

Memorandum of Understanding between the Monterey County Workforce Development Board (County) and the partners of the America's Job Center of California / One-Stop Delivery System (Partners)

I. Preamble/Purpose of MOU

In accordance with Section 121(c) of the Workforce Innovation and Opportunity Act (WIOA), this Memorandum of Understanding (MOU) has been developed and executed between the Monterey County Workforce Development Board and the America's Job Center of CaliforniaSM (AJCC) One-Stop System partners to establish an agreement concerning the operations of the AJCC / One-Stop delivery system.

The purpose of the MOU is to establish a cooperative working relationship between the parties and to define their respective roles and responsibilities in achieving the policy objectives. The MOU also serves to establish the framework for providing services to employers, employees, job seekers and others needing workforce services.

California's one-stop delivery system, the AJCC, is a locally-driven system which develops partnerships and provides programs and services to achieve three main policy objectives established by the California Workforce Development Board's Strategic Plan, which includes the following:

- Foster demand-driven skills attainment
- Enable upward mobility for all Californians
- Align, coordinate, and integrate programs and services

These objectives will be accomplished by ensuring access to high-quality AJCC / One-Stops that provide the full range of services available in the community for all customers seeking the following:

- Looking to find a job
- Building basic educational or occupational skills
- Earning a postsecondary certificate or degree
- Obtaining guidance on how to make career choices
- Seeking to identify and hire skilled workers

II. Local/Regional Vision Statement, Mission Statement, and Goals

A. Vision

The Monterey County Workforce Development Board's (MCWDB) vision is to improve the economy by promoting and supporting alignment of workforce and educational programs with priority industry

sectors and local/regional business needs. The MCWDB is designated by the Federal Workforce Innovation and Opportunity Act of 2014 (WIOA) and appointed by the Chief Elected Officials (CEO) to provide strategic policy, develop and enter into memorandums of understanding with America's Job Center of California (AJCC) partners, designate or certify AJCC operators and conduct oversight and evaluation of the local workforce development system. The MCWDB is charged with coordinating and leveraging workforce strategies between industry leaders, including organized labor, workforce professionals, education and training providers, and economic development leaders to develop workforce policies, which support local and regional economic growth and economic self-sufficiency. Collectively these stakeholders, will work together to ensure that local/regional workforce development, career services, and job training programs critical to the community, are offered through the AJCC delivery system and meet the needs of job seekers and businesses while preparing an educated and skilled workforce.

B. Mission Statement

To prepare and build a pipeline of an educated and skilled workforce, it is critical to know and understand the Coastal Regional Planning Unit (RPU) economic data, background analysis, and priority industry sectors so that local areas including MCWDB may develop goals and strategies to prioritize investments where overall economic returns are likely to be highest, specifically in industry sectors that will generate significant gains in terms of jobs and income.

C. Principals and Goals of the AJCC Delivery System from a Local and Regional Viewpoint

Key Strategic Goals, Strategies and Actions:

The MCWDB has identified three priority areas to organize its strategies for preparing an educated and skilled workforce over the next four years in partnership with core partners of AJCC delivery system. The priority areas include:

- 1. Employer Engagement Increase engagement with employers to meet the workforce needs of priority sectors of the local and regional economies. MCWDB will revamp employer engagement efforts to align job seeker services with industry needs, with increased focus on small employers and priority industry sectors; MCWDB will pilot common measures for all partners to use to track employer services and employer engagement activities; MCWDB partners will build on existing employer engagement efforts, such as the Slingshot Initiative, and LMI data systems to strengthen what works and avoid duplication of employer engagement efforts across the region; and MCWDB will develop a plan to increase its focus on earn-and-learn models of training, such as work experience, internships, customized training, incumbent worker training, and apprenticeships.
- 2. Aligning Career Pathways and Sector Strategies Increase the number of individuals who obtain a marketable and industry-recognized credential or degree, through the development of career pathways that align to regional sector strategies that create multiple entry and exit points for job seekers and align programs with in-demand industries and occupations. MCWDB and its Business Services Team will focus on convening employers in the priority industry sectors to better understand their needs; MCWDB will

work with community colleges and other training providers to develop and define a strategy for aligning training and education curricula with industry-valued credentials in each target sector, which will be stackable for job seekers and provide onramps to sector pathways; AJCCs will coordinate with youth service providers to increase service for out-of-school, disconnected youth and develop new work experience opportunities in the priority sectors that represent on-ramps into regional career pathways; and MCWDB will develop and test measures for our AJCCs to track progress in reaching the goal of self-sufficiency for youth and adults, such as the number of job placements at Economic and Background Analysis, livable wages, retention rates, credential and skill attainment, and customer satisfaction surveys of job quality.

3. System Alignment and Accountability – Support system alignment, service integration and continuous improvement, including identifying ways to reduce duplication in service delivery and in fiscal operations by enhancing partner presence at the AJCCs and developing common customer flow protocols (intake, assessment, referral) to align the system with human-centered design principles. The AJCCs partners will continue to build a stronger partnership to better serve hard-to-serve target populations in the area, especially those who are basic skills deficient and limited English populations through ongoing discussions of co-location, streamlined intake and assessment, and resource sharing; MCWDB will work collaboratively with its Coast RPU partners to identify possible methods to minimize costs related to procurement, staff training, data systems, and evaluation tools through cost sharing; and MCWDB will collaborate with its partners to ensure cross-training is offered to AJCC partner agencies, increasing staff awareness of how to serve customers with special emphasis on unemployed, underemployed, low skilled, low-income, veterans, individuals with disabilities, youth and other at-risk populations. By focusing our efforts on these priorities and strategies, MCWDB will make progress towards achieving our vision and promoting continuous improvement in our performance measures over time

III. Parties to the MOU

Required Core partners and Mandated Partners include local/regional representatives of the following programs:

- WIOA Title I Adult, Dislocated Worker, and Youth
- WIOA Title II Adult Education and Literacy
- WIOA Title III Wagner-Peyser
- WIOA Title IV Vocational Rehabilitation
- Carl Perkins Career Technical Education
- Title V Older Americans Act
- Job Corps
- Native American Programs (Section 166) (Not Available in the Area)
- Migrant Seasonal Farmworkers (Section 167)
- Veterans
- Youth Build (Not Available in the Area)
- Trade Adjustment Assistance Act

- Community Services Block Grant
- Housing & Urban Development
- Unemployment Compensation
- Second Chance (Not available in the Area)
- Temporary Assistance for Needy Families/CalWORKs

IV. One-Stop System, Services

- A. The goals of the One-Stop delivery system are to:
 - Align goals with the State of California plan(s) applicable to AJCC and partners:
 - o Foster demand-driven skills attainment
 - o Enable upward mobility for all people of Monterey County
 - o Align, coordinate, and integrate programs and services
 - The AJCC and Partner physical locations and facilities enhance the Customer Experience
 - The AJCC and Partners ensure Universal Access, with an emphasis of Individuals with Barriers to Employment
 - The AJCC and Partners actively support the One-Stop System through effective partnerships
 - The AJCC and Partners provide Integrated, Customer-Centered Services
 - The AJCC and Partners are an on-ramp for Skill Development and the attainment of Industry-Recognized Credentials which meet the needs of the targeted local/regional sectors and pathways.
 - The AJCC and Partners actively engage industry and labor and supports local/regional sector strategies through an integrated business service strategy that focuses on quality jobs
 - The AJCC and Partners have High-Quality, Well-Informed, Cross-Trained Staffing.
 - The AJCC and Partners achieve business results through Data-Driven Continuous Improvement

(See Attachment A: Description of the One-Stop System Partners, the customers served, and the services provided by each AJCC and One-Stop System Partner)

V. Responsibility of AJCC and One-Stop System Partners

The AJCC and Partners agree to share responsibility for planning, implementing and operating the system in the following manner:

- The AJCC and partners agree to participate in joint planning, plan development, and modification of activities to accomplish the following:
 - o Continuous partnership building.

- o Continuous planning in response to state and federal requirements.
- o Responsiveness to local and economic conditions, including employer needs.
- o Adherence to common data collection and reporting needs.
- Make applicable service(s) applicable to the partner program available to customers through the one-stop delivery system.
- Participate in the operation of the one-stop system, consistent with the terms of the MOU and requirements of authorized laws.
- Participate in capacity building and staff development activities in order to ensure that all
 partners and staff are adequately cross-trained.

VI. Infrastructure Funding Agreement & Other Shared System Costs

The AJCC and One-Stop System Partners commit to following the use of the "WIOA Sample Infrastructure Funding Agreement and Other Systems Costs Budget" to negotiate the IFA at a future date with all new co-located partners to be completed no later than Dec 31, 2019, due to the change in Provider for Title I and the move of the Comprehensive AJCC during the 1st and 2nd Quarters of the 2019-2020.

(See Attachment B: Infrastructure Funding Agreement)

VII. Methods for Referring Customers

The AJCC and One-Stop System Partners commit to mutually implement processes for the referral of customers to services not provided on-site.

The referral process does the following:

- Ensure that intake and referral processes are customer-centered and provided by staff trained in customer service.
- Ensure that general information regarding AJCC programs, services, activities and resources shall be made available to all customers as appropriate.
- Customer referrals are made through a paper system, tracked by the One Stop Operator and when possible, electronically.
- Each AJCC and partner provides a direct link or access to other AJCC partner staff that
 provides meaningful information or service, through the use of co-location, cross training of
 AJCC staff, or real-time technology (two-way communication and interaction with AJCC
 partners that results in services needed by the customer). Also, though the use of the
 Partner Matrix (see attachment A), the AJCC Partner Brochure for customer use, and AJCC
 Partner One-page Information handouts for staff use (in paper and electronic format).

(See attachment C: Universal Referral Form)

VIII. Access for Individuals with Barriers to Employment

How the AJCC system will ensure access for individuals with barriers to employment.

- A. Definition of the term "individuals with barriers to employment."
 - a. Displaced homemakers
 - b. Low-income individuals
 - c. Indians, Alaska Natives, and Native Hawaiians, as such terms are defined in WIOA section 166
 - d. Individuals with disabilities, including youth who are individuals with disabilities
 - e. Older individuals
 - f. Ex-offenders/Justice Involved
 - g. Homeless individuals (as defined in section 41403(6) of the Violence Against Women Act of 1994 (42 U.S.C. 14043e–2(6)), or homeless children and youths (as defined in section 725(2) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11434a (2))
 - h. Youth who are in or have aged out of the foster care system
 - Individuals who are English language learners, individuals who have low levels of literacy, and individuals facing substantial cultural barriers
 - j. Eligible migrant and seasonal farmworkers, as defined in WIOA section 167(i)
 - k. Individuals within 2 years of exhausting lifetime eligibility under part A of title IV of the Social Security Act (42 U.S.C. 601 et seq.)
 - I. Single parents (including single, pregnant women)
 - m. Long-term unemployed individuals
 - Such other groups as the Governor involved determines to have barriers to employment.
- B. Commitment to offer priority for services to recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient when providing individualized career services and training services with WIOA adult funds.
 - a. With respect to funds allocated to a local area for adult employment and training activities, priority shall be given to recipients of public assistance and other low-income individuals, and individuals who are basic skills deficient for receipt of WIOA career and training services. Local WDBs may establish additional priority groups for priority of service.
 - b. WIOA provides for a workforce system that is universally accessible and customer centered, and for training that is job-driven. Per the Workforce Innovation and Opportunity Act; Final Rule, effective October 18, 2016, the priority requirements described in this policy do not necessarily mean that only the recipients of public assistance and other low-income individuals can receive WIOA adult funded career and training services.
 - c. Therefore, MCWDB stipulates that WIOA Program staff will also serve other eligible individuals who are not recipients of public assistance, other low-income individuals, or basic skills deficient individuals after first serving those who meet the established

priority selection criteria.

- d. The WIOA adult program is statutorily required to provide priority in the following order:
 - i. Veterans and eligible spouses who are also recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient.
 - ii. Individuals receiving public assistance, other low-income individuals, or individuals who are basic skills deficient.
 - iii. Veterans and eligible spouses who are not included in WIOA's priority groups.
 - iv. Individuals with family income under 250% of the Lower Living Standard Income Level (LLSIL) and for whom it is determined that the individual is in need of and can benefit from services. Long-term unemployed individuals with a barrier to employment may be enrolled under this priority. Employed individuals enrolled under this priority must have a barrier to self-sufficient employment.

Priority of service status is established at the time of eligibility determination and does not change during the period of participation. Priority of Service does not apply to the dislocated worker population.

C. All parties to this MOU will ensure that their policies, procedures, programs, and services are in compliance with the Americans with Disabilities Act of 1990 and its amendments, in order to provide equal access to all customers with disabilities.

(See Attachment D: "AJCC One-Stop system map" - identifies the location of every comprehensive, affiliate, and specialized AJCC within the Local Area.)

IX. Shared Technology and System Security

Commitment to share data and technology as well to ensure that all data and systems are secure.

- A. WIOA emphasizes technology as a critical tool for making all aspects of information exchange possible, including client tracking, common case management, reporting, and data collection. To support the use of these tools, each AJCC One-Stop System Partner agrees to the following:
 - Comply with the applicable provisions of WIOA, Welfare and Institutions Code, California Education Code, Rehabilitation Act, and any other appropriate statutes or requirements.
 - The principles of common reporting and shared information through electronic mechanisms, including shared technology.
 - Commit to share information to the greatest extent allowable under their governing legislation and confidentiality requirements.
 - Maintain all records of the AJCC customers or partners (e.g. applications, eligibility and referral records, or any other individual records related to services provided under this MOU) in the strictest confidence and use them solely for purposes directly related to such services.
 - Develop technological enhancements that allow interfaces of common information needs, as appropriate.

Understand that system security provisions shall be agreed upon by all partners.

X. Confidentiality

The AJCC One-Stop System Partners agree to comply with the provisions of WIOA as well as the applicable sections of the Welfare and Institutions Code, the California Education Code, the Rehabilitation Act, and any other appropriate statute or requirement to assure the following:

- All applications and individual records related to services provided under this MOU, including
 eligibility for services and enrollment and referral, shall be confidential and shall not be open
 to examination for any purpose not directly connected with the delivery of such services.
- No person will publish, disclose use, or permit, cause to be published, disclosed or used, any
 confidential information pertaining to AJCC applicants, participants, or customers overall
 unless a specific release is voluntarily signed by the participant or customer.
- The AJCC partner agrees to abide by the current confidentiality provisions of the respective statutes to which AJCC operators and other AJCC partners must adhere and shall share information necessary for the administration of the program as allowed under law and regulation.
- The AJCC partner, therefore, agrees to share client information necessary for the provision of services such as assessment, universal intake, program or training referral, job development or placement activities, and other services as needed for employment or program support purposes.
- Client information shall be shared solely for the purpose of enrollment, referral or provision
 of services. In carrying out their respective responsibilities, each party shall respect and abide
 by the confidentiality policies of the other parties.

XI. Non-Discrimination and Equal Opportunity

A. The AJCC One-Stop System partner shall not unlawfully discriminate, harass or allow harassment against any employee, applicant for employment or AJCC applicant due to gender, race, color, ancestry, religion, national origin, veteran status, physical disability, mental disability, medical condition(s), age, sexual orientation or marital status. The AJCC partner agrees to comply with the provisions of the Fair Employment and Housing Act (Government Code Section 12990), in accordance with the WIOA non-discrimination and equal opportunity provisions cited in Title VI of the Civil Rights Act of 1964, Section 188 of the WIOA, and California Government Code § 12920, 12940, and 12949, and related, applicable regulations. This also applies to beneficiaries on the basis of either citizenship/status as a lawfully admitted immigrant authorized to work in the United States or participation in any WIOA financially assisted program or activity. In addition, sexual harassment is against the law and is grounds for filing a discrimination complaint.

B. The AJCC One-Stop System partner will assure compliance with the Americans with Disabilities Act of 1990 and its amendments, which prohibits discrimination on the basis of disability, as well as other applicable regulations and guidelines issued pursuant to the Americans with Disabilities Act.

XII. Grievances and Complaints Procedure

- A. All AJCC One-Stop System partners agree to establish and maintain a procedure for grievance and complaints as outlined in WIOA. The process for handling grievances and complaints is applicable to both customers and partners. These procedures will allow the customer or entity filing the complaint to exhaust every administrative level in receiving a fair and complete hearing and resolution of their grievance. The partner further agrees to communicate openly and directly to resolve any problems or disputes related to the provision of services in a cooperative manner and at the lowest level of intervention possible.
- B. All AJCC / One-Stop partners shall comply with the Monterey County Workforce Development Board's #2005-10 – Grievance and Complaint Procedures policy and attachment located online at:
 - 2005-10 Policy: http://www.montereycountywib.org/policies/policies/MCWDB-Policy-2005-10-(Rev%209-2015).pdf2005-10 Policy attachment:
 - http://www.montereycountywib.org/policies/policies/MCWDB-Policy-2005-10_Attachment-(Rev%209-2015).pdf

XIII. American's with Disabilities Act and Amendments Compliance

A. All AJCC / One-Stop partners agrees to ensure that the policies and procedures as well as the programs and services provided at the AJCC / One-Stop are in compliance with the Americans with Disabilities Act and its amendments. Additionally, partners agree to fully comply with the provisions of WIOA, Title VI and Title VII of the Civil Rights act of 1964, the Age Discrimination Act of 1975, Title IX of the Education Amendments of 1972, 29 CRF Part 37, and all other regulations implementing the aforementioned laws.

XIV. Effective Dates and Term of MOU

- A. This MOU shall be effective on July 1, 2019. The term of this MOU shall be three years, from July 1, 2019 through June 30, 2022.
- B. This MOU shall be binding upon each party hereto upon execution by such party. The MOU will be reviewed not less than once every three years to identify any substantial changes that have occurred and amend and extend as appropriate.

XV. Modifications, Revisions, Amendments

A. This MOU constitutes the entire agreement between the parties and no oral understanding not

incorporated herein shall be binding on any of the parties hereto. This MOU may be modified, altered, or revised, as necessary, by mutual consent of the parties, by the issuance of a written amendment, signed and dated by the parties.

B. All parties agree that amendments affecting one partner only, or specific partners only, need only be signed by authorized representatives of the Monterey County WDB, the CEO, and the affected partner(s). Amendments that will affect the responsibilities of all parties require the signatures of all parties. All amendments will involve the following process:

The party seeking an amendment will submit a written request to the Monterey County WDB that includes:

- 1. The requesting party's name
- 2. The reason(s) for the amendment request
- 3. Each section of this MOU that will require revision
- 4. The desired date for the amendment to be effective
- 5. The signature of the requesting party's authorized representative.

If the request is approved, the Monterey County WDB will notify the remaining parties of the intent to amend and will provide each remaining party thirty (30) days from the date of the notice (unless another timeframe is specified in the notice) to review the anticipated amendment and to submit a response to the Monterey County WDB. Failure by a party to respond within the prescribed timeframe will be deemed that party's approval of the proposed

amendment.

In the event that a remaining party has questions and/or concerns regarding the proposed amendment, the party must list its questions and/or concerns in writing and submit the list to the Monterey County WDB within the specified timeframe.

Monterey County WDB will review the listed questions and/or concerns and will issue a response within fifteen (15) days of receipt of the list. If the Monterey County WDB deems it necessary, the listed questions and/or concerns will be sent to all other parties and/or a meeting with all parties will be scheduled to discuss the proposed changes and to achieve consensus on a final amendment draft.

The final, approved amendment draft will be signed by authorized representatives of the affected partners and then submitted to the Monterey County WDB for the final signature.

Monterey County WDB will distribute copies of the fully executed amendment to all parties.

C. This writing constitutes the entire agreement pertinent to Phase I of the MOU process among the parties with respect to each party's role and responsibility in the AJCC / One-Stop delivery system. All parties agree that any amendments to any applicable laws or regulations cited herein will result in the correlative modification of this MOU without necessitating a formal, written amendment.

- D. All parties agree to communicate details of any amendment to their respective staff members whose responsibilities may be impacted by changes and further agree to ensure that their respective staff members are referencing or utilizing the most current version of the MOU and attachments in the performance of responsibilities under this MOU.
- E. Amendments that will require the signatures of all parties must be executed no later than ninety (90) days prior to the end of the MOU period and amendments that require only the signatures of the LWDB, the CEO, and the affected parties must be executed no later than 45 days from the end of each current program year.

XVI. Termination

- A. This MOU will remain in effect until the end date specified in Section XIV.
- B. The parties understand that implementation of the AJCC / One-Stop delivery system is dependent on the good faith effort of every partner to work together to improve services to the community.

XVII. Administrative and Operations Management

A. License for Use – During the term of this MOU, all partners to this MOU shall have a license to use all the space of the AJCCs for the sole purpose of conducting acceptable AJCC services as outlined herein.

- B. Supervision/Day to Day Operations -
 - 1. The day-to-day supervision of staff assigned to the AJCCs will be the responsibility of the site supervisor(s). The original employer of staff assigned to the AJCCs will continue to set the priorities of its staff. Any change in work assignments or any problems at the worksite will be handled by the site supervisor(s) and the management of the original employer.
 - 2. The office hours for the staff at the AJCCs will be established by the site supervisor(s) and the primary employer. The office hours will be posted at all locations. All staff will comply with the holiday schedule of their primary employer or Monterey County Workforce Development Board, and the primary employer will provide a copy of their holiday schedule to the operator and host agency at the beginning of each fiscal year.
 - 3. Each AJCC One-Stop System partner is responsible for the discipline of its own employee(s), where warranted. Disciplinary actions may result in removal of co-located staff from the AJCCs and each party will take appropriate action.
 - 4. Each party shall be solely liable and responsible for providing to, or on behalf of, its employee(s), all legally-required employee benefits. In addition, each party shall be solely responsive and save all other parties harmless from all matters relating to payment of each party's employee(s), including compliance with social security withholding, workers' compensation, and all other regulations governing such matters.
 - 5. In addition, they shall comply with the following:

- a. Evidence of Coverage: Prior to commencement of this Agreement, each party to this Agreement shall provide a "Certificate of Insurance" or proof of self-insurance certifying that coverage as required herein has been obtained. Individual endorsements executed by the insurance carrier shall accompany the certificate. In addition, each party upon request shall provide a certified copy of the policy or policies.
- b. This verification of coverage shall be sent to the Monterey County's Contracts/Purchasing Department, unless otherwise directed. Parties to this Agreement shall not receive a "Notice to Proceed" with the work under this Agreement until it has obtained all insurance required and the County has approved such insurance. This approval of insurance shall neither relieve nor decrease the liability of the party.
- c. Qualifying Insurers: All coverage's, except surety, shall be issued by companies which hold a current policy holder's alphabetic and financial size category rating of not less than A-VII, according to the current Best's Key Rating Guide or a company of equal financial stability that is approved by the County's Purchasing Manager.
- d. Insurance Coverage Requirements: Without limiting a party's duty to indemnify, each party shall maintain in effect throughout the term of this Agreement a policy or policies of insurance with the following minimum limits of liability:
 - i. Commercial general liability insurance, including but not limited to premises and operations, including coverage for Bodily Injury and Property Damage, Personal Injury, Contractual Liability, Broad form Property Damage, Independent Contractors, Products and Completed Operations, with a combined single limit for Bodily Injury and Property Damage of not less than \$1,000,000 per occurrence.
 - ii. Workers' Compensation Insurance, if a party employs others in the performance of this Agreement, in accordance with California Labor Code section 3700 and with Employer's Liability limits not less than \$1,000,000 each person, \$1,000,000 each accident and \$1,000,000 each disease.
- C. Dispute Resolution The parties agree to try to resolve policy or practice disputes at the lowest level, starting with the site supervisor(s) and staff. If issues cannot be resolved at this level, they shall be referred to the management staff of the respective staff employer and the operator, for discussion and resolution.
- D. Press Releases and Communications All parties shall be included when communicating with the press, television, radio or any other form of media regarding its duties or performance under this MOU. Participation of each party in press/media presentations will be determined by each party's public relations policies. Unless otherwise directed by the other parties, in all communications, each party shall make specific reference to all other parties.

The parties agree to utilize the AJCC logo developed by the State of California and the Local Board on buildings identified for AJCC usage when providing services or performing its duties pursuant to this MOU. This includes use of the AJCC logo on letterhead, envelopes, business cards, any written correspondence and fax transmittals pertaining to implementation of the terms of this MOU.

E. Hold Harmless/Indemnification/Liability – In accordance with provisions of Section 895.4 of the California Government Code, each party hereby agrees to indemnify, defend and hold harmless all other parties identified in this MOU from and against any and all claims, demands, damages and costs arising out of or resulting from any acts or omissions which arise from the performance of the obligations by such indemnifying party pursuant to this MOU. In addition, except for Departments of the State of California which cannot provide for indemnification of court costs and attorney's fees under the indemnification policy of the State of California, all other parties to this MOU agree to indemnify, defend and hold harmless each other from and against all court costs and attorney's fees arising out of or resulting from any acts or omissions which arise from the performance of the obligations by such indemnifying party pursuant to this MOU. It is understood and agreed that all indemnity provided herein shall survive the termination of this MOU.

XVIII. Attachments

Attachment A: Parties to the MOU/Partner Matrix - Description of the One-Stop System Partners, the customers served, and the services provided by each AJCC and One-Stop System partner

Attachment B: Directive to Formulate the IFA and Other Shared System Costs

Attachment C: Universal Referral Form

Attachment D: AJCC One-Stop system map - identifies the location of every comprehensive, affiliate, and specialized AJCC within the Local Area

Supportive Services × × Training $\times | \times$ × × × × × × × × × Career Service | Follow-up × × ×i × × × × × × × × × Individual Career × × Services Basic Career -Staff-Assisted $\times \times$ × Basic Career -Self Service \times × Type Core Hartnell Community Monterey Peninsula Community College Pacific Grove Adult Monterey Adult Department Department of Rehabilitation **Gonzales Adult** Soledad Adult **Turning Point** Development Salinas Adult Employment College Education Education Education Education Education Provider ResCare Title I Adult, Dislocated Title II Adult Education Title II Adult Education Title III Wagner-Peyser, Title II Adult Education Title II Adult Education Title II Adult Education Adjustment Assistance **AJCC Partner Matrix** Act, Unemployment Technical Education **Technical Education WIOA Partner MOU** Worker, and Youth Title I Youth Carl Perkins Career Carl Perkins Career Compensation Title IV Vocational Veterans, Trade Attachment A Rehabilitation and Literacy and Literacy and Literacy and Literacy and Literacy WIOA

WIOA	Provider	Туре	Basic Career - Self Service	Basic Career - Staff-Assisted	Individual Career Services	Career Service Follo w-up	Follo w-up	Training	Supportive Services
-	acitaisossy Janoitaly							y?	
Title V Older Americans for Hispanic Elderly	for Hispanic Elderly								
Act	(ANPPM)	Mandated			×	×			
Corps	Job Corps San Jose	Mandated			×	×		×	×
Native American									
n 166)	Not in Local Area								
tion	Center for								
167)	Employment Training	Mandated				×		×	×
Youth Build	Not in Local Area								
Community Services	Community Action								
	Partnership	Mandated				×		×	×
Housing & Urban	Housing Authority of								
	Monterey County	Mandated				×		×	×
Second Chance	Not in Local Area								
	CalWorks		×	>					
y Assistance	Employment and		<	< .					
for Needy	Training Services			referral to					
Families/CalWorks	(DSS)	Mandated		wiOA services					
	CalFresh -								
State/Local Plan	Department of Social								
Modification	Service (DSS)	Partner							×
	Monterey County								
	Department of Child								
Partnership Agreement	Support Services	Partner							×



Monterey County Workforce Innovation and Opportunity Act (WIOA) Infrastructure Funding Agreement and Other System Costs Budget

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. Required Process and Development

Local Workforce Development Area (Local Area): Monterey County Workforce Development Board Date Submitted:

A. The period of time this agreement is effective:

The Infrastructure Funding Agreement shall be effective on July 1, 2019. The term of this IFA shall be three years, from July 1, 2019 through June 30, 2022.

- Identification of all AJCC partners, Chief Elected Officials (CEO), and Local Boards participating in the infrastructure and other system costs funding agreements. œ.
- Chief Elected Official: Monterey County Board of Supervisors, as the Chief Elected Official body for the Workforce Innovation and Opportunity Act (WIOA) Title I.
- Local Board: Monterey County Workforce Development Board; and

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AJCC/One-Stop partners participating in the Infrastructure Funding Agreement (IFA), as set forth in the table below: 3

	Partner Program	Partner Organization
Partner 1	WIOA Title I Adult, Dislocated Worker and Youth	Monterey County Workforce Development Board / ResCare
Partner 2	WIOA Title III Wagner Peyser, Jobs for Veterans State of California Employment State Grant (JVSG). Trade Adjustment Assistance Act and Unemployment Insurance.	State of California Employment Development Department (EDD)

AJCC/One-Stop partners participating in the shared other system costs agreement, including "applicable career services" are as follows:

	Partner Program	Partner Organization
Partner 1	WIOA Title I Adult, Dislocated Worker and Youth	Monterey County Workforce Development Board - ResCare
Partner 2	WIOA Title III Wagner-Peyser, Jobs for Veterans State Grant (JVSG), Trade Adjustment Assistance Act, and Unemployment Insurance	State of California Employment Development Department (EDD)
Partner 3	WIOA Title IV Department of Vocational Rehabilitation	State of California Department of Rehabilitation (DOR)
Partner 4	WIOA Title Adult Ed & Literacy	Gonzales Adult School
Partner 5	WIOA Title Adult Ed & Literacy	Monterey Adult School
Partner 6	WIOA Title Adult Ed & Literacy	Pacific Grove Adult School
Partner 7	WIOA Title Adult Ed & Literacy	Salinas Adult School
Partner 8	WIOA Title Adult Ed & Literacy	Soledad Adult School
Partner 9	WIOA Title Adult Ed & Literacy/ Carl Perkins CTE	Hartnell College

Partner 10	WIOA Title II Adult Ed & Literacy/ Carl Perkins CTE	Monterey Peninsula College
Partner 11	WIOA Title V Older Americans Act - Senior Community Service Employment Program	National Association for Hispanic Elderly (NAHE)
Partner 12	Community Services Block Grant	Monterey County Community Action Partnership
Partner 13	Housing & Urban Development	Housing Authority of the County of Monterey
Partner 14	Job Corps	Job Corps
Partner 15	Migrant Seasonal Farmworkers	Center for Employment Training (CET)
Partner 16	TANF / CalWorks	Monterrey County of Social Services

Steps the Local Board, CEO, and AJCC partners took to reach consensus and/or an assurance that the Local Area followed guidance for the state infrastructure funding mechanism. 5

date to be completed no later than Dec 31, 2019, due to the change in Provider for Title I and the move of Agreement and Other Systems Costs Budget" to complete the IFA and to negotiate a new IFA at a future the Comprehensive AJCC during the 1st and 2nd Quarters of the 2019-2020 Monterey County Workforce The AJCC and One-Stop System Partners committed to use the "WIOA Sample Infrastructure Funding Development Board Budget year. A description of the process to be used among partners to resolve issues during the MOU duration period when consensus cannot be reached.

maintaining a comprehensive and affiliate AJCC/One-Stop delivery system in the community. The partners disputes related to negotiating cost allocations and the fair and equitable contribution to the costs of The AJCC/One-Stop partners agree to communicate openly and directly to resolve any problems or

Thereafter, the Monterey County WDB Executive Director will contact the appropriate parties to verify that Executive Director to place the dispute on the agenda of a special meeting of the Monterey County WDB possible. If disputes cannot be resolved at the AJCC/One-Stop partner level, the issue will be brought to the attention of the One-Stop Operator and all parties to this MOU regarding the conflict. If any dispute agree to work in a cooperative manner and to resolve any disputes at the lowest level of intervention cannot be resolved by the One-Stop Operator, it shall be forwarded to the Monterey County WDB Executive Committee. The Executive Committee shall attempt to mediate and resolve the dispute. Disputes shall be resolved by a majority consent of the Executive Committee members present. all agree with the proposed resolution.

dentification of who will fulfill this responsibility. This must include a reconciliation schedule. (Who, What, When, A description of the periodic modification and review process that will be used to ensure all AJCC partners continue to contribute their fair and equitable share of infrastructure and other system costs, including the

and review process of the infrastructure funding agreement and sharing of other system costs. The sudgets periodically throughout the program year against actual costs incurred. Upon the closeout of each fiscal year (June 30th), a report with proposed modifications will be made available by the The Monterey County WDB's finance manager was designated by the partners to be the person responsible for convening the partners of the MOU Phase II to conduct the periodic modification WDB finance manager plans to review and reconcile the infrastructure and other system cost MDB finance manager to the mandated partners to ensure that partner contributions are proportionate to their use of the AJCC/One-Stop and relative benefits received.

The partners agree that renewal of this MOU requires all parties to review and agree to all elements of the MOU and to re-sign the MOU. Any amendments or modifications of the MOU only require the parties to review and agree to the elements of the MOU that changed. Non-substantive changes to reconciliation of the budget, do not require renewal of the MOU. Substantial changes, such as the MOU, such as minor revisions to the budget or adjustments made due to the annual

changes in AJCC/One-Stop partners, will require renewal of the MOU. All parties understand that the MOU shall be reviewed every year and updated as substantial changes occur.

- The signatories to this MOU Phase II agree to contribute their proportionate share of infrastructure costs will be negotiated between the Monterey County Workforce Development Board and the non-co-located infrastructure costs as soon as sufficient data are available to make such a determination: Signatures of for the comprehensive AJCC/One-Stop once sufficient data are available to determine such costs. Assurance from all non-co-located partners that they agree to pay their proportionate share of authorized representative(s) of the Local Board, the CEO, and all AJCC partners. partners based on the following: ω.
- Data provided by the State for this purpose;
- Regulations and directives regarding this requirement issued by the partner's funding source; Ö
- Locally agreed upon methodology for allocating costs to determine proportionate benefit; c
- d. Locally agreed upon definition of benefit; and
- Negotiated methods and timeframe for making the agreed upon contribution.

Sharing Infrastructure Costs

Budget, Cost Allocation Methodology, Initial Proportionate Share

The Local Board and AJCC partners have chosen this option for developing the infrastructure cost budget:

Option 1: A separate budget for each AJCC.

_X__Option 2: A consolidated system-wide budget for the network of AJCCs

Option 3: A mixture of separate and consolidated budgets for the Local Area's AJCCs.

AJCC(s) and Co-located Partners

AJCC #1

730 La Guardia Salinas AJCC

Salinas, CA 93905

Type of AJCC: Comprehensive

Partners Colocated at This AJCC:

Monterery County Workforce Development Board

ResCare Employment Development Department

AJCC #2

MBEST

3180 Imjin Road Ste# 157

Marina, CA 93933

Affiliate Site

Partners Co-located at This

AJCC: ResCare

AJCC #3

Monterey Adult School

1295 La Salle Ave. Seaside, CA 93955

Type of AJCC:

Affiliate

Partners Co-located at This

AJCC: ResCare

AJCC #4

Greenfield

599 El Camino Real

Type of AJCC: Satellite Youth Greenfield, CA 93927

Partners Co-located at This AJCC:

ResCare

Cost Category/Line Item Rent Rental of Facilities Utilities and Maintenance Electric Gas Water Sewer Connections First Alarm High-Speed Internet	Line Item Cost Detail	
Rental of Facilities Rental of Facilities Utilities and Maintenance Electric Gas Water Sewer Connections First Alarm High-Speed Internet		Cost
Rental of Facilities Utilities and Maintenance Electric Gas Water Sewer Connections First Alarm High-Speed Internet		
Utilities and Maintenance Electric Gas Water Sewer Connections First Alarm High-Speed Internet		\$168,700
Utilities and Maintenance Electric Gas Water Sewer Connections First Alarm High-Speed Internet	Rental Costs Subtotal:	\$168,700
Electric Gas Water Sewer Connections First Alarm High-Speed Internet		
Gas Water Sewer Connections First Alarm High-Speed Internet		\$48,555
Water Sewer Connections First Alarm High-Speed Internet		
Sewer Connections First Alarm High-Speed Internet		
First Alarm High-Speed Internet		
High-Speed Internet		\$2,262
Telephones (Landlines)		\$98,115
Facility Maintenance Contract		\$10,389
Utilities and Maint	Utilities and Maintenance Costs Subtotal:	\$71,020
Equipment		
Assessment-related products		\$910
910Assistive technology for individuals with disabilities (Access and Accommodation)		\$641
Copiers		\$1319

Fax Machines		\$33.00
Computers		\$29,596
Other tangible equipment used to serve all center customers (not specific to an individual program partner)		
Specify Other Tangible Equipment		
	Equipment Costs Subtotal:	\$32,500
Technology to Facilitate Access to the AJCC	20	
Technology used for the center's planning and outreach activities		
Specify the Technology		
Cost of creation and maintenance of a center website (not specific to an individual program partner) that provides outreach to customers by providing information on AJCC services and/or provides direct service access to AJCC services		
Website Address:		
(Does not include data systems or case management systems specific to individual program partners.)		
Technology to	Technology to Facilitate Access Costs Subtotal:	

Common Identifier Costs (Local Option, If Agreed To By All Co-located Partners)	tners)
Creating New AJCC Signage	\$825
Common Identifier Subtotal:	\$825

SUMMARY OF TOTAL INFRASTRUCTURE COSTS TO BE SHARED BY COLOCATED PARTNERS	OCATED PARTNERS
Cost Category	Total Cost
Subtotal: Rental Costs	\$167,750
Subtotal: Utilities and Maintenance Costs	\$71,021
Subtotal: Equipment Costs	\$32,500
Subtotal: Technology to Facilitate Access Costs	
Subtotal: Common Identifier Costs	\$825
TOTAL INFRASTRUCTURE COSTS FOR THIS AJCC/Network: \$270,095	\$270,095

Cost Allocation Methodology to Share Agreed Upon Infrastructure Costs

budgets in the local area. The cost allocation methodology to share infrastructure costs for the Because of the need to provide maximum flexibility to accommodate our partners, costs and comprehensive AJCC/One-Stop, is based on the following:

- Monterey County Workforce Development Board infrastructure costs shall be calculated based infrastructure costs shall be calculated based on their program's occupancy percentage of the AJCC/One-Stop (square footage).
- State of California Employment Development Department (EDD), local Workforce Services percentage of the AJCC/One-Stop (square footage). This amount has been determined Branch - infrastructure costs shall be calculated based on their program's occupancy and authorized by EDD

located partners and are therefore assigned proportionately to the partners that use that space. The comprehensive AJCC/One-Stop is a leased building which includes utilities such as gas, water, sewer connections and internet access. Some space costs are not allocable to all co-The percentages and usage will be reviewed annually and revised as needed

Initial Proportionate Share of Infrastructure Costs Allocated to Each Co-located Partner

The initial proportionate share of infrastructure costs allocated to each partner based on the agreed upon cost allocation cash (in-kind), and/or third-party in-kind contributions. This initial determination must be periodically reconciled against methodology, each partner's estimated total contribution amount, and whether it will be provided through cash, nonactual costs incurred and adjusted accordingly.

cover their proportionate share of infrastructure costs. If non-cash or in-kind contributions are used, they cannot include AJCC partners (or their respective state entity) may provide cash, non-cash, and third-party in-kind contributions to non-infrastructure costs (such as personnel), and they must be valued consistent with Uniform Guidance Section 200.306 to ensure they are fairly evaluated and meet the partner's proportionate share.

not count toward a specific partner's proportionate share of the IFA. Rather, the value of the contribution will be applied If third-party in-kind contributions are made that support the AJCC(s) as a whole (such as space), that contribution will to the overall infrastructure budget prior to determining proportionate amounts and thereby reduce the contribution required for all partners.

Third	-Party In-Kind Infrastru	Third-Party In-Kind Infrastructure Contributions to Support the AJCC As Whole	Support the AJCC As V	Vhole
Cost Categories	Total Cost	Contributor/s	Value	Balance to Allocate
Rent	\$165,750	MCWDB-EDD	Cash	\$165,750
Utilities/Maintenance	\$\$71,021	MCWDB-EDD	Cash	\$71,021
Equipment	\$32,499	MCWDB-EDD	Cash	\$32,499
Access Technology	Included in Equipment Costs			
Common Identifier	\$825	MCWDB-EDD	Cash	\$825
	Total Infrastructure Ba	Total Infrastructure Balance to Be Allocated to Co-located Partners:	o Co-located Partners:	

o-located Partners	Amount: Amount: Cash In-Kind	\$194,468 None	None None
osts for C		\$194	\$75,626
frastructure C	Allocated Initial Share	\$194,468	\$75,626
Initial Allocation of Proportionate Share of Infrastructure Costs for Co-located Partners	Application of Methodology	Proportion of partners program's occupancy percentage of the AJCC (square footage) and benefit use.	Proportion of partners program's occupancy percentage of the AJCC (square footage) and benefit use.
cation of Propo	Shared Infrastructure Costs	Rental costs, including utilities, facility maintenance, equipment, and computer/IT support.	Rental costs, including utilities, and facility maintenance
Initial Allo	Co-located Partner/s	Partner1: Monterey County Workforce Development Board - WIOA Title I Adult, Dislocated Worker and Youth	Partner 2: State of California Employment Department (, local Workforce Service (EDD), WIOA Title III, Wagner Peyser, Jobs for Veterans, Trade Adjustment Act, and Unemployment Insurance.

Memorandum of Understanding (MOU) Phase II Workforce Innovation and Opportunity Act (WIOA) Monterey County Workforce Development Board

WIOA Memorandum of Understanding Attachment B IFA Consolidated Budget for the Delivery of Applicable Career Services

Partner 2 Partner 3 Partner 5
State of Department CA EDD Of Rehabilitation
Unemploy Insurance (UI) Benefits
\$ 25,274
\$ \$
, s
Online
\$
\$ 25,274
s - s
\$ 270,851 \$ 29,212 \$ 25,274

WIOA Memorandum of Understanding Attachment B IFA Summary of Career Services Applicable to EACH AUCE/One Stop Delivery Partner

		LO-LOCATE	d Partners	The Real Property lies			THE REAL PROPERTY.				Non-Co-Lo	cated Partners							
	Partner 1	Partner 2	Partner 2	Partner 2	Partner 2	Partner 3	Partner 4	Partner 5	Partner 6	Partner 7	Partner 8	Partner 9	Partner 10	Partner 11	Partner 12	Partner 13	Partner 14	Partner 15	Partner 16
Partner Organization:	Monterey County Workfore Development Board/ ResCare	State of CA Employment Dev Dept (EDD)	State of CA. EDD	State of CA EDD	State of CA EDD	Dept of Rehabilitation	Gonzalez Adult School	Monterey F	PG Adult School	Salinas Adult School	Soledad Adult School	Hartnell College	Monterey Peninsula College	National Association for Hispanic Elderly	Community Action Partnership	Housing Authority of the County of Monterey	Job Corps	Center for Employment Training	Dept of Social Services
Authorization Category:	WIOA Title I Adult, DW, Youth	WIOA Title III Wagner-Peyser	Veterans	Trade Assistance Act	Unemploy ment Insurance (UI) Benefits	WIOA Title	WIOA Title II Adult Ed & Literacy	WIOA Title II Adult Ed & Literacy	WIOA Title II N Adult Ed & Literacy	WIOA Trite II Adult Ed & Literacy	WIOA Trite II Adult Ed & Literacy	WIOA Title VIII Adult Ed & Literacy / Carl Perkins CTE	WIOA Trite III Adult Ed & Literacy / Carl Perkins CTE	Title V Older Amer Act	Community SVCS Block Grant	Housing & Urban Dev	Job	Migrant Seasonal Farm Workers	TANF
Location (City):	Salinas	Salinas	Salinas	Salinas	Online	Salinas	Gonzalez	Monterey	Pacific Grove	Salinas	Soledad	Salinas	Monterey	Salinas	Salinas	Salinas	Salinas / San Jose	Salinas	Salinas
Hours of Operation:	M-F 8am-5pm	M-F 8am-5pm	M-F 8am-5pm	M-F 8am-5pm	Online	Tuesday 8am-Noon	M-F 9am-7pm	M-F 8am-8:30pm	M (8am-5pm) T-Th (8am-8pm) F (8am-1pm)	M-Th (8am- 9pm) F (8am-5pm)	M-F 8am-5pm	M-F 8am-5pm	M-F 8am-5pm	M-F 9am-5pm	M-F 8am-5pm	M-F 7:30am- 5:30pm Office closed every other Friday	M-F 8am- 5pm	M-F 8am-5pm	Providing Referrals Only
Walk-ins welcome:		Yes	Yes	Yes	Online	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	_S	o _N	Yes	Yes	Yes
Appointments preferred: Basic Career Services	ON	oN N	Yes	Yes	Online	Yes	Yes	Yes	S.	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	_S	Yes
1. Program eligibility determination	X	×	×	ı.X		ř.											ı.		Trial value of the
2. Outreach, intake, orientation	XFT	×	×	YF1		.×₽								ı.×.	В/Н	В/Н	ı.×	ı _d ו	
3. Initial assessment of skill levels	r'×	, X	r,×	XFT		· XPT			·xpr								· ×PT		
4. Job search and placement assist	XFT	r*x	r,×	XFT		100						×cc				В/Н	.×PT		
5. Referrals to partners 6. Labor market information	×××	t k	×××	×××	Ī	. XPT	• X ^{PT} (B/H)	LdX.	• X ^{PT} (B/H)	ı,x⊬	ų×.	\parallel		·×F1	L	В/Н	id×	B/H	×
7. Performance and training info	XFT			71													× ×		
8. Performance information on AJCC	X																·xPT		
9. Supportive services	×	×	×	×		·× _b r									_		-xex	В/Н	
11. Ul information and assistance	××	X	×××	×××	u.		·×es			× Ha		į,	*				×		
Individualized Career Services		Separation (Separation of the Separation of the	September 2000		Semplication of	COCONCRETE CONTRACTOR	020000000000000000000000000000000000000	ACCOUNTED TO SERVICE OF SERVICE O			endead for all other	OCCUPATION OF THE PARTY OF THE	SCORE SOURCE STATE					000000000000000000000000000000000000000	900000000000000000000000000000000000000
Comprehensive assessment Individual Employment Plan	×××		XFT	YFT	Ť	т ^д х•			•×ES							1/4	H		
3. Counseling and mentoring	Ϋ́	×	×			· XP				• XES	• XES	Xcc	×cc		B/H	B/H	+	T	
4. Career planning (e.g. case mgt)	r,×		X,	×		r _q ×										В/Н			
5. Short-term pre-voc services	×				П	. X₽	*XPT *XES		• XES	• XES	•×Es	×cc			B/H				
6. Internships and work experience	XFT											×cc	×cc		В/Н				
7. Workforce preparation 8. Financial literacy services	×××		,		Ī	T4X.	-xpr -xes		• XES	• XES	• XES	Xcc	ээ×		770	B/H			
9. Out-of-area job search	, L×	×	XFT	XFT											L/G	E/0	+	T	
10. English language acquisition Other Services	, x			Social Constitution of the	000000000000000000000000000000000000000		•xPT •xES	• x ^{FT}	• XES	· ×Es	•×ES) Soc	ээ×	and the second second					
1. AICC partner staff cross training	ТТХ					.xpr											_		
2. Shared AJCC front desk staffing	X				Ī		T										t	T	
3. Assessment software/system	×				Ī		+			\dagger	1	\dagger	T		Ī	T	\dagger	1	
4. Resource room staffing	т×	Y.					\parallel						Ħ	. XPT		Ħ	H	Ħ	
5. External workshop presenters																			
6. Business services staff support	• X ^{PT} (B/H)	L×	×																
7. Other: One-Stop Operator					Ī												H		
7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7																			

Legend of Service Defivery Methods:

X*** Use if Full Time Staff available, onsite @ Salinas AUCC / One-Stop location

X**** Use if Fart Time Staff available, onsite @ Salinas AUCC / One-Stop location

X***** The first Time Staff available is services or specific commitments are limited (i.e. activities, customers served, location, etc.)

******* E. Use if services are ONLY available via electronic connectivity or automated klock system

Page 19

x^a Use if outsomer must be enrolled as an Adult School student to receive services. Yet be discussion must be enrolled as a Community College student to receive services. If best fearuces are ONLY available via helpform

ATTACHMENT C REFERRAL FORM AND PROCESS

REV 04/05/19		
	WIOA PARTN	IER REFERRAL FORM
DATE:		Adult (18 and older)
CUSTOMER INFOR	MATION:	REFERRED BY: (insert name of organization here)
Name:		Name:
City:	DOB: (mm/dd)	Phone:
Phone:		Email:
Email:		
REASON FOR REFE	ERRAL:	
COMMUNITY BASE	ED ORGANIZATION:	
Name:		
Address:		
Phone:		
Email:		
NOTES		
This a DCSS c	lient. You must sign this referral form	and make a copy for them to return to DCSS. Thank you
Signature:		

WIOA PARTNER REFERRAL FORM					
Adult School – Gonzales 650 Elko Street, Gonzales (831) 675-1081 x 6	Adult School – Monterey 1295 La Salle Ave, Seaside (831) 392-3565	Adult School – Pacific Grove 1025 Lighthouse Ave, Pacific Grove (831) 646-6580			
Adult School – Salinas 20 Sherwood Pl, Salinas (831) 796-6900	Adult School – Soledad 690 Main Street, Soledad (831) 678-6300	AJCC Greenfield – Adult, DW, Youth 599 El Camino Real, Greenfield (831) 856-5182			
AJCC Marina – Adult, DW, Youth Imjin Road, Ste #157, Marina (831) 899-8120	AJCC Salinas – Adult, DW, EDD, Others: Job Corps(W) DOR(T) 730 La Guardia Street, Salinas (831) 796-3600	Community Action Partnership 1000 South Main St #301, Salinas (831) 755-8492			
Center for Employment Training, Salinas/Soledad (CET) Farm Worker Programs 24 E. Alvin Drive, Salinas 930 Los Coches Drive, Soledad (831) 424-0665 / (831) 678-0448	Child Support Services 752 La Guardia St. Salinas (831) 769-8782 or (866) 901-3212	Civil Rights Office – Discrimination Complaints 1441 Schilling Place, North, Salinas (831) 755-5117			
Community College – Hartnell 411 Central Avenue, Salinas 1752 E. Alisal Street, Salinas CTE - (831) 755-6700 Adult Ed X 6727 Non-Credit/ESL (831) 759-6051	Community College – MPC 980 Fremont Street, Monterey 289 12 th Street, Marina Admissions & Records (831) 646-4002	Dept. of Rehabilitation (DOR) 928 E. Blanco Rd. Ste. #208 Salinas (831) 769-8066			
Dept. of Social Services (DSS) CWES and CalFresh Employment & Training 730 La Guardia Street, Salinas 200 Broadway #62, King City (831) 755-4452 / (831) 386-6801	Department (EDD) 730 La Guardia Street, Salinas (831) 796-3636	Monterey County Workforce Development Board (Business Services and Grants) (MCWDB) 1441 Schilling Place, North, Salinas (831) 796-3387			
Housing Authority of Monterey CO 123 Rico Street, Salinas (831) 775-5000 TDD (831) 754-2951	Job Corps AJCC Salinas and 3485 East Hills Dr., San Jose CA 95127 (408) 937-3163	Senior Community Service Employment Program – (ANPPM) 1325 N. Main St., Salinas (831) 287-2350 x 8358			
ResCare Imjin Road, Ste. #157, Marina (831) 899-8120	☐ Turning Point 427 Pajaro Street #2, Salinas (831) 256-7110	REV 04/05/19			
between all listed local WIOA partne Estoy de acuerdo con que mi inform de datos, entre todos los colaborado Participant initials	ación sea compartida y recolectada solo para fi	ines de seguimiento y referencia			

Your consent to share personal information is entirely voluntary and you may withdraw your consent at any time. Su consentimiento para compartir información personal es completamente voluntario y puede retirarlo en cualquier momento.

WIOA Partner Referral Process:

REFERRAL FORM: The referring agency is to both (1) transmit the referral form to the receiving agency and (2) give a copy of the form to the customer with instructions to present the form to the receiving agency at the time a face-to-face contact is made. After assisting the customer, the receiving agency is to complete the "Notes" section of this form and return a copy to the originating agency that initiated the service referral if the Referring agency Contact information is filled out or if the box is checked for the DCSS (Department of Child Support Services). Each agency is responsible to have a process that allows electronic copies of the referral forms for the month to be sent to the One Stop Operator for a Quality Data Control and Monthly Report to be given to the MCWDB via the ED.

WIOA AJCC PARTNERS MOU ATTACHMENT D AJCC LOCATIONS	0			
Type of AJCC	ALCC LOCATION	Phone Number	Hours	Notes
Comprehensive	730 La Guardia Salinas, CA 93905	831-796-3600	M-F 8-5	Until Move before end of 2019
Comprehensive	344 Salinas Street Salinas, CA	TBD	TBD	In Negotiation, not Finalized
Affiliate	MBEST - 3180 Imjin Road Ste# 157 Marina, CA 93933	831-899-8120	M-F 8:30-5:00pm Appointments for after hours and workshops as needed	May change to Satellite Office with new hours after July 1, 2019
Affiliate	MAS - 1295 La Salle Ave., Seaside, CA 93955	TBD	180	To Open in July 2019
Satellite - Youth	599 El Camino Real Greenfield, CA 93927	831-856-5182	T - 9:15-1:00pm, W - 9:00- 4:00pm, Th - 1pm-4:30pm	May change to Affiliate Office with new hours after July 1, 2019
Satellite - Youth	Soledad?	180	TBD	Possibility for 2020
50				

I. Authority and Signature Page

By signing below, each party agrees to the terms prescribed herein. Each individual signing this MOU warrants that he/she is authorized to execute this MOU on behalf of the entity that he/she represents. Each individual signing this MOU warrants that he/she is empowered to legally bind the entity he/she represents to the terms of this MOU.

WIOA Title I Adult, Dislocated Wo Monterey County B Elected Official	orker and Youth oard of Supervisors, Chief	WIOA Title I Adult, Dislocated Wor Monterey County Wi Board (WDB) Chairp	orkforce Development
Chair, John M. Phillip	s, Supervisor, District 2	Erik Cushman, Publish	er, Monterey County Weekly
		Miller	8/21/19
Signature	Date	Signature	Date
WIOA Title II		WIOA Title II	
	Family Literacy Act (AEFLA) Per Technical Education	Adult Education and F and Carl Perkins Care	amily Literacy Act (AEFLA)
Monterey Adult Sch		Pacific Grove Adult E	
Dr. Daniel Diffenbaug	h, Superintendent	Barbara Martinez, Dire	ector/Principal
Printed Name & Title		Printed Name & Title	
Signature	Date	Signature	Date
WIOA Title II		WIOA Title II	
	Family Literacy Act (AEFLA)		amily Literacy Act (AEFLA)
and Carl Perkins Career Technical Education Mission Trails Regional Occupational		and Carl Perkins Caree Salinas Adult School	er Technical Education
Program (ROP)	nan ossapansnan	Samus Madre Scribbi	
Ivonne Glenn, Directo	or	Tatiana Roganova, Dire	ector
Printed Name & Title		Printed Name & Title	
Signature	Date	Signature	Date

I. Authority and Signature Page

By signing below, each party agrees to the terms prescribed herein. Each individual signing this MOU warrants that he/she is authorized to execute this MOU on behalf of the entity that he/she represents. Each individual signing this MOU warrants that he/she is empowered to legally bind the entity he/she represents to the terms of this MOU.

WIOA Title I		WIOA Title I		
Adult, Dislocated W	orker and Youth	Adult, Dislocated Worker and Youth		
Monterey County E	Board of Supervisors, Chief	Monterey County Workfor	ce Development	
Elected Official		Board (WDB) Chairperson		
Chair, John M. Phillip	os, Supervisor, District 2	Erik Cushman, Publisher, Mo	nterey County Weekly	
Printed Name & Title		Printed Name & Title		
Signature	Date	Signature	Date	
WIOA Title II		WIOA Title II		
	Family Literacy Act (AEFLA)	Adult Education and Family	5 6	
	eer Technical Education	and Carl Perkins Career Tech		
Monterey Adult Sch	100l	Pacific Grove Adult Educat	ion	
Dr. Daniel Diffenbau	gh, Superintendent	Barbara Martinez, Director/F	Principal	
Printed Name & Title DocuSigned by:	8/16/2019	Printed Name & Title DocuSigned by:		
Dr. Daniel Differ	abaudi.	BARBARA MARTINEZ	8/8/2019	
Signature395C505447	Date	Signature 9FA4B14DF	Date	
WIOA Title II		WIOA Title II		
12 (20) (10) (1-14) (10 (10) (10)	Family Literacy Act (AEFLA)	Adult Education and Family	Literacy Act (AEFLA)	
	eer Technical Education	and Carl Perkins Career Tech		
Mission Trails Regional Occupational		Salinas Adult School		
Program (ROP)				
lyanna Claus Disset		Tables Danager Diver		
Ivonne Glenn, Direct Printed Name & Title	UI .	Tatiana Roganova, Director Printed Name & Title		
DocuSigned by:	7/1/2019	1 1		
Ivonne Glenn	1/1/2019	Tatiana Roganova		
Signature	Date	Signatareons7A474DE	Date	

and Carl Perkins Caree Hartnell College	amily Literacy Act (AEFLA) er Technical Education , Superintendent/President	WIOA Title II Adult Education and Family Literacy Act (AEFLA) and Carl Perkins Career Technical Education Monterey Peninsula College David Martin, Interim Superintendent/President		
Printed Name & Title	, ouponitendent, i resident	Printed Name & Title DocuSigned by:	remeny resident	
Willard Clark Lew	allen	David Martin	7/10/2019	
Signateorec5D41164C7	Date	Signatuke2FFBF6A1A3664E4	Date	
WIOA Title III Adult Education and F And Carl Perkins Care Soledad Adult School				
Jeff Lopez, Director/Pr	incipal			
Printed Name & Title	8/12/2019			
Sign 13 Pare 3 F 5 B 9 4 4 0 2	Date			
WIOA Title III Wagner-Peyser, Veter Assistance Act and Un Compensation Employment Develop		WIOA Title III Unemployment Insurance Employment Development	Department	
Jesse Cuevas, Deputy D	Division Chief	Donald Owens, Division Chief		
Printed Name & Title		Printed Name & Title		
Jesse Cuevas		Vonald Owens		
Signaftife ^{36507B44A9}	Date	Signatt#407BFE894D8	Date	
WIOA Title IV Vocation Department of Vocat		WIOA Title V Older American Senior Community Service En Goodwill Central Coast		
Donna Hezel, District A	dministrator	Richard Cheatham, Workford	e Development Director	
Printed Name & Title		Printed Name & Title	e severopment streetor	
Signature	Date	Signature	Date	

WIOA Title II WIOA Title II Adult Education and Family Literacy Act (AEFLA) Adult Education and Family Literacy Act (AEFLA) and Carl Perkins Career Technical Education and Carl Perkins Career Technical Education Hartnell College Monterey Peninsula College Willard Clark Lewallen, Superintendent/President David Martin, Interim Superintendent/President Printed Name & Title Printed Name & Title Signature Date Signature Date WIOA Title III Adult Education and Family Literacy Act (AEFLA) And Carl Perkins Career Technical Education Soledad Adult School Jeff Lopez, Director/Principal Printed Name & Title Signature Date WIOA Title III WIOA Title III Wagner-Peyser, Veterans, Trade Adjustment **Unemployment Insurance Assistance Act and Unemployment Employment Development Department** Compensation **Employment Development Department** Jesse Cuevas, Deputy Division Chief Donald Owens, Division Chief Printed Name & Title Printed Name & Title Signature Date Signature Date WIOA Title IV Vocational Rehabilitation WIOA Title V Older Americans Act Department of Vocational Rehabilitation Senior Community Service Employment Program Goodwill Central Coast

Richard Cheatham, Workforce Development Director

Date

Printed Name & Title

Signature

Donna Hezel, Regional Director

Printed Name & Title

CalWORKs / Employment Services		Community Services Block Grant		
Monterey County Depo	artment of Social	Monterey County Community Action Partnership		
Services				
Henry Espinosa, Acting D	irector	Lauren Suwansupa, Manager		
Printed Name & Title		Printed Name & Title		
Signature	Date	Signature	Date	
Housing & Urban Develo	E	Job Corps		
Monterey County Hous	ing Authority	Job Corps		
Kirk Mann, Interim Execu	tive Director	Leslie Gilroy, 1989447 Center D	Afector	
kirk Mann	8/13/2019	DocuSigned by:	7/1/2019	
SignatureBEFB30DC5C48D	Date	Signature 2158011741F04FA	Date	
Migrant Seasonal Farmy Center for Employment Pascal Do, COO for		Native American Programs Not Applicable		
Hermelinda Sapien, CEO		Not Applicable		
Priotoslo Name & Title	8/14/2019	Printed Name & Title		
SIERREPEZEBFC495	Date	Signature	Date	
Second Chance		Youth Build		
Not Applicable		Not Applicable		
Not Applicable Printed Name & Title		Not Applicable Printed Name & Title		
Signature	Date	Signature	Date	

Monterey County Dep Services	partment of Social	Monterey County Community Action Partnership		
Lori Medina, Director Printed Name & Title Signature	edine 10/1/19 Date	Lauren Suwansupa, Manager Printed Name & Title Signature	Date Pate	
Housing & Urban Deve Monterey County Hou	197	Job Corps Job Corps		
Kirk Mann, Interim Exec Printed Name & Title	cutive Director	Leslie Gilroy, Deputy Center D Printed Name & Title	irector	
Signature	Date	Signature	Date	
Migrant Seasonal Farm Center for Employmen		Native American Programs Not Applicable		
Hermelinda Sapien, CEO Printed Name & Title)	Not Applicable Printed Name & Title		
Signature	Date	Signature	Date	
Second Chance Not Applicable		Youth Build Not Applicable		
Not Applicable Printed Name & Title		Not Applicable Printed Name & Title		
Signature	Date	Signature	Date	
National Association fo	r Hispanic Elderly			
Maria Reyes, SCSEP Pro	ject Coordinator			
Signature	Date			

Community Services Block Grant

CalWORKs / Employment Services

I. Authority and Signature Page

By signing below, each party agrees to the terms prescribed herein. Each individual signing this MOU warrants that he/she is authorized to execute this MOU on behalf of the entity that he/she represents. Each individual signing this MOU warrants that he/she is empowered to legally bind the entity he/she represents to the terms of this MOU.

WIOA Title V Older Americans Act Senior Community Service Employment Program

Asociación Nacional Pro Personas Mayores

Sister Carmela G. Lacayo, President/CEO

Printed Name & Title

X

10/05/2019