Exhibit C


City Data Services, LLC


## RFP PROPOSAL

\#10649
HOUSING DATA MANAGEMENT FOR COUNTY OF MONTEREY

Date: March 2, 2018 3 PM

Brisbane, CA

www.citydataservices.net * www.citydataservices.com
415.572.4572 * 650.533.5933

## CDS

City Data Services, LLC

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## CDS

City Data Services, LLC

## Section 1: Cover Letter, Signature Page, Addenda \& Table of Contents

City Data Services, LLC.

COUNTY OF MONTEREY
March 2018
CONTRACTS/PURCHASING OFFICE
1488 SCHILLING PLACE
SALINAS, CA 93901

## Re: Monterey County Affordable Housing Data Management Services <br> RFP \#10649

## To Whom it May Concern,

City Data Services, LLC was formed in 2007, and since has provided cost-effective, data management services to government and the private sector. The partners at CDS, Christina Davidson and Steve Crounse, will build and manage the County's system, we have many years' experience in government service, and software development; designing robust, intuitive data management systems that are easy to use. Resumes are included.

CDS is in the business of providing internet solutions to organizations just like Monterey County; systems that make day to day operations easier without a lot of training or technical expertise required. Our customers are predominantly government entities, city and county employees, that require web-based solutions for managing their complex data management needs. At City Data Services, more than any other company, we work with you, as much as you want us to. We are responsive partners; we listen to your needs, understand your challenges and deliver the solutions you require and we do not charge you for every phone call - our maintenance program covers all services. We make customer service our first priority, and our response time to questions or issues is measured in hours, not days or weeks. This is what we do, and we do it very well.

Our web portal is a certified secured site (identified by the lock symbol on the url) and hosted/backed up on cloud based, third party servers, (the same that Wall Street utilizes). Unique user names and passwords are generated for all users. In eleven years, we have not had any down time and no data breaches. In addition, we have no violations, corrective action notices, enforcement actions or orders, warning notices, writings, or any other forms of industry violations/non-compliance documentation, or any current or previously owned business organizations, from any public agency during 2005 up to and including the present day.

Please find enclosed our proposal to develop and support a system to manage all aspects of Monterey County's multi-family and single family housing. This proposal includes development of your system, (with housing data as described in RFP \#10649, Section $5,5.3 .1 .1$, supplied to CDS by County Staff), in thirty days and ongoing maintenance; including updates, enhancements and improvements for a period of five years for a total cost of $\$ 113,000$. The cost covers everything and anything you need including all trainings; meetings or required reporting to the public, any funders and/or County Officials. Also, paper used in this proposal is printed on $100 \%$ recycled paper.

Respectfully submitted,


Christina Davidson, Partner
City Data Services

## SIGNATURE PAGE



## RFP TITLE: Affordable Housing Data Management Services

PROPOSALS ARE DUE IN THE OFFICE OF THE CONTRACTS/PURCHASING OFFICER BY
3:00 P.M., LOCAL TIME, ON Friday March $2^{\text {nd }}, 2018$

MAILING ADDRESS: COUNTY OF MONTEREY

QUESTIONS ABOUT THIS RFP SHALL BE DIRECTED TO Jaime Ayala, EMAIL AyalaJ@CO.MONTEREY.CA.US, (831) 783-7047

CONTRACTOR MUST INCLUDE THE FOLLOWING IN EACH PROPOSAL ( 1 original plus 3 copies):

ALL REQUIRED CONTENT AS DEFINED PER SECTION 7.1 HEREIN

This Signature Page must be included with your submittal in order to validate your proposal.
Proposals submitted without this page will be deemed non-responsive.

## CHECK HERE IF YOU HAVE ANY EXCEPTIONS TO THIS SOLICITATION.

CONTRACTOR MUST COMPLETE THE FOLLOWING TO VALIDATE PROPOSAL
I hereby agree to furnish the articles and/or services stipulated in my proposal at the price quoted, subject to the instructions and conditions in the Request for Proposal package. I further attest that I am an official officer representing my firm and authorized with signatory authority to present this proposal package.

Company Name: City Data Services, LLC
Date February 28, 2018 $\qquad$
Signature: $\qquad$ Printed Name: Christina Davidson

Street Address: 403 Alvarado Street

City: Brisbane State: CA Zip: $\underline{94005}$

Phone: (415 ) 572-4572 Fax: NA
Email: citydataservices@yahoo.com

License No. (If applicable): NA

License Classification (If applicable): $\qquad$

# MONTEREY COUNTY 

Administrative Office
Contracts/Purchasing Division


DATE: February 15, 2018

PROJECT: RFP 10649 Affordable Housing Data Management Services

## ADDENDUM \#1

## TO: All Interested Proposers

SUBJECT: Proposal due date extended

Please see attached document for changes to Section 3.0, Calendar of Events. The proposal due date has been extended and is reflected within Section 3.0, Calendar of Events.

A signed copy of this addendum must be submitted along with your original bid proposal package to verify receipt of this Addendum \#1.

Jaime Ayala
Deputy Purchasing Agent


Please note the following changes to Section 3.0, Calendar of Events as highlighted below.

### 3.0 CALENDAR OF EVENTS

### 3.1 Issue RFP

3.2 Deadline for Written Questions
3.3 Proposal Submittal Deadline
3.4 Estimated Notification of Selection
3.5 Estimated AGREEMENT Date

May 2018

## This schedule is subject to change as necessary.

3.6 FUTURE ADDENDA: CONTRACTORS, who received notification of this solicitation by means other than through a County of Monterey mailing, shall contact the person designated in the COUNTY POINTS OF CONTACT herein to request to be added to the mailing list. Inclusion on the mailing list is the only way to ensure timely notification of any addenda and/or information that may be issued prior to the solicitation submittal date. IT IS THE CONTRACTORS' SOLE RESPONSIBILITY TO ENSURE THAT THEY RECEIVE ANY AND ALL ADDENDA FOR THIS RFP by either informing the County of their mailing information or by regularly checking the County's Solicitation Center web page at www.co.monterey.ca.us/admin/solicitcenter.htm. Addenda will be posted on the website the day they are released.


$$
\text { Date: Thursday February 21, } 2018
$$

Subject: Addendum No. 2

$$
12,2018
$$

## This addendum consists of QUESTIONS/WRITTEN RESPONSES for RFP \#10649 TO PROVIDE AFFORDABLE

 HOUSING DATA MANAGEMENT SERVICES.Please see attached departmental answers to all questions received by the deadline to submit written questions of February
$>$ This acknowledgement signature page of Addendum No. \#2 must be submitted with your proposal package.
$>$ If this acknowledgement signature page is not submitted with your proposal package, your entire proposal package may be considered non-responsive.
RECEIPT IS HEREBY ACKNOWLEDGED OF ADDENDUM NO. 2, RFP \#10649


| Compray | City Data Services | Date 02/12/2018 |
| :---: | :---: | :---: |
|  | Question | County of Monterey Response |
| 3 | 1. 7: PROPOSAL, PACKAGE REQUIREMENTS <br> Section 4 - Technicai Aspects: <br> The tern "turn-key" refers to a constriction project with a tangible asset, in the software incustry, we are service providers. We request that the project is described as such. <br> 2. 7: PROPOSAL, PACKAGE RBQUIREMENTS Section 9. Bonds: <br> Again, this is not a physical construction project, in the software industry, we do not bond projects, however'; at CDS, we provide cyber ljability insurance in the amount of $\$ 2$ million, per incident and $\$ 2$ million aggregate. Recently, cyber liability has become the standard in software agreements, at CDS we go beyond the minimum of $\$ 1$ million/incident, $\$ 1$ million aggregate and provice double those minimums. We have been providing comprehensive systers to most of the CA. Bay Area counties and cities since 2008 and provide excellent software without problems. <br> Please review this and let us know if this will be amended to reflect these software professional practices. | 1. That is correct, the term "turn-key" would not apply in this respect What the county expeofs is that with minimal work, the selected vendor should be able to customize a system to meet our specific needs the system will be ready within 45 -days of signing a contrach <br> 2. The following language is what is specifically for software providers. <br> IP Indemnity <br> a) Contractor shall not provide County with any product or design that violates or infinges any registered United States patent, copyright, trade secret or other intellectual property right. <br> b) Contrector warranis that it has the right to license and or distribute to County for County's ase while the County coniracts with CDS, all software associated with this Agreement indudiug but not limited to, operating sofiware and compliance software. <br> c) Ef County promptly rotifies Contractor in writing of any thincl party claim agninst County that any soffwate or other item provided to County by Contrector infringes any paten. copyright, trade secret or other intellectual property right of any third party, Contractor shall immediuiely indemnify, defend and hold hatmless Puthaser against such claims, including attorney's feas and damages actually incured by the County in connection therewith. <br> d) If any software or oher item is, of in the Contractor's reasonable opinion is likely to be held to be inifinging, Contractor shall at its sole expense and option: (a) procure the right for County to continue using it; or (b) replace or modify it so that it becomes non-infringing while giving equivalent performance. |




## CDS

## City Data Services, LLC

Section 2: Prequalifications

# CDS <br> City Data Services, LLC 

## Section 2: Pre-Qualifications

City Data Services meets all of the pre-qualifications requirements as set forth in RFP \#10649, including experience, performance, scheduling, pricing, environmental practices and integrity.

Respectfully submitted,


Christina Davidson, Partner
City Data Services

## CDS

## City Data Services, LLC

Section 3: Project Experience \& References

403 Alvarado Street * Brisbane, CA 94005 * 415.572 .4572 citydataservices@yahoo.com * www.citydataservices.net

## City Data Services

## Company Background and Experience

City Data Services began providing services in 2007; developing web-based solutions for cities and counties to manage reporting on multi-funded community services and all housing programs and projects. Many of our clients are in the San Francisco Bay Area, however, we have clients from Martinez to Ventura. In addition, we have developed several business systems for various non-profit organizations.

CDS' system is a web-based management system hosted on third party servers and accessed through the internet. It is not canned soffware. There are no license fees, no seat fees, and no limits on users. The system is accessed with user names and passwords for all users. Our charges are based upon software development, day-to-day management (upgrades and improvements) and general support - customer service, trainings, fielding questions or requests. We are very conscientious about the public dollar. We endeavor to work with our clients to provide the most cost effective and efficient system that will meet their needs. CDS builds on the premise that one piece of information entered by the person generating the data, should inform any and all documents needed to manage their project including but not limited to contracts, periodic reports, requests for reimbursements and subsequent applications.

Following are some of the features that make CDS's systems outstanding:

1) It is cloud-based and has the look and feel of your paper system.
2) Changes can be made quickly and efficiently and without making systemic changes.
3) Standard CDBG management forms (applications, periodic reports, compliance forms, fiscal summaries, requests for reimbursement and all other forms) are put in place by CDS and easy to use by City staff and sub-recipients within weeks of contracting with CDS.
4) Nominal time in training is required for staff and sub-recipients to be comfortable using the system, in any case, we are available M-F 8-6 by phone, text or email. During critical reporting and application periods, we are available $24 / 7$.
5) Shortly after staff begins using CDS forms, staff will begin to recognize the dynamic, robust nature of the system, they find they want to make adjustments and add features. CDS responds promptly and without additional charges to these requests; regularly making minor adjustments to forms and reports.
6) In the last 10 years, we have had no systemic down time.

The web based system is very efficient and extremely dynamic. All forms are made to complete online and these forms are printable. Typically, we start with on-line versions of existing forms used by sub-recipients to apply for funds, create reports, and fiscally manage their programs and projects. Within these forms calculations are performed and advance information from data entry pages into reports. Again, the premise is that one piece of information is entered once and that information populates other aspects of the system that require the information to generate reports.

After the initial development of forms and processes an evolution will occur as staff recognizes ways to streamline their process and capture additional data. There is no down time. Once forms come in to place they are usable immediately. CDS will train users as quickly as City staff prefers.

Following are some functions of City Data Services' cloud-based data management systems:

- Provide access to respond to requests for proposals and applications for funding.
- Has an upload feature for attachments to various documents including applications and requests for reimbursement.
- Export documentation to other public systems like HUD or to Excel and Word documents.
- Provide review and scoring of applications.
- Track application scores.
- Track recommendations and funding amounts for HUD annual Action Plan.
- Support generation, approval and execution of grant and loan agreements.
- Support sub-recipient submittals of performance and financial reports.
- Track and report on performance measure and financial status.
- Provide all aspects of fiscal management.
- Provide all aspects of monitoring and compliance.
- Support sub-recipient submission of payment requests.
- Track and report on payment requests and approvals.
- Track and reports on the funding balances.
- Manager Page links generate reports and analysis in real time, 24/7.
- Create, display, print and archive compliance monitoring forms.
- Create, display, print and archive quarterly reports.
- Create, display, print and archive annual reports.
- Create, display, archive and print compliance summaries.
- Create, display, archive and print annual Action Plan and CAPER report summaries for inclusion in the CAPER report as required by HUD.
- Interface with IDIS for electronic submission of demographic and other data.

Throughout development and implementation minor improvements are put in place without any down time to upgrade as is often associated with other software products. CDS is available Monday-Friday, 8-6 via phone or email, however; CDS regularly responds to off hour requests. The average response time to resolve issues is under 2 hours.

Our business is a Limited Liability Corporation, we are located at 403 Alvarado Street, Brisbane, CA 94005. Resumes for the principals, Christina Davidson and Steve Crounse are included.

## City Data Services, LLC

## Section 3: Experience and References,

 Scope of Work for Three Other JurisdictionsThe systems we develop cover three broad areas: community services, multi-family housing and single family housing and a stand-alone software product, Spectre, (intended to use on a tablet for onsite monitoring of Housing Quality Standards (HQS) and HUD's HOME housing units).

When a client purchase a module, it covers everything in that module, however, our clients typically direct us build out specific areas according to their needs. So our systems are customized standards so each system has a look and feel of the jurisdiction that it functions in.

The following clients have systems that perform the functions that you are seeking proposals for. These jurisdictions utilize different components to a greater or lesser degree. For example, Salinas has ali modules, community services, multi-family and single family. They, more than any other jurisdiction, utilized the single family module for loan and grant compliance with their first time buyer clients. In Alameda County, they have a large inventory of HOME and HQS housing and Staff has built out their CDS multi-family system with substantial use of SpectRe for onsite compliance inspections. The City of Berkeley has multiple sources of funds for affordable housing and utilizes CDS's Multi-Family component for managing hundreds of their units. In any case, all of these jurisdictions with CDS software, use the features that you list in your scope of work. Their contact information is included in this section.

Portion of Scope of Work for following jurisdictions:

> City of Salinas: 2010 - Present City of Berkeley: 2010 - Present County of Alameda: 2015 -Present

## A. PROPERTY MANAGEMENT

1. Track property ownership from original developers through all subsequent owners
2. Store documents related to the City/County's interest in the property, Deeds of Trust, Loan Documents, Agreements, etc.
3. Track County financial interest in properties including, but not limited to, the original source of City/County funding, grant number/s, amounts, loan committee approvals, etc.
4. Store documents related to any financial support for the project including, but not limited to, required grant or loan reports and agreements
B. DOCUMENT PREPARATION
5. Populate all documents necessary to transfer single family units between owners, e.g. seller's name, buyer's name, unit address, legal description, etc.
6. The City/County will provide all document templates and provided updated forms as necessary to ensure that all documents meet grant terms and comply with all applicable laws and regulations.
7. Loan Maturity Demand Letters
C. MONITORING MANAGEMENT
8. Create form letters and documents required for annual monitoring
9. Allow property owners to upload completed documentation for review and storage
10. Notify property owners who have not completed the required monitoring
D. NOTIFICATIONS
11. Automatically notify City/County staff 90 -days before any changes in any terms, e.g. affordability term expiration, or loan maturity.
E. REPORTING
12. Run reports and queries from data submitted, (i.e. cemographics, by developer, by planning area, etc.)
13. Run reports on current and historical monitoring compliance by property and owner
14. The City/County should, at any time and without assistance, be able to export all data stored in the selected system in to either a Microsoft Access or Excel formatted file.

# CDS 

City Data Services, LLC
Section 3: Experience and References

City of Salinas<br>Anastasia Wyatt<br>26 West Alisal Street, 2nd FI.<br>Salinas, CA 93901<br>831.758.7489<br>anastacia.wyatt@ci.salinas.ca.us<br>City of Berkeley<br>Lourdes Chang<br>2180 Milvia Street FL 2<br>Berkeley, CA 94704<br>510.981.5263<br>LChang@cityofberkeley.info<br>County of Alameda<br>Catherine Farrow<br>224 W. Winton Avenue, Room 108<br>Hayward, CA 94544-1215<br>510.670.5946<br>catherine.farrow@acgov.org

## EXPERIENCE

10-07 to Present - Partner/System Architect - CITY DATA SERVICES
Design and develop concepts and content for comprehensive web-based data management systems for managing ali housing and community service programs/projects including monitoring and compliance. Day to day management including customer service, training and marketing.

## 9-02 to 10-08 Redevelopment/Economic Development Coordinator-Project Manager

CITY OF LIVERMORE - Part of the management team, developed, implemented and managed City and Agency economic, redevelopment, Brownfields remediation, development of Cultural Arts Commission and managed development of City's Cultural Arts Master Plan, ArtsAlive. Worked closely with City Council, staff, developers, and public to develop comprehensive strategies for redeveloping Downtown Core area. Duties included all aspects of land assemblage, relocation, and marketing to developers. Assisted with public policy development and implementation.

> Comprehensive Brownfields Assessment and Remediation for Project Area Business Retention \& Recruitment Projects
> City Website Designer-Content Developer Housing and Human Services Programs \& Projects

## 3-00 to 6-04 Community Development Consult

- METAL ENGINEERING, Inc.- Santa Rosa, CA - Worked for owner to facilitate development and construction of 100 unit project in City's Redevelopment Project Area. Worked with Client and apartment builder-owners to assist redevelopment of 2 city blocks of Redevelopment Project Area in Santa Rosa.
- HOUSING AUTHORITY OF COUNTY OF STANISLAUS
- CITY OF PATTERSON - Housing Rehabilitation Loan Committee


## 6-02 to 6-04 Community Development Consultant

CITY OF OAKDALE - Spearhead historic renovation of First National Bank building, 1909 including RFP/RFQ and marketing facility once renovated, business recruitment for Redevelopment Project Area, work with local businesses and Chamber of Commerce to develop multiple Business Improvement Areas (BIAs), assisted with redevelopment of public space including signage and enhancements in redevelopment project area; recruited retail businesses to the City.

## 11-01 to 9-02 Housing Manager

CITY OF CONCORD- Managed Housing Division \& Staff including residential rehabilitation services, single and multifamily development and provision of city-wide housing program information. Developed and managed division budget (10 year projections).

## 8-99 to 11-01 Director of Administration -Special Programs and Projects

HOUSING AUTHORITY OF COUNTY OF STANISLAUS - Managed day to day and long term planning for following Divisions: Administration, Management Information Systems (MIS), Personnel \& Special Programs/Projects (including HHS)

Relevant Projects: Managed financing, development and renovations of multi-family housing projects Managed agency-wide transition to Yardi software
Website designer and content developer
10-98 to 8-99 Housing and Economic Development Specialist II
CITY OF SAN MATEO - Developed, implemented and managed city and redevelopment agency, housing, economic and redevelopment programs and projects for three city districts

1-96 to 10-98 Community Redevelopment Specialist II - Housing Division Manager.
CITY OF PINOLE

> 403 Alvarado Street, Brisbane, CA 94005 $415.572 .4572 *$ e-mail: $\frac{\text { citydiataservices@yahoo.com }}{\text { www.citydataservices.com }}$

# Steve Crounse <br> citydataservices@yahoo.com 

SKILL SUMMARY: Extensive experience in software development in a wide range of languages and applications. Especially skilled at developing innovative solutions to complex problems, being able to work creatively with available resources, and timely, excellent customer service.

SOFTWARE EXPERIENCE: Thirty four years' extensive experience developing software including Perl and PHP applications. Designed and developed dozens of different mySQL or data driven web applications, both for data management, e-commerce and informational websites.

Partner/Software Developer, City Data Services, 2007-Present
Developed software for City Data Services, a cloud-based data management system designed specifically for government uses.

- CDS systems provides staff a means for managing all aspecits of government funded and managed community services, housing programs \& projects.
- The CDS system significantly improves productivity, reduces paper and other resource usage in the management of general fund, CDBG, HOME, ESG, HOPWA, capital projects, First Time Home Buyer, residential rehabilitation projects, special tax funds, set asides, redevelopment - any programs, projects and/or funds utilized by local, city, county, state and federal government.
- On-going development of complex sets of integrated web pages using Perl, PHP, and MySQL databases that dramatically reduce the amount of time required to manage applications, contracts, reports, monitoring and compliance.
- Developed software that facilitates integration into HUD's IDIS.

COO/CFO, Partner, Best Sports Apparel, 1999-2008
Created the concept for Best Sports Apparel, an Internet retailer of licensed pro sports apparel, in 1999, and guided the development of the company from $\cdot$ startup through maturity at $\$ 4$ Mil in sales. (www.bestsportsapparel.com)

- Developed all web applications and software for Best Sports website.
- Managed all financial resources of the company, including financing, cash flow, accounting, AP and AR.
- Developed simple and innovative inventory hardware and software to automate and foolproof inventory management and ensure each customer received exactly what they ordered.
- Developed automated software to update online inventory within minutes of each sale or receipt of goods, ensuring that only in-stock items are displayed for purchase.

COO/CFO, Partner, Custom Camera Design, 1994-1999
Co-develop company concept for Custom Camera Design, an innovative company which recycled used single-use cameras from photo labs and refurbished, reloaded, and custom-packaged them for corporate and promotional customers as well as photo labs and retail customers. Guided the development of the company from startup through sale at $\$ 6 \mathrm{Mil}$ in sales.

- Managed all financial resources of the company, including financing, cash flow, accounting, AP and AR.
- Developed all hardware and software to control a custom-designed automated film-rolling machine that produced 400 rolls of film/hr, order taking \& inventory management.

COO/CFO, Partner, Private Label Film, 1988-1994
Product available to small photo labs across US. Managed development of company from startup through sale at $\$ 4$ Mil in sales.

- With partners, developed innovative equipment and techniques to 'private-label' 35 mm camera film. Created the first practical method to private label small quantities of film ( 50 rolls), to make private labeling
- Managed all financial resources of the company, including financing, cash flow, accounting, AP and AR.
- Developed hardware and soffware to control film-rolling machines and printing press.

Electrical Engineer, BDM Corporation; 1984-1988

- Hardware and software development, including a rudimentary form of Internet.

Analyst/Engineer, USAF, 1979-1984

- Developed a. real-time data mapping application on one of the first available stand-alone, color, graphics terminals.

EDUCATION:
Massachusetts Institute of Technology, BS in Electrical Engineering, 1975-1979.

> 403 Alvarado Ave * Brisbane, CA 94005 * 650.533 .5933
> www.citydataservices.com

## CDS

City Data Services, LLC

Section 4: Technical

## CDS

## City Data Services

## Section 4: Technical Aspects of Proposal

City Data Services began providing services in 2007; developing web-based solutions for cities and counties to manage reporting on multi-funded community services and all housing programs and projects. Many of our clients are in the San Francisco Bay Area, however, we have clients from Martinez to Ventura. In addition, we have developed several business systems for various non-profit organizations.
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4) Nominal time in training is required for staff and sub-recipients to be comfortable using the system, in any case, we are available M-F 8-6 by phone, text or email. During critical reporting and application periods, we are available 24/7.
5) Shortly after staff begins using CDS forms, staff will begin to recognize the dynamic, robust nature of the system, they find they want to make adjustments and add features. CDS responds promptly and without additional charges to these requests; regularly making minor adjustments to forms and reports.
6) In the last 10 years, we have had no systemic down time.

The web based system is very efficient and extremely dynamic. All forms are made to complete online and these forms are printable. Typically, we start with inputting all your developers, owners and other user information including details of regulatory agreements in multi-family and loan information for single family. Once this information is in, we place electronic versions of existing forms used by sub-recipients to comply with income and rental requirements and subsequently begin report generation. This process is also used to develop the fiscal components of our systems. Within these forms calculations are performed and advance information from data entry pages into reports. Again, the premise is that one piece of information is entered once and that information populates other aspects of the system that require the information to generate reports.

After the initial development of forms and processes an evolution continues as staff recognizes ways to streamline their process and capture additional data. There is no down time. Once forms come in to place they are usable immediately. CDS will train users at the pace County staff prefers.

Following are some functions of City Data Services' cloud-based data management systems:

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- Has an upload feature for attachments to various documents including applications and requests for reimbursement.
- Export documentation to other public systems like HUD or to Excel and Word documents.
- Provide review and scoring of applications.
- Track application scores.
- Track recommendations and funding amounts for HUD annual Action Plan.
- Support generation, approval and execution of grant and loan agreements.
- Support sub-recipient submittals of performance and financial reports.
- Track and report on performance measure and financial status.
- Provide all aspects of fiscal management.
- Provide all aspects of monitoring and compliance.
- Support sub-recipient submission of payment requests.
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- Interface with IDIS for electronic submission of demographic and other data.

Throughout development and implementation minor improvements are put in place without any down time to upgrade as is often associated with other software products. CDS is available Monday-Friday, $8-6$ via phone or email, however; CDS regularly responds to off hour requests. The average response time to resolve issues is under 2 hours.

## Workflow

Upon contract agreement, CDS will begin developing the framework for the multi-family and single family system (10 days). Once we receive housing owner/manager and single family information described in Section 5.3.1.1, we will integrate the information into the system ( 10 days) and begin training staff, issue user names and passwords and begin training on-site managers and other users, (10 days) by end of 30 days, with County staff cooperation, a robust system should be in place.

It is best if there is a dedicated staff person available to assist with inputting program and project information that is not included in information from Section 5.3.1.1.

| Single Family Component \#2 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Module | Broad Area of Database Management Component | Electronic <br> Deliverables From County Staff to CDS | Staff Timeline | Cloud-Based Deliverables From CDS | CDS Work Timeline |
| First Time Buyer, all single family housing loan and/or purchase program information. | Contract details | Phase I <br> Access to current data system and/or spreadsheets and/or Word docs with all single family loan data. | May 14, 2018June 1, 2018 | System frame work, initial details of projects and programs. | $\begin{aligned} & \text { May 14- } \\ & \text { June 14, } 2018 \end{aligned}$ |
|  | Loan Docs and Compliance Reports, Forms, etc. | Phase II <br> All forms, applications, reports such as occupancy letters or other single family specific documents and forms, monitoring forms, contract docs, loan docs, assessment forms, summary reports, insurance documents any required documents. | $\begin{gathered} \text { May } 14 \text { - } \\ \text { June } 14,2018 \end{gathered}$ | All information delivered by County Staff and related calendars, income limits, etc. will be integrated electronically in County's CDS system | $\begin{aligned} & \text { May } 14 \text { - } \\ & \text { June } 14,2018 \end{aligned}$ |
|  | Fiscal <br> (request for reimbursement, draws, etc.) and any assessment tools. | Phase III <br> All fiscal forms and reports/ summaries for all funders, payment requests, expense summaries, reports, application scoring forms, committee assessment forms, various HUD, state and any other forms. | $\begin{gathered} \text { May } 14 \text { - } \\ \text { June 14, } 2018 \end{gathered}$ | All information delivered by County Staff and related ancillary forms and functions will be available and integrated electronically in County's CDS system. | $\begin{aligned} & \text { May } 14 \text { - } \\ & \text { June 14, } 2018 \end{aligned}$ |


| SpectR® HQS/HOME Software, Component \#3 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Module | Multi-Family Housing Compliance Component | Electronic Deliverables From County Staff to CDS | County Staff Timeline | Cloud-Based Deliverables From CDS | CDS Work Completion |
| SpectR® | HQS and HOME Compliance System | Phase I <br> Developer name and contact information and/or unit information for HOME and/or HQS units requiring inspections this fiscal year. FY 2017-18 and/or FY 2018 | $\begin{gathered} \text { May } 14- \\ \text { June 1, } 2018 \end{gathered}$ | HQS and HOME Compliance and Monitoring System for all Inspections <br> Link to desktop information | $\begin{gathered} \text { May 14-} \\ \text { June 14, } 2018 \end{gathered}$ |
|  | HQS and HOME Compliance System | Phase II <br> Remaining developer name and contact information and/or unit information for HOME and/or HQS units requiring inspections. FY 1819 , etc | $\begin{gathered} \text { June 1-- } \\ \text { June } 10,2018 \end{gathered}$ | Link to desktop information | $\begin{gathered} \text { May } 14- \\ \text { June } 14,2018 \end{gathered}$ |

*These schedules detail information used to manage single family and multi-family housing. The list is not

 this agreement.

## CDS

City Data Services, LLC
Section 5: Environmentally Friendly Practices

## CDS

## City Data Services, LLC

## Section 5: Environmentally Friendly Practices

City Data Services is an owner operated, software, service-company. One of our objectives in developing CDS was to reduce the amount of paper used to manage government activities. We are advocates for renewable energy and use the most energy efficient computer equipment available, our office energy is from renewable sources, we don't commute, however when travel is necessary, when possible we use public transportation. When using materials, in general, as well as for work in Monterey County, we will use recycled resources where possible and endeavor to have little to no energy footprint for our company. We are contentious about resources and environment.

In review of the green certification criteria from both San Francisco County, (our jurisdiction), and Monterey County's Climate Friendly Purchasing Policy, it appears that software business criteria are not included in the certification process. It would be helpful to have a category for our type of service provision. It is important to acknowledge all endeavors to recognize ways to address climate change.

Respeetfully submitted,


Christina Davidson, Partner City Data Services

## CDS <br> City Data Services, LLC

## Section 6: Pricing

## City Data Services proposes to provide the following system features for the following modules:

## 1. Single Family Housing Loan Management

2. Multi-family Housing Management, including Monitoring/Compliance
3. SpectR® HQS and HOME Onsite Monitoring/ Compliance

## Softwáre Development

Develop all associated forms for housing data management including but not limited to: applications, reports, contracts, fiscal management forms, monitoring forms, compliance forms and data assessment forms (ie, spreadsheets and reports);

- Ability to enter, display and summarize individual project/program report information;
- Ability to enter, display and summarize individual project/program contract information;
- Ability to enter, display and summarize individual project/program compliance information;
- Ability to enter, display and summarize individual project/program expense information;
- Ability to enter, display and summarize individual project/program compensation information;
- Ability to enter, display and summarize individual project/program monitoring information;
- Ability to enter, display and summarize individual project/program administration information; and
- Ability to enter, display and summariże individual project/program assessment information.


## System Maintenance

Ability to enter, store, display, and summarize appications, reports and fiscal information to assist with management of Housing services, activities and compliance;

- Ability to store, display, and summarize individual program/project administration information;
- Ability to store, display, and summarize individual program contract information;
- Ability to enter, store, display, and summarize compliance information;
- Ability to transmit sub-recipient report information into HUD's reporting system, IDIS, as needed;
- Maintain all database and report elements created under this development proposal for term of contract;
- Modify database as needed to add or remove fields, or improve presentation of data;
- Modify existing reports as needed to meet County of Monterey's requirements;
- Promptly respond to customer service requests from County of Monterey and their clients throughout term of contract and
- Promptly respond to request for assistance, training, or database repair.

Specifically as described in RFP 10649, Section 5:

### 5.2 PROPERTY MANAGEMENT

5.2.1 Track property ownership from original developers through all subsequent owners-
5.2.2 Store documents related to the County's interest in the property, e.g. Deeds of Trust, Loan Documents, Agreements, etc.
5.2.3 Track County financial interest in properties including, but not limited to, the original source of County funding, grant number/s, amounts, loan committee approvals, etc.
5.2.4 Store documents related to any financial support for the project including, but not limited to, required grant or loan reports and agreements

### 5.3 DOCUMENT PREPARATION

5.3.1 Populate all documents necessary to transfer single family units between owners, e.g. seller's name, buyer's name, unit address, legal description, etc.
5.3.1.1 The County will provide all document templates and provided updated forms as necessary to ensure that all documents meet grant terms and comply with all applicable laws and regulations.
5.3.2 Loan Maturity Demand Letters

### 5.4 MONITORING MANAGEMENT

5.4.1 Create form letters and documents required for annual monitoring
5.4.2 Allow property owners to upload completed documentation for review and storage
5.4.3 Notify property owners who have not completed the required monitoring

### 5.57 NOTIFICATIONS

5.5.1 Automatically notify County staff 90 -days before any changes in any terms, e.g. affordability term expiration, or loan maturity.

### 5.7 REPORTING

5.7.1 Run reports and queries from data submitted, (i.e. demographics, by developer, by planning area, etc.)
5.7.2 Run reports on current and historical monitoring compliance by property and owner
5.7.3 The County should, at any time and without assistance, be able to export all data stored in the selected system into either a Microsoft Access or Excel formatted file.

Our web portal is a certified secured site (identified by the lock symbol on the url) and hosted/backed up on cloud based, third party servers, (the same that Wall Street utilizes). Unique user names and passwords are generated for all users. In eleven years, we have not had any. down time and no data breaches.

## Section 6: Pricing <br> ATTACHMENT A: COST SHEET

| Description of Service | Estimated Rate \$ | Per [Hourly/Month/Quarterly/ Annual/Flat Rate/OtherI |
| :---: | :---: | :---: |
| Maintenance Fee |  | Monthly |
| Ad Hoc Reporting |  | Included in Maintenance Fee |
| Single Family (SF) One-time fee for set-up | \$18,500 | One Time Flat Rate Due upon signing of contract |
| Maintenance Fee for SF | \$525 | Monthly (Initial payment: $1^{\text {st }}$ Quarter, $\$ 1,575$, due beginning of contract signing - 2018) |
| Billing Cycle |  | Annual - Beginning of fiscal year |
| Multi-Family (MF) One-time fee for set-up (Including license for SpectR(C) | \$19,500 | Due upon signing of contract |
| Maintenance Fee for MF including SpectR© | \$725 | Monthly (Initial payment: $1^{\text {st }}$ Quarter, $\$ 2,175$, due beginning of contract signing -2018) |
| Billing Cycle |  | Annual-Beginning of fiscal year $\$ 8,700$ |
| Total Cost for 5 Year Period: | \$113,000 |  |
| Deliverable | Total Cost |  |
| Public Participation Plan |  | Included in Maintenance Fee |
| Admin Draft |  | Included in Maintenance Fee |
| Final Report |  | Included in Maintenance Fee |
| Meetings |  | Included in Maintenance Fee |
| Progress Payment Amounts | $\begin{gathered} \frac{\% \text { of Deliverable }}{\text { Total/Actual }} \\ \text { Costs/Other } \end{gathered}$ |  |
| Affordable Housing Nexus Study |  | Included in Maintenance Fee |
| Fee Schedule Options |  | Included in Maintenance Fee |
| Other Progress Payments | Hourly/Actual | Included in Maintenance Fee |
| Fee Basis |  | Included in Maintenance Fee |
| Staff Costs |  | Included in Maintenance Fee |
| Data Costs |  | Included in Maintenance Fee |
| Travel Costs | NTE IRS per Monterey County Travel Policy |  |
| Other Costs |  | Included in Maintenance Fee |

## CDS

## City Data Services, LLC

## Section 7: Exceptions

# SIGNATURE PAGE 

RFP \#10649
CONTRACTS/PURCHASING DIVISION


RFP TITLE: Affordable Housing Data Management Services

## PROPOSALS ARE DUE IN THE OFFICE OF THE CONTRACTS/PURCHASING OFFICER BY

3:00 P.M., LOCAL TIME, ON Friday March $2^{\text {nd }}, 2018$
MALLING ADDRESS:
COUNTY OF MONTEREY
CONTRACTS/PURCHASING OFFICE
1488 SCHDLLNG PLACE
SALINAS, CA 93901

QUESTIONS ABOUT THIS RFP SHALL BE DIRECTED TO Jaime Ayala, EMAL AyalaJ@CO.MONTEREY.CA.US, (831) 783-7047

CONTRACTOR MUST INCEUDE THE FOLLOWING IN EACH PROPOSAL (1 original plus 3 copies):

ALL REQUIRED CONTENT AS DEFINED PER SECTION 7.1 HERENN.

This Signature Page must be included with your submittal in order to validate your proposal.
Proposals submitted without this page will be deemed non-responsive.

## $\square$ CHECK HERE IF YOU HAVE ANY EXCEPTIONS TO THIS SOLICTTATION.

CONTRACTOR MUST COMPLETE THE FOLLOWING TO VALIDATE PROPOSAL
I hereby agree to furnish the articles and/or services stipulated in my proposal at the price quoted, subject to the instructions and conditions in the Request for Proposal package. I further attest that I am an official officer representing my firm and authorized with signatory authority to present this proposal package.

Company Name: City Data Services, LLC
Date February 28, 2018
Signature: $\because(1)$

Street Address: 403 Alvarado Street

City: Brisbane State: CA Zip: $\underline{94005}$

Phone: (415) 572-4572 Fax: NA Email: citydataservices@yahoo.com

License No. (If applicable): NA

License Ciassification (If applicable): . NA

## CDS

## City Data Services, LLC

Section 8: Appendix

## City Data Services, LLC

Appendix A
The appendix includes two components, one single family with various screen shots of components of the system and another for SpectR©, a detailed explanation follows. This information is not comprehensive by any means, it is a sample of the type of work and system integration that City Data Services provides.

SpectR©, developed by City Data Services, LLC is software for use in the field to assist with conducting onsite HOME and HQS monitoring. SpectR© is designed to integrate with the CDS multi-family housing database to provide efficient, accurate reporting on the condition of units developed with federal funds and included with this proposal. It is used on a tablet or laptop for field access without use of internet (hardware is not included in this system). After loading a tablet with the software, uploads from County's multi-family system, inspections are conducted in the field. Upon return the inspection information is uploaded to Staff desktop and retained as well as informing other reports and documents.

SpectR© provides:

- Ability to store, display, and summarize individual HOME and HQS housing project unit inspection information
- Ability to store, display, and summarize collective HOME and HQS housing project inspection information;
- Modify database as needed to add or remove fields, or improve presentation of data as required by HUD; and
- Modify HOME and/or HQS reports as needed to meet HUD requirements.

Maintenance:

- Maintain all database and report elements created under with this SpectR software;
- Ability to transmit HOME and HQS reports into County's CDS database;
- Provide customer service to County of Monterey and their clients throughout the term of contract; and
- Promptly respond to request for assistance, training, or software repair.

Proprietary screen shots follow. They are under two categories, Single Family and SpectR. Under SpectR, there are two additional categories, desktop and tablet. As the designations suggest, each view is from their respective sources.


|  | working in FY 20 | Change to EY 2011 |
| :---: | :---: | :---: |
| Print Letters |  |  |
| _etter | Date of Letter | Due Date: |
| nd Letter | Date of Letter. | Due Date: |
| Notice | Date of Letter: | Due Date: |
| ers |  | $\square$ Reprint Letters |

## CDBG FTHB

|  |  |  |  | Submit Data |
| :---: | :---: | :---: | :---: | :---: |
|  | Address | Last Letter | Affidavit | Received |
| Aurellio | 115 Atton Road | First 01/07/2013 | 01/19/2013 | $\square$ |
| aristo | 1418 Bardin Way | First. 01/07/2013 | 011222013 | 0 |
| tenry | 723 St Ann Drive | Third: 04/25/2013 |  | $\square$ |
| Victarino | 1515 Del Monte Avenue | Second: 02/19/2013 | 021442013 | $\square$ |
| Simon | 1529 Del Monte Avenue | Second: 02/19/2013 | 0305/2013 | 回 |
| ul | 682 St Augustine Dr | Third: 0.4/25/2013 | 05012013 | D |

Single Family Software from City Data Services(C), LLC Proprietary Information - Screen Shot Examples March 2018

| Type | \# of Properties | Purchase <br> Value |
| :--- | :---: | ---: |
| Inclusionary | 145 | $\$ 27,714,290$ |
| SRA | 50 | $\$ 9,710,350$ |
| Density Bonus | 23 | $\$ 3,073,323$ |
| Affordable lafill | 4 | $\$ 380,000$ |
| CDBG FTHB | 6 | $\$ 15,000$ |
| HOME FTHB | 40 | $\$ 216,500$ |
| Other FTHB | 7 | $\$ 0$ |
| NSP | 19 | $\$ 185,000$ |
| Total Properties: | 294 | $\$ 41,294,463$ |




Go To On-Site Monitoring Form
Generate Monitoring Report


Email List kroberts@beaconCommunities.org

Below Market Rate Housing Program

## On-Site Monitoring Meeting/Inteview with Property Management Staff

 Report Period: FY2016


# SpectR© Software from City Data Services, LLC Proprietary Information - Screen Shot Examples 

March 2018
 number.
 Section 8 of the U.S. Housing Act of 1937 (42 U.S.C. 1437). Colection of the name and address of both the fanily and the owner is mandatory. the infocmation is used to determine if a unit meets the housing quality standauds of the sechion \& rentai assistance program. HUD may disclose this information to Federad, State and looal agencies when relevant to civil, criminad, or regitatory investigations and prosesutions. It will not be otherwise disclosed or reteased cutsife of HUD, exoept as permitted of required by law. Falure to proyide any of the information maty tesuth in deliay of rejection of farky participation.

Assurances of confifentiality are not provided under this collection.
This onllection of information is authorived under Section 8 of the U.S. Housing Apt of 1937 (42 U.S.C. 443TM). The infomation is used to determine if a unit meds the housing quatity standards of the section 8 rentaf assistance program.

| PHA |  | Teriant ID Number | Date of Request (mmidd hyyy) |
| :---: | :---: | :---: | :---: |
| Inspeetor Jenell Newell |  | Date Last inspection (mm/dd fyyyy) $06 / 10 / 2015$ | Date of inspection (nan)/dd hyyy) 09/01/2017 |
| $\begin{aligned} & \text { Meqhitofordfensus Tract } \\ & 424001 \end{aligned}$ |  | Type of linspaction Initial | Profect Number |
| A. General Information Street Address of Inspeeted Untit 3224 Adetine Street Berkeley, CA 94703 | $\begin{aligned} & \text { Unit }{ }^{2} \\ & 208 \end{aligned}$ |  | Housing Type Garden Apartment |
| City County <br> Berkeley Alameda | State | 794703 |  |
| Pame of Famity | Curtent Telephone of Family |  |  |
| Cument Stret Addess of Famiy <br> 3224 Adeline Street Berkeley, CA 94703 |  |  |  |
| Cify  <br> Berkeley County <br> Alameda  | State | 24703 |  |
| Number of Chindren in Famizy Uinder $B$ |  |  |  |
| Nume of Oumer or Agent Authorixed to Lease Unit Inspected | Telea | of Ouner or Agent |  |
| Address of Owner or Agent |  |  |  |
| B. Summary Decision on the Unit <br> (to be completed after the form has heen.fined in) <br> Housing Quality Standard Pass or Fail <br> 1. Fail If there ate any checks under the columm headed "Far the unit faits the minimum housing quanity standartus. Discuss with the omor the repais noted that wousd be necessary to bring the unit up to the standerd. <br> प2. Inconciusive If there are no checks under the cohumn beaded "Fair and there are checks under the cohmm headed "Inconclusive," obtain additional information meressary for a decision (question owner or tenant as indicated in the item instructions given in this checkitis). Onote adentional antermation its obtained. change the rating for the them and tecond the date of verification at the far right of the form. <br> 口3. Pass If neither ( 1 ) nor ( 7 ) aboye is checked, the unit passers the minemum housing quality standards. Any additional conditions described in thine tight hand columin of the form should serve to (a) estatish the | 1. Living Room <br> 1.1 Living Rocm Present <br> Note: If the unit is an efficiency apartment, consider the fiving room present. <br> 1.2 Electricity <br> In orler to quatify, the outhets must be present and propety instailed in the baseboard, wall or floor of the room. Do not count a single duplex receptacle as twe outlets, i.e., there must be two of these in the room, or one of these pitus a permanently installed cefing or wall fight faxture. <br> Both the outtet's andior the 馴t must be working. Uswally, a room win have sufficient loghts or elactrical applianoest pluyged into curthets to deternine workabity. Be sure nght tocture does not fat just because the buth is burned out. <br> Do not connt any of the following items or fothures as oevtiets/Extures: <br> Thble or flook tamps (there are not permanent light frocures); ceind lamps phygest into socket; extersion cords. <br> If the electric servioe to the unit has been ternporaily tumed off check <br>  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

# SpectRC Software from City Data Services, LLC Proprietary Information - Screen Shot Examples March 2018 




SpectR(C) Software from City Data Services, LLC Proprietary Information - TABLET Screen Shot

Examples March 2018

| 1. Living Room | Decision |  |  | For each numbared item, check one box only. | Instructions for this form |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Item No. and Description Mark All Pass |  | $\begin{aligned} & \text { 궁 } \\ & \text { in } \\ & \text { 总 } \end{aligned}$ | $\begin{aligned} & \text { T } \\ & \text { 苞 } \\ & \text { 를 } \\ & 0 \end{aligned}$ | If Fail, what repairs are necessary? If linconclusive, give details, <br> If Pass with comments. give defails. | Fzil or Inconclusive. dete ( $\mathrm{min} / \mathrm{dd} / \mathrm{y} y \mathrm{yy})$ of final approval |
|  |  |  |  |  |  |
| 1.1 Living Room Present Is there a living room? | $\bigcirc$ | 0 |  | . |  |
| 12 Electricity <br> Are there at least two working outlets or one working outet and one working light fixture? | O | 0 | 0 | - . |  |
| 1.3 Electrical Hazards <br> Is the robm free from efectrical hazards? | O | 0 |  | . |  |
| 1.4 Security <br> Are all windows and doors that are atcessible from the outside lockable? | 0 | O |  |  |  |
| 1.5 Window Condition <br> Is there at least one window, and are all windows free of signs of severe deterioration or missing or broken out panes? | 0 | 0 |  |  |  |
| 1.6. Ceiling Condition Is the ceiling sound and free from hazardous defects? | 0 | 0 |  |  |  |
| 1.7 Wall Condition <br> Are the wafls sound and free from hazardous detects? |  | 0 |  |  |  |

SpectR© Software from City Data Services, LLC Próprietary Information - TABLET Screen Shot

Examples March 2018
剅 HQSInsp


Housing Quality Standard Pass or Fail

Pass.
Inconclusive
Fail

Inspection for this property is Complete


Download - $\quad \times$

| Retum toMain Page |
| :---: |
| 10/30/2017- FACT |
| 09/25/2017- lhemetional Blyd Phase Hervenscout - Rehspeet 1 |
| 01/22/2018-Magnola Terrace |
| 01/29/2018-Ambassador |
| 12/18/2017-Nramar-Malposa |
| 10/16/2017 - North Count Womiens Center Trans Hisg - Relhspect 1 |
| 01/08/2018-Ocean Ave Emeryvile |
| 11/20/2017-Sparks Way Canmons |
| 01/08/2018-Avalon Apts. |
| 01/29/2018- Tiangle Cout |



## Return to Main Page

## CDS

City Data Services, LLC
Section 9: Bonds (Insurance)

| THIS CERTIFICATEIS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POEICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. |  |  |  |
| :---: | :---: | :---: | :---: |
| IMPORTANT: If the certificate holder Iṣ an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). |  |  |  |
| - PRODUCER ${ }^{\text {USA }}$ INSURANCE AGENCY INC/PHS |  | ${ }_{\text {(ANC, No): }}^{\text {EAX }}$ ( 888 ) | 443-6112 |
| $812845 \mathrm{P}:(888) 242-1430 \mathrm{~F}:(888) 443-6112$ | (email |  |  |
| PO BOX 33015 | INSURER(S) AFFORDING COVERAGE |  | NA1C* |
| SAN ANTONIO TX 78265 | INSURERA: Sentinel Ins Co LTD |  | 11000 |
| mSURED | InSURER P : |  |  |
|  | INSURER C: |  |  |
| STEVEN CROUNSE D/B/A CITY DATA SERVICES | Insurerd: |  |  |
| 403 ALVARADO ST | Insurer e: |  |  |
| BRISBANE CA 94005 | InSURERF: |  |  |

## COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:



## CERTIFICATE HOLDER

COUNTY OF MONTEREY, ITS OFFICERS, AGENTS AND EMPLOYEES, ECONOMIC
DEVELOPMENT DEPARTMENT: HOUSING OFFICE
168 W ALISAL ST FL 3
SALINAS, CA 93901

## CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED
BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE
DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

## AUTHORIZED REPRESENTATVE <br> 

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POUCIES below. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the ferris and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsements).
PRODUCER

```
    USAA INSURANCE AGENCY INC
    9800 FRFDERUCKSBURGRD
    SAN ANTONIO, TX78288
    (888) 661-3938
```


## allured

CITY DATA SERVICES
403 ALVARADO STREET
BRISBANE, CA 94005

COVERAGES
CERTIFICATE NUMBER: 850222303231740
REVISION NUMBER:
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE ENSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN. THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.


DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD TOH, Additional Remarks Schedule, may be athecheé if there apace is required)
AS RESPECTS TO AUTO LABILITY, CERTMCATE HOLDER IS ADDITIONAL INSURED AS PER CA TU 42 -
ADDITIONAL INSURED - PRIMARY AND NON CONTRIBUTORY WIT OTHER INSURANCE

## CERTIFICATE HOLDER <br> THE COUNTY OF MONTEREY AND ITS OFFICERS <br> AGENTS AND EMPLOYEES <br> 168 WEST ALISA STREET, ORD FLOOR <br> SALINAS, CA 93901

## CANCELLATION

SHOULD ANY OF THE ABOVE dESCRIBED POUCIES BE CANCELED bEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

$$
\text { Hare } g \text {. Aurar }
$$

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE GERTIFICATE HOLDER.
IMPORTANT: If the certificate holder Is an ADDITIONAL INSURED, the pollcy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).


Insureon (BIN Insurance Holdings LLLC.) $110 \%$ Central Expy. South, Suite 250,
Allen, TX 75013
Insured
City Data Services
403 Alvarado St
Brisbane, CA 94005


DESCRIPTION OF OPERATLONS / LOCATIONS I VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more spate fa required)
Those usual to the Insured's Operations. Individually and collectively per the professional liability / errors \& omissions policy per Policy Form FS00G003001016 in the attached policy.

## CERTIFICATE HOLDER


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