



# Freedom Medical Transportation

Providers of Non-Emergency Medical Transportation

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## EXHIBIT A Scope of Services/Payment Provisions

This Scope of Services is entered into by and between County of Monterey, hereinafter referred to as ("COUNTY") and Freedom Medical Transportation, hereinafter referred to as ("CONTRACTOR") with a start date commencing on May 1, 2020 and is subject to terms and conditions of the Agreement.

### **I. Transport Services:**

- a. CONTRACTOR agrees to transport patients in the safest manner possible to and from Natividad hospital under the terms and conditions herein, and only upon approval by COUNTY. The transport shall be non-emergency transport only and will often include gurney or wheelchair transport. Transport services rendered under this Agreement shall not be emergency transport services ("emergency" definition defined in Monterey County code 15.40).
- b. CONTRACTOR shall transport patients using an ambulette, gurney-van or a wheelchair van. CONTRACTOR shall not use a vehicle licensed as an ambulance by the California Highway Patrol for transport rendered under this Agreement.

### **II. Rates and Conditions for Non-Emergency Medical Transportation Services**

**Region 1:** Monterey, Pacific Grove, Carmel, Carmel Valley (to Laureles Grade from Hwy 1), Seaside, Marina, Del Rey Oaks, Pebble Beach  
Wheelchair (one-way) is \$197 - Gurney transport (one-way) is \$288

**Region 2:** Salinas, Prunedale, Castroville, Moss Landing  
Wheelchair (one-way) is \$141 - Gurney transport (one-way) is \$206

**Region 3:** Santa Cruz, Watsonville, Hollister, Gilroy, Morgan Hill  
Wheelchair (one-way) is \$254 - Gurney transport (one-way) is \$370

**Region 4:** Soledad, Gonzales  
Wheelchair (one-way) is \$315 - Gurney transport (one-way) is \$419

**Region 5:** Greenfield, King City  
Wheelchair (one-way) is \$419 - Gurney transport (one-way) is \$525

**Region 6:** San Jose Metropolitan Area  
Wheelchair (one-way) is \$525 - Gurney transport (one-way) is \$629

Region 7: Palo Alto, Stanford, Redwood City

Wheelchair (one-way) is \$629 - Gurney transport (one-way) is \$839

Region 8: San Francisco and UCSF Medical Center

Wheelchair (one-way) is \$735 - Gurney transport (one-way) is \$945

**Additional Terms and Conditions**

1) **Additional Riders:**

One family member or care giver can ride with the patient at no additional charge.

2) **Last Minute Cancellation Fee:**

Our cancellation fee of \$110 is applied when the transport is cancelled while in route to the patient's home or facility. Full transport fees apply once patient is loaded into the vehicle.

3) **After Hours Transportation Fees:**

Our fee for after hour transports is \$210. After hours are defined as those hours between 5pm to 8am including holidays (all day) defined as New Year's Day, Independence Day, Thanksgiving Day, and Christmas Day.

4) **Bariatric Fees:**

A bariatric patient is defined as a patient weighing 280 lbs or more. Additional fees are required due to the need for extra transporters and specialized equipment.

- 280 to 350 lbs is an additional fee of \$220.
- 350 lbs and up are quoted on a case-by-case basis.

5) **Gurney Wait-Time Fee:**

Additional wait time is \$30 per quarter hour.

6) **Wheelchair Wait-Time Fee:**

Additional wait time is \$20 per quarter hour.

7) **Bariatric Wait-Time Fees:**

Additional wait time is \$35 per quarter hour.

8) **Oxygen Fees:**

The oxygen fee for local transports up to 4 LPM is \$50. Fees for longer transports will be evaluated on a case-by-case basis.

9) **Stairs:**

The fee for a flight of stairs starts at an additional \$125 and up depending on how