

Monterey County Telework Pilot Program

Telework Agreement (Draft 2/14/2018)

INSTRUCTIONS:

- 1. Review the Monterey County Telecommuting Policy [Personnel Policies and Practices Resolution No. 98-394 Section B.19]
- 2. Review the Telework Pilot Program Procedures
- 3. Complete this form and submit it to your immediate supervisor
- 4. Application Period: 8:00am on Monday, March 12th 5:00pm on Friday, March 30th

Section One - Telework Proposal

Name:	Email Address:	
County Phone Number:	Department:	
Job Title:	Job Classification:	
Supervisor/Manager Name:		

Telework Site (Teleworker's Residence Address): _____

Pilot Program Duration: Monday, April 30th – Friday, August 3rd

Requested Telework Schedule:							
□Monday □Tuesday		□Wednesday	□Thursday	□Friday			
Hours:							
Monday	From:	To:					
Tuesday	From:	To:					
Wednesday	From:	To:					
Thursday	From:	To:					
Friday	From:	_To:					
Saturday	From:	To:					
Sunday	From:	To:					

Most Recent Date of Office Ergonomics Training: _____

Most Recent Date of Information Security Awareness Training: _____

Average Daily Round-Trip Commute: _____ miles

Average Daily Round Trip Commute: _____ minutes

Telework Logistics							
Phone number (at least one) to be used for conducting Cour	nty business during telewo	ork hours:					
□ Work cell phone number (enter):							
Personal phone number (enter):							
Office Equip	oment						
Will the Teleworker use a County owned laptop computer of Telework?	or an employee owned con	nputer/laptop for					
\Box County Owned	□ Employee Owned						
Note: Certain software programs and online services require County network connection, which requires the use of a Virtual Private Network (See Attachment C of Telework Procedures). Teleworkers must work with their department and Information Technology to obtain VPN access if needed.							
List additional office equipment that will be used for official County Business and indicate ownership of the items. Note: County-owned office equipment (including ergonomic keyboards, mousepads etc.) may be taken home for use on telework days at the discretion of the Teleworker's supervisor/manager.							
Item	County Owned	Employee Owned					
Example: Keyboard	\checkmark						

By signing this form, I agree with the following:

A. Equipment and Software:

I Agree:

- 1. Not to use any County equipment or software for private purposes, nor allow family members or friends access to the equipment or software. This includes not allowing non-employees to use any personal computer or laptop when it is accessing the County network with the connecting software.
- 2. To promptly return all County-owned software, equipment and documents when requested.
- **3.** To follow all software licensing provisions agreed to by the County of Monterey. This includes uninstalling any County provided software when it is no longer required for County business purposes or if I leave County employment.
- **4.** To allow the County to pursue recovery for any property under my care, custody, or control that is deliberately or negligently damaged, destroyed, or lost.
- 5. Not to hold the County responsible for private property used, lost, or destroyed.
- 6. Additional telecommuting equipment or service expenses (such as an additional telephone line or software) are the responsibility of the employee.
- 7. To promptly report information security incidents to supervisor or Security Officer for any incident that appears to compromise the security of Monterey County information resources (includes missing data, virus infestations, and unexplained transactions)

B. <u>Working Conditions:</u>

I Agree:

- 1. To call the office or access my voice-mail to obtain messages while teleworking (or agree to forward my office phone line to my telework site when I telework).
- 2. That my supervisor/manager or other authority can call me to work at a centrally located worksite to meet workload requirements on any day that I would otherwise be teleworking.
- **3.** I will not receive compensation nor commute expenses for my normal commute to and from the designated worksite.
- 4. That the duties, obligations and responsibilities of a teleworker are the same as office-based workers.
- 5. That if I am unable to perform work on a scheduled telework day, I must report such to my supervisor/manager before or at the beginning of the shift.
- 6. That while teleworking, I am expected to be working at the above-listed telework site during my telework work schedule. Personal leave time normally scheduled during a scheduled workday must be arranged in the same manner as office-based employees.
- 7. Not to conduct field work on a scheduled telework day.
- 8. That I am responsible for maintaining a safe and ergonomic working environment, including the work area, bathroom, and other areas that may be necessary for working while teleworking. The teleworker's on-going legal responsibilities and defenses for any accidents or injuries occurring on the teleworker's premises are unchanged by the terms of the Telework Agreement.
- **9.** That in the event of a job-related incident or accident during teleworking hours, I will report the incident to my supervisor/manager as soon as possible and follow established procedures to report and investigate workplace injuries or incidents.
- **10.** Not to provide in-home care for children or dependents during telework hours. If child or dependent care is needed, I agree to make arrangements for care during designated telework hours.
- **11.** Not to hold business meetings with internal or external clients, customers, or colleagues at my residence unless specifically authorized in advance.
- 12. Not to conduct any unauthorized external (non-County) work during my telework schedule.
- **13.** To maintain the confidentiality of County information and documents, prevent unauthorized access to any County system or information, and dispose of work-related documents in a manner that will not jeopardize the interests of the County.
- 14. That I must follow County guidelines on maintaining confidentiality and keep employee Social Security Attachment E

Numbers and other private information secure and disposed of in accordance with County policy.

- **15.** To send, receive, and retain email messages concerning County business solely through the County's Office 365 Outlook server.
- **16.** That I am prohibited from using personal email accounts to send, receive, or retain email messages or documents concerning the conduct of County business.
- **17.** That all County-related documents, shall be maintained and stored on County systems, such as OneDrive, consistent with adopted retention policies.
- **18.** That downloads of County related material onto personal devices for temporary use should delete such documents as soon as practicable.
- **19.** That all email messages, documents, and text messages concerning County business are subject to review to respond to Public Records Act requests, including those maintained in personal email accounts, and on personal devices.

C. Additional Requirements:

I Agree:

- 1. To complete assignments while teleworking by the delivery dates agreed upon with my supervisor/manager.
- 2. To attend the Telework Program Orientation session.
- **3.** To maintain full compliance with the Monterey County Ergonomics Training and Education Policy [Occupational Ergonomics Policy Section 6.0].
- **4.** To complete a supplemental training course on *Ergonomics for Home Offices* within 30 days of the start of the Pilot Program.
- **5.** To complete and submit a Telework Home Office Safety Checklist within 30 days of start of the Pilot Program.
- **6.** To participate in any County evaluation of telework.
- 7. To notify the Telework Program Staff should a change in my job classification or employment status occur during the course of the Pilot.
- **8.** To obtain written permission from my supervisor/manager if I would like to "drop out" of the Pilot Program. A written notification to this effect must be sent to the Telework Program Staff.
- **9.** To abide by all terms of the County of Monterey's Telecommuting Policy, the Telework Pilot Program Procedures and this Telework Agreement.

By signing below, I certify that I have read, understand and agree with the terms outlined in the County of Monterey's Telecommuting Policy, the Telework Pilot Program Procedures and this Telework Agreement. I also agree to comply with other applicable County of Monterey directions and policies including guidelines for safety, ergonomics training, computer use, data confidentiality and security.

Employee Signature

Date

Section Three –Supervisor/Manager Assessment (completed by Supervisor/Manager)

Prior to approving a telework agreement, the supervisor/manager must assess if the telework agreement will be practical and beneficial, meeting program, operational and employee personal needs.

Meeting the assessment criteria does not guarantee approval to telework. Approval is given on a case-by-case basis; however, for the request to be considered for the Pilot Program, an employee must meet all of the requirements below.

Considerations of the Employee				
Yes	No			
		Does the employee have the necessary knowledge to perform the required job tasks away from the office?		
		Has the employee demonstrated that they are reliable, responsible, self-directed and able to work efficiently and independently in performing their work duties?		
		Is the employee working at the journey level or higher in terms of job knowledge, skills and abilities?		
		Has the employee demonstrated the ability to establish priorities, manage their time and meet deadlines effectively?		
		Is the employee able to effectively complete work with minimal supervision/direction?		
		Does the employee's job performance meet or exceed standards?		
		Is the employee a Bargaining Unit X or Y overtime exempt employee?		
		Is the employee currently in probationary status?		
		Will teleworking permit the employee to support the work of others and contribute to business operations in the same/similar manner as if the employee was in the primary County office location?		
		Will the employee continue to be accessible to internal and external customers and clients in the same/similar manner as if the teleworker was in the primary County office location?		
		Will telework expectations and goals be established?		
		Has the employee confirmed he/she has the computer resources, internet connection and other information technology needs for the required productivity?		
		Are there remote access hardware limitations (i.e. able to access all necessary programs and systems)?		
		Does/will the teleworker have the supplies, equipment and access necessary to work efficiently and effectively at the telework site?		
		Will the employee maintain full compliance with the County's office ergonomics training requirement? [Occupational Ergonomics Policy – Section 6.0]		

Section Four - Certification & Approval (completed by Supervisor/Manager and Department Head or designee)

Supervisor/Manager Name:						
Supervisor/Manager Email:						
Supervisor/Manager Phone:						
Has the department determined the above position to be suitable for telework?						
	□ Approved	□ Denied				
Supervisor/Manager Signature	-	Date				
	□ Approved	□ Denied				
Department Head/Designee Signature	-	Date				
If DENIED, provide reason:						