## AMENDMENT #10 TO MAINTENANCE SERVICE SUPPLEMENT County of Monterey and Zetron, Inc.

**THIS AMENDMENT** is made to the Maintenance Service Supplement, as amended, hereinafter referred to as "Maintenance Supplement" between **Zetron**, **Inc.**, hereinafter referred to as "ZETRON or Zetron", and the **County of Monterey**, a political subdivision of the State of California, hereinafter referred to as "CUSTOMER" or "Customer".

WHEREAS, the Customer and Zetron wish to extend the term of the Maintenance Supplement through June 30, 2019 for the Acom system with the provision for cancellation of Maintenance services for the Acom system with 90 days prior written notice remaining in the Maintenance Supplement.

**NOW THEREFORE**, the Customer and Zetron hereby agree to amend the Maintenance Supplement in the following manner:

- 1. Attachment B-5, Fees: Attachment B-5 attached to this AMENDMENT and incorporated into the Maintenance Supplement shall update the agreement and be effective for the period of July 1, 2018 through June 30, 2019.
- 2. Section 4.1, "Pricing and Service": The price for the Service covered by this Maintenance Service Supplement is set forth in Attachment B-5 shall be effective for the period July 1, 2018 through June 30, 2019. Fees for services outside the scope of this Maintenance Supplement including related travel expenses as referenced in Section 4.2.5, and any obligation concerning the provision of or payment for such out of scope services, are subject to a written amendment to this Maintenance Supplement. The price for each twelve-month or three-month service period, as applicable, shall be paid in advance during the term of this Maintenance Supplement.
- 3. **Section 5.1:** The term of this Maintenance Supplement as stated in Attachment B-5 shall be extended to the full term of November 22, 2006 through June 30, 2019 for the Acom system ("Term").
- 4. If there is any conflict or inconsistency between the provisions of the MAINTENANCE SERVICE SUPPLEMENT and this AMENDMENT, the provisions of this AMENDMENT shall govern. A copy of this AMENDMENT shall be attached to the original MAINTENANCE SERVICE SUPPLEMENT, as it may have been previously amended. Except as provided herein, all remaining terms, conditions, provisions, entitlements and obligations of the original MAINTENANCE SERVICE SUPPLEMENT shall remain unchanged and unaffected by this AMENDMENT and shall continue in full force and effect.

IN WITNESS WHEREOF, Customer and Zetron have executed this AMENDMENT as of the day and year written below:  $\frac{1}{2} \frac{1}{2} \frac{1}{2}$ 

|                          | Customer COUNTY OF MONTEREY                     | ZETRON, INC.                                                                      |
|--------------------------|-------------------------------------------------|-----------------------------------------------------------------------------------|
| By:                      | Contracts/Purchasing Manager                    |                                                                                   |
| By:<br>Date:             | Department Head (if applicable)                 | By: (Signature of Chair, President, or Vice-President)                            |
| By:<br>Date:<br>Approved | Board of Supervisors (if applicable) as to Form | Thomas W. Giles VP CF Name and Title Date: 2/ May 20/8                            |
| By:<br>Date:             | County Counsel                                  | By:  (Signature of Secretary, Asst. Secretary, CFO, Treasurer or Asst. Treasurer) |
| Approved By: Date:       | as to Fiscal Provisions  Auditor/Controller     | Name and Title  Date:  May 21 2018                                                |
| Approved                 | as to Liability Provisions                      |                                                                                   |
| By:<br>Date:             | Risk Management                                 |                                                                                   |

## ATTACHMENT B-5 TO AMENDMENT #10 TO MAINTENANCE SERVICE SUPPLEMENT FEES

GOLD SERVICE PLAN ("Service Plan") for County of Monterey, California ("Customer")

System I.D. #143317

| Annual Service Plan Fee for Acom<br>From 7/1/2018 through 6/30/2019 | \$54,358.00 US dollars                                      |  |  |  |
|---------------------------------------------------------------------|-------------------------------------------------------------|--|--|--|
| Quarterly Service Plan Fee for Acom                                 | \$13,590.00 US dollars                                      |  |  |  |
| Term of Service Plan for Acom                                       | Commencing on November 22, 2006 and ending on June 30, 2019 |  |  |  |
| Fee to Restore Warranty (Lapsed Warranty), if applicable            | N/A                                                         |  |  |  |

NOTES: The Service Plan fee shall be paid as follows:

| Service Plan Fee | Service Period            |  |  |  |
|------------------|---------------------------|--|--|--|
| Acom \$13,590.00 | 07/01/18 through 09/30/18 |  |  |  |
| Acom \$13,590.00 | 10/01/18 through 12/31/18 |  |  |  |
| Acom \$13,590.00 | 01/01/19 through 03/31/19 |  |  |  |
| Acom \$13,590.00 | 04/01/19 through 06/30/19 |  |  |  |

Each installment is due to Zetron prior to the beginning of each service period.

Taxes are not included in the above amounts. Invoice totals shall include any applicable taxes.

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