

**Before the Board of Supervisors in and for the  
County of Monterey, State of California**

**Resolution No.**

Resolution commending **Ramon O. Serrano**,                     )  
Information Technology Department,                                 )  
upon his retirement from 22 years of Public Service.....)

**WHEREAS**, Ramon O. Serrano began his career with the County of Monterey Information Technology Department as a Software Programmer Analyst on December 23, 1996; and

**WHEREAS**, Ramon O. Serrano was a valued member of the IT Service Desk for 22 years; and

**WHEREAS**, Ramon O. Serrano was instrumental in on-boarding over 5,500 Monterey County employees over his career, giving users access to information systems essential to their jobs; and

**WHEREAS**, Ramon O. Serrano worked on core information system applications such the County Financial System, the County Payroll System and County Superior Court System; and

**WHEREAS**, Ramon O. Serrano has provided impeccable customer service for Monterey County employees, handling hundreds of thousands of service tickets over his career; and

**WHEREAS**, Ramon O. Serrano has been the calm and pleasant voice of the IT Department, and a key asset to Monterey County through his quiet, consistent dedication to his customers whom he treated with utmost care and concern; and

**NOW, THEREFORE, BE IT RESOLVED**, that the Monterey County Board of Supervisors express our great appreciation and gratitude to **Ramon O. Serrano** for his dedication during a long and commendable career.

**PASSED AND ADOPTED** on the \_\_ day of \_\_\_\_\_, 2019, upon motion of Supervisor , seconded by Supervisor , by the following vote, to-wit:

AYES:

NOES:

ABSENT:

I, Valerie Ralph, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book for the meeting , 2018.

Dated: March XX , 2019

Valerie Ralph, Clerk of the Board of Supervisors  
County of Monterey, State of California.

By \_\_\_\_\_  
, Deputy