### AMENDMENT TO CENTURYLINK® LOYAL ADVANTAGE® AGREEMENT

THIS AMENDMENT NO. THREE (this "Amendment") by and between CenturyLink Communications, LLC f/k/a Qwest Communications Company, LLC ("CenturyLink") and County of Monterey ("Customer"), hereby amends the CenturyLink Loyal Advantage Agreement or Qwest Loyal Advantage Agreement, as applicable, Contract IDs: 960424, 974641, and 1074546, as may have been previously amended (the "Agreement"). For an interim period of time until all work is completed to update the Service Exhibits, Tariffs and other terms and conditions incorporated by attachment or reference into this Amendment, all references to Qwest Communications Company, LLC mean CenturyLink Communications, LLC. Except as set forth in this Amendment, capitalized terms will have the definitions assigned to them in the Agreement. All references to "Qwest Loyal Advantage" or "QLA" are hereby replaced with "CenturyLink Loyal Advantage."

CenturyLink and Customer wish to amend the Agreement as follows:

#### 1. Section 2 Term is deleted and replaced with the following:

**Term.** The Term of the Agreement will continue through June 30, 2019 ("Renewal Term"). The parties may agree in writing to renew the Agreement upon mutual agreement for an additional Renewal Term of 1 year, or other period agreed upon between the parties, at least 30 days prior to the expiration of any Renewal Term. If the parties fail to renew the Agreement and Customer continues to use Services, the Agreement will automatically renew on a month to month basis until either party provides 60 days' written notice to the other party to terminate the Agreement.

### 2. Section 3, titled Rates, in the Agreement is deleted in its entirety and replaced with the language outlined below:

Rates. Unless specified otherwise in a Service Exhibit, Services will receive the applicable rates specified in a Service Exhibit, valid Order Form, or CenturyLink-approved quote form, for the duration of the Renewal Term. As of the Effective Date of this Amendment No. 3, the CenturyLink quoted rates to Customer for the Renewal Term are set forth in Attachment A. The quoted rates outlined in Attachment A reflect the base rates. Any applicable taxes, surcharges, or other fees are additional. Attachment A does not include any rates associated with Customerapproved changes made during the Renewal Term or other adjustments that may occur as expressly provided under the terms of the Agreement. CenturyLink reserves the right to modify rates after the conclusion of each Service's minimum service period upon not less than 30 days' prior written notice to Customer; provided that CenturyLink may reduce the foregoing notice period or modify rates or discounts prior to the conclusion of the minimum service period, as necessary, if such modification is based upon Regulatory Activity. CenturyLink also reserves the right to modify rates when the Agreement renews to the rates that are in effect at that time. If Regulatory Activity causes an increase in the rates for Customer's ordered Services that materially and adversely affects Customer, then Customer may terminate the affected Service upon 30 days' prior written notice to CenturyLink without liability for Cancellation Charges for the affected Service, provided, however that Customer: (a) provides such notice within 30 days after the increase occurs; and (b) provides CenturyLink 30 days to cure such increase. If Customer does not provide CenturyLink such notice during the time permitted in this Section, Customer will have waived its right to terminate the affected Service under this Section. If the Agreement continues on a month to month basis after the expiration of the last Renewal Term, Customer will continue to receive the same rates for 90 days after the expiration of the final Renewal Term. Notwithstanding anything to the contrary in a Service Exhibit, CenturyLink may modify rates to the rates that are in effect at that time after such 90 days.

- 3. Pricing. Changes to pricing of Customer's existing Services will be effective on the second full billing cycle following the Amendment Effective Date.
- **Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.
- **Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: <a href="mailto:BusinessDisconnects@centurylink.com">BusinessDisconnects@centurylink.com</a>, except that notices for Services purchased under the Select Advantage Service Exhibit Customer must be provided to the customer care number specified on Customer's invoice, and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice, unless a longer period is otherwise required by a Service Exhibit. Customer's notice of non-renewal for Services must be sent via e-mail to: CenturyLink, Attn.: CenturyLink NoRenew, e-mail: <a href="mailto:Norenew@centurylink.com">Norenew@centurylink.com</a>. All Customer notices for other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Agreement may result in continued charges, and CenturyLink will not credit charges for such noncompliance.
- **(b) Legal Notice.** All legal notices required to be given under the Agreement will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> Str., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Agreement or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.
- **5. Miscellaneous.** This Amendment will be effective as of the date it is executed by CenturyLink after the Customer's signature (the "Amendment Effective Date") and will become part of the Agreement. All other terms and conditions in the Agreement shall remain N920497

### AMENDMENT TO CENTURYLINK® LOYAL ADVANTAGE® AGREEMENT

in full force and effect and be binding upon the parties. This Amendment and the Agreement set forth the entire understanding between the parties as to the subject matter herein, and in the event there are any inconsistencies between the two documents, the terms of this Amendment will control. Using CenturyLink's electronic signature process for the Agreement is acceptable.

The undersigned parties have read and agree to the terms and conditions set forth in this Amendment.

CUSTOMER: COUNTY OF MONTEREY	CENTURYLINK COMMUNICATIONS, LLC
	DocuSigned by: Susan Baker
Authorized Signature	Authorized Signature Susan Baker
Name Typed or Printed	Name Typed or Printed Offer Management
Title	Title 6/29/2018
Date	Date

## AMENDMENT TO CENTURYLINK® LOYAL ADVANTAGE® AGREEMENT ATTACHMENT A

5/11/2018		County of Monterey  Managed Hosting of ERP Solution								4	Ce	ntun	/I :	nk™-
							1	A Ce	iituiy		11K			
Account	Invoice			Budgetary Quote of Monthly/Annua	Service					1			1	
Number	Number	Category	Line	Service 1	2	Qty	Price	Amount	TAF		Subtotal	Taxes		Total
22030	B1-1582675	Recurring Charges		HAN Port Activation - GigE	n/a	1	69.0	\$ 69.00	\$ -	\$	69.00	\$ -	\$	69.
22030	B1-1582675	Recurring Charges		HAN Internet Bandwidth	n/a	1	640.18	\$ 640.18	\$ -	\$	640.18	\$ -	\$	640
22030	B1-1582675	Recurring Charges		Managed Firewall	n/a	1	1309.5	\$ 1,309.50	\$ -	\$	1,309.50	\$ -	\$	1,309
22030 22030	B1-1582675 B1-1582675	Recurring Charges Recurring Charges		Managed Server Connectivity Card	n/a n/a	1	30.0	\$ 601.30 \$ 30.00	\$ -	\$ \$	601.30 30.00	\$ - \$ 2.70	\$	601 32
522030 522030	B1-1582675	Recurring Charges		Connectivity Card	n/a	1	30.0	\$ 30.00	\$ -	\$		\$ 2.70	\$	32
522030 522030	B1-1582675	Recurring Charges		Database Server Software	n/a	<u> </u>	4778.25	\$ 4,778.25	\$ -	\$	4,778.25	\$ -	\$	4,778
522030	B1-1582675	Recurring Charges		SAN Connect (Dual Port)	n/a	1	87.0	\$ 87.00	\$ -	\$	87.00	\$ -	\$	87
322030	B1-1582675	Recurring Charges	9	Managed Server	n/a	1	601.3	\$ 601.30	\$ -	\$	601.30	\$ -	\$	601
522030	B1-1582675	Recurring Charges	10	Connectivity Card	n/a	1	30.0	\$ 30.00	\$ -	\$	30.00	\$ 2.70	\$	32
522030	B1-1582675	Recurring Charges		Connectivity Card	n/a	1	30.0	\$ 30.00	\$ -	\$	30.00	\$ 2.70	\$	32
522030	B1-1582675	Recurring Charges		Database Server Software	n/a	1	341.25	\$ 341.25	\$ -	\$	341.25	\$ -	\$	341
522030	B1-1582675	Recurring Charges		SAN Connect (Dual Port)	n/a	1	87.0	\$ 87.00	\$ -	\$	87.00		\$	87
522030 522030	B1-1582675	Recurring Charges		Managed Server	n/a	1	601.3	\$ 601.30 \$ 30.00	\$ -	\$	601.30 30.00	\$ - \$ 2.70	\$ \$	601
522030	B1-1582675 B1-1582675	Recurring Charges Recurring Charges		Connectivity Card Connectivity Card	n/a n/a	1	30.0 30.0	\$ 30.00 \$ 30.00	\$ -	\$ \$	30.00	\$ 2.70	\$	32 32
522030	B1-1582675	Recurring Charges		Database Server Software	n/a	1	4778.15	\$ 4,778.15	\$ -	\$	4,778.15		\$	4,778
522030	B1-1582675	Recurring Charges		SAN Connect (Dual Port)	n/a	1	87.0	\$ 87.00	\$ -	\$	87.00	\$ -	\$	87.
522030	B1-1582675	Recurring Charges		Managed Server	n/a	1	601.3	\$ 601.30	\$ -	\$	601.30	\$ -	\$	601
322030	B1-1582675	Recurring Charges		Connectivity Card	n/a	1	30.0	\$ 30.00	\$ -	\$	30.00	\$ 2.70	\$	32
322030	B1-1582675	Recurring Charges		Connectivity Card	n/a	1	30.0	\$ 30.00	\$ -	\$	30.00		\$	32
522030	B1-1582675	Recurring Charges	22	Database Server Software	n/a	1	341.25	\$ 341.25	\$ -	\$	341.25	\$ -	\$	341
522030	B1-1582675	Recurring Charges	23	SAN Connect (Dual Port)	n/a	1	87.0	\$ 87.00	\$ -	\$	87.00	\$ -	\$	87
522030	B1-1582675	Recurring Charges		Data Protect Backup Subscription	n/a	1	4526.08	\$ 4,526.08	\$ -	\$	4,526.08	\$ -	\$	4,526
522030	B1-1582675	Recurring Charges		Active Backup Clients	n/a	1	422.5	\$ 422.50	\$ -	\$		\$ -	\$	422
522030	B1-1582675	Recurring Charges		Offsite Tape Archive	n/a	1	459.26	\$ 459.26	\$ -	\$	459.26	\$ -	\$	459
522030	B1-1582675	Recurring Charges		Service Management	n/a	1	1600.0	\$ 1,600.00	\$ -	\$	,	\$ -	\$	1,600
522030 522030	B1-1582675 B1-1582675	Recurring Charges		Supplemental Service Management		1	2800.0 745.0	\$ 2,800.00 \$ 745.00	\$ -	\$ \$	2,800.00 745.00	\$ - \$ -	\$	2,800 745
522030	B1-1582675	Recurring Charges Recurring Charges		Threat Management Service Unified Storage	n/a n/a	1	14769.66	\$14,769.66	\$ -	\$		\$ - \$ -	\$	14,769
522030	B1-1582675	Recurring Charges		Unified Storage Replication	n/a	1	487.5	\$ 487.50	\$ -	\$	487.50	\$ -	\$	487
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	2475.75	\$ 2,475.75	\$ -	\$		\$ -	\$	2,475
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$	63.75	\$ -	\$	63.
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$		\$ -	\$	63.
522030	B1-1582675	Recurring Charges	35	Directory Services	n/a	1	225.0	\$ 225.00	\$ -	\$	225.00	\$ -	\$	225
522030	B1-1582675	Recurring Charges	36	Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$	63.75	\$ -	\$	63.
522030	B1-1582675	Recurring Charges		Web Application Software	n/a	1	112.5	\$ 112.50	\$ -	\$	112.50	\$ -	\$	112
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$		\$ -	\$	63.
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$		\$ -	\$	63
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$		\$ -	\$	63.
522030 522030	B1-1582675 B1-1582675	Recurring Charges Recurring Charges		Virtual Intelligent Hosting Virtual Intelligent Hosting	n/a n/a	1	63.75 63.75	\$ 63.75 \$ 63.75	\$ -	\$ \$	63.75 63.75	\$ -	\$	63. 63.
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75	\$ -	\$	63.75	\$ -	\$	63.
	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75	\$ -	\$	63.
522030		Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75	T	\$	63.
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75		\$	63.
522030	B1-1582675	Recurring Charges		Directory Services	n/a	1	225.0	\$ 225.00		\$	225.00		\$	225
522030	B1-1582675	Recurring Charges	48	Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75	\$ -	\$	63.
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75		\$	63
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75		\$	63
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75		\$	63
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75		\$	63
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75		\$	63
522030 522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75	•	\$	63 2.475
522030 522030	B1-1582675 B1-1582675	Recurring Charges Recurring Charges		Virtual Intelligent Hosting Virtual Intelligent Hosting	n/a n/a	1	2475.75 63.75	\$ 2,475.75 \$ 63.75		\$ \$	2,475.75 63.75		\$	2,475 63
522030 522030	B1-1582675	Recurring Charges Recurring Charges		Virtual Intelligent Hosting	n/a n/a	1	2475.75	\$ 2,475.75		\$	2,475.75		\$	2,475
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	63.75	\$ 63.75		\$	63.75	•	\$	63
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	68.0	\$ 68.00		\$	68.00		\$	68
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	68.0	\$ 68.00		\$	68.00		\$	68
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	68.0	\$ 68.00		\$	68.00		\$	68
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	68.0	\$ 68.00	\$ -	\$	68.00	\$ -	\$	68.
522030	B1-1582675	Recurring Charges		Virtual Intelligent Hosting	n/a	1	68.0	\$ 68.00		\$	68.00		\$	68
522030	B1-1582675	Usage Charges		Data Protect Backup Subscription	n/a	22349	0.317	\$ 7,084.77		\$	7,084.77		\$	7,084
522030	B1-1582675	Usage Charges	65	Offsite Tape Archive	n/a	9035	0.5382	\$ 4,862.64	\$ -	\$	4,862.64	\$ -	\$	4,862
										Mo	onthly Total		\$	62,698
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										ΔΛ	INUAL TOTA	AL.	5	752,379

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CONFIDENTIAL

# AMENDMENT TO CENTURYLINK® LOYAL ADVANTAGE® AGREEMENT ATTACHMENT A

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						Centi	ury <b>Link</b> ™						
						Cont	ar <b>y = 1111</b>						
/11/2018	County of Monterey												
		Network Investment associated with Hosted ERP											
		В	Budgetary Quote of Monthly/Annual Investment										
							Month						
	Current Gross Charges												
	COUNTY OF MONTERE	Y 87441558					\$880.00						
							\$880.00						
	Government Fees and Taxes												
	Government Fees and	Taxes											
	State and Local Taxes	Taxes					\$41.07						
		Taxes					\$41.07 <b>\$41.07</b>						
	State and Local Taxes												
		Charges					\$41.07						
	Other Fees & Monthly O Federal Universal Service	Charges 9 Fund											
	State and Local Taxes Other Fees & Monthly (	Charges 9 Fund					\$41.07 \$104.12						
	Other Fees & Monthly Of Federal Universal Service Federal Regulatory Reco	Charges 9 Fund					\$41.07 \$104.12 \$15.75						
	Other Fees & Monthly ( Federal Universal Service Federal Regulatory Reco	Charges 9 Fund					\$104.12 \$15.75 \$18.75 \$138.62						
	Other Fees & Monthly Of Federal Universal Service Federal Regulatory Reco	Charges 9 Fund					\$104.12 \$15.75 \$18.75						
	Other Fees & Monthly ( Federal Universal Service Federal Regulatory Reco	Charges 9 Fund					\$104.12 \$15.75 \$18.75 \$138.62						
otals here re	Other Fees & Monthly ( Federal Universal Service Federal Regulatory Reco Property Tax Recovery  Current Net Charges	Charges Fund very	odified plus an	v usage charg	nes which are varia	hle Taxes and fee	\$104.12 \$15.75 \$18.75 \$138.62 \$1,059.69						
	Other Fees & Monthly Of Federal Universal Service Federal Regulatory Recorderatory Tax Recovery  Current Net Charges  effect the design as origin	Charges Fund very ally ordered and mo		y usage charg	ges w hich are varia	ble. Taxes and fees	\$104.12 \$15.75 \$18.75 \$138.62 \$1,059.69						
	Other Fees & Monthly ( Federal Universal Service Federal Regulatory Reco Property Tax Recovery  Current Net Charges	Charges Fund very ally ordered and mo		y usage charg	ges w hich are varia	ble. Taxes and fees	\$104.12 \$15.75 \$18.75 \$138.62 \$1,059.69						

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									Centur	yLinl	₹ ™
6/19/2018	(	Coun	ty (	of Mon	terey (N	IMC)					
		_		Center	(network + e	quipment rer	ital)				
		Budgetary Quote of Monthly/Annual Investmen									
								Month	ly		
		,							Ι,		
	ross Charges										
MONTER	EY, COUNTY OF 8	8134532								\$9,622.	
						I				\$9,622.	60
								\$ 9,622.6	0 Total netw	ork charges	to Denver
								, -,		3	
CPE Rental/Mgr	nt/Maintenance							\$ 669.7	7 Equipmen	t Rental **	
									_		
				Monthly To	otal			\$ 10,292.3	7 (Monthly	Network and	d equipment)
				Annual Sub-total				\$123,508.4	4		
				1x True-up charge for CPE rental *				\$ 8,037.2	4 (\$667 x 1	2 months)	
				Annual T	OTAL (fisca	al 2018-19)		\$141,838.0	5 **		
				<u></u>							
	t was recently di										
it provided last v	ear beginning Ju	•			-					e,	
•	i appear in Augu	st or Se	ept 20	J18 to acco	ount for the	missing pa	yments	tor 12 month	ns.		
a true-charge wil											
a true-charge wil	es, surcharges o		h = = £	:6!	:I-I-						