



This Amendment No. 2 is to include software support and maintenance to the existing agreement with D&S Communications for a high level of support for technical issues that are beyond the capabilities of in-house staff, that assists the Department with maintenance of the telephone system software and hardware, and that provides cost stability for infrastructure replacement parts and equipment. D & S responded to the County's RFP in 2010, and has been providing excellent service from technically-knowledgeable, highly trained staff since June 2011.

OTHER AGENCY INVOLVEMENT:

County Counsel has reviewed Amendment No. 2 as to form. Other, non-conforming provisions of this contract were originally approved by the Board in 2011 and remain unchanged by Amendment No. 2.

FINANCING:

The funds for payment of this Agreement have been included in the FY 2014-15 Recommended Budget for the Information Technology Department, ITD 1930, Unit 8436, Appropriations Unit INF002.

Prepared by: Elizabeth Crooke, Management Analyst III, 755-5108

Approved by:

Dianah Neff, Director of Information Technology, 759-6923

Attachments:

- a. Amendment No. 2 to Professional Services Agreement with D & S Communications, Inc
- b. Exhibit B-2 Pricing Sheet
- c. Agreement between County of Monterey and D & S Communications, Inc.
- d. Amendment No. 1 to Agreement between County of Monterey and D & S Communications, Inc.