

**FULLY EXECUTED**

REGISTRATION NUMBER

PURCHASING AUTHORITY NUMBER  
GOES - 0690

AGREEMENT NUMBER  
**4156-6**

1. This Agreement is entered into between the State Agency and the Contractor named below  
**STATE AGENCY'S NAME**  
California Governor's Office of Emergency Services  
**CONTRACTOR'S NAME**  
Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm
2. The term of this Agreement is: April 10, 2017, or upon California Department of Technology approval, whichever is the later, through April 9, 2020
3. The maximum amount of this Agreement is: \$0.00  
Zero Dollars and Zero Cents
4. The parties agree to comply with the terms and conditions of the following attachments which are by this reference made a part of the Agreement:

Appendix A – Statement of Work	49 pages
Attachment 1.0 – Contractor's Monthly Activity Report	1 page
Attachment 2.0 – Contractor's Monthly Service Level Agreement Compliance Report Turn-Key 9-1-1 CPE System	1 page
Attachment 2.1 – Contractor's Monthly Service Level Agreement Compliance Report 9-1-1 CPE Host-Remote System	1 page
Attachment 3.0 – Contractor's Sample Statement of Work Turn-Key 9-1-1 CPE System Format	3 pages
Attachment 3.1 – Contractor's Sample Statement of Work 9-1-1 CPE Host-Remote System Format	3 pages
Attachment 4.0 – Turn-Key 9-1-1 CPE System Acceptance and Authorization Checklist	5 pages
Attachment 4.1 – 9-1-1 CPE Host-Remote System Acceptance and Authorization Checklist	5 pages
Attachment 5.0 – Required Call Detail Record (CDR) Elements	14 pages
Attachment 6.0 – Call Data Record Format	10 pages
Appendix B – Budget Detail, Invoicing and Payment Provisions	2 pages
Exhibit 16 – Cost Workbook	12 pages
(*) IFB 8500-2016 in its entirety	140 pages
(*) Contractor's Final Response to IFB 8500-2016 in its entirety	224 pages
(*) Appendix C – General Provisions – Information Technology (GSPD – 401IT-09/05/2014)	12 pages

Items shown with an Asterisk (\*), are hereby incorporated by reference and made part of this agreement as if attached hereto.

**IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.**

CONTRACTOR		Statewide Technology Procurement Division Use Only
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.) Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm		<i>Approved By [Signature] 2 Jan 2017</i>
BY (Authorized Signature) <i>[Signature]</i>	DATE SIGNED 5.18.17	
PRINTED NAME AND TITLE OF PERSON SIGNING Christopher Roy, VP Business Solutions – Global Business		
ADDRESS 208 S. Akard Street, Dallas, TX 75202		
STATE OF CALIFORNIA		<input type="checkbox"/> Exempt per
AGENCY NAME California Governor's Office of Emergency Services		
BY (Authorized Signature) <i>[Signature]</i>	DATE SIGNED 05/30/17	
PRINTED NAME AND TITLE OF PERSON SIGNING Sara Stillwell, Assistant Director, Administrative Services Section		
ADDRESS 3650 Schriever Avenue Mather, CA 95655		

## **AWARD STIPULATION**

An Award Stipulation has been placed on this Agreement, until such time that the following mandatory functional requirement has been made entirely available per the base Agreement under IFB 8500-2016:

### ***IFB Requirement 6.4.1.6, Abandon Call Detail***

*In the event the system detects that a 9-1-1 emergency calling party hangs up before a Telecommunicator answers the call, the system shall identify in the System Call Status Window the abandoned call ANI and ALI information.*

*The system shall be PSAP programmable to provide an immediate automatic call-back of the abandoned emergency calling party. This shall be a choice, since some PSAPs may desire to call back manually. No matter what source the 9-1-1 emergency call is from, the appropriate number shall be put into the Last Number Redial of the associated Telecommunicator answering IWS, which will provide one (1)-step call-back to the abandoned call number. The last number redial function shall accommodate a minimum of 10 digits and be a valid call-back telephone number.*

*The system shall be tested after install to insure that emergency calls are not internally held up, after trunk seizure, before ringing at a Telecommunicator IWS. From seizure to ring at the IWS, the call shall not exceed two (2) seconds, without ACD or queuing functionality incorporated.*

During the conditional award, AT&T CALIFORNIA may not sell a system in which the feature/functionality identified above has been deemed a "mandatory requirement" in a Statement of Work (SOW) prepared by a Public Safety Answering Point (PSAP) under this Agreement. However, a SOW with either 1) the functional requirement not identified in the SOW, or 2) the functional requirement deemed an "optional requirement," would permit AT&T CALIFORNIA to sell said system under this Agreement.

Once formal notification of availability has been provided to the State (Cal OES and the CA Department of Technology {CDT}) by AT&T CALIFORNIA, and validated by Cal OES and CDT), the base contract will be amended to remove this Award Stipulation in its entirety.

"Availability" in the context of this Award Stipulation shall mean the functionality has been installed and in productive use within an overall system for a paying customer external to AT&T CALIFORNIA for not less than one (1) month, in accordance with the Customer In-Use requirement identified in Section 5.8.2 of the IFB.