

industry accepted rating exam that allows NMC not only to have a pass/no pass designation, but also provides a detailed analysis that NMC can use to improve the language skills of bilingual staff.

NMC entered into an Agreement (#A-11512) with CyraCom International Inc., in 2008 to provide telephonic interpretation services to NMC's healthcare providers and their patients. This Renewal and Amendment No. 5 assures that interpretation, and the language proficiency testing services described above, continue.

There was a delay obtaining the necessary documentation from the vendor in time to request approval of an Amendment to the Agreement for the 2013/2014 fiscal year. The original request for amendment documents was sent to the vendor in April 2013 and was never returned due to a change in staffing by the vendor. NMC is requesting that the Board of Supervisors back date this Renewal and Amendment No. 5 to July 1, 2013 to cover the continued services by the vendor.

NMC is currently in the approval process for the purchase of electronic contract management software. The software would provide automatic and more timely notifications as to expiration dates of agreements and eliminate the need for back dating of agreements due to continued services provided by the vendor. Final completion of the approval process and purchase of the software is expected this spring

OTHER AGENCY INVOLVEMENT:

County Counsel has reviewed and approved this Renewal and Amendment No. 5 as to legal form and risk provisions. Auditor-Controller has reviewed and approved this Renewal and Amendment No. 5 as to fiscal provisions. The Renewal and Amendment No. 5 has also been reviewed and approved by Natividad Medical Center's Board of Trustees.

FINANCING:

The cost for this Renewal and Amendment No. 5 is \$50,000 and is included in the Fiscal Year 2013/2014 Adopted Budget. There is no impact to the General Fund.

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Approved by: Harry Weis, Chief Executive Officer, 783-2553

Attachments: Renewal and Amendment No. 5, Original Agreement, Renewal and Amendments 1, 2, 3 and 4, Spend Sheet.

Attachments on file with the Clerk to the Boards Office