County of Monterey

Legislation Details (With Board Report)

File #:	14-1184	**Name:**	ITD MFR Presentation 2014
Type:	General Agenda Item	**Status:**	Passed
File created:	10/16/2014	**In control:**	Board of Supervisors
On agenda:	10/28/2014	**Final action:**	10/28/2014
Title:	Receive a presentation on Managing for Results (MFR) from the Information Technology Department.		
Sponsors:			
Indexes:			
Code sections:			
Attachments:	1. Board Report, 2. ITD - MFR Presentation 2014.pdf, 3. Completed Board Order		

Date	Ver.	Action By	Action	Result
10/28/2014	1	Board of Supervisors	approved	Pass

Receive a presentation on Managing for Results (MFR) from the Information Technology Department.

RECOMMENDATIONS:

It is recommended that the Board of Supervisors:

Receive a presentation on Managing for Results from the Information Technology Department.

SUMMARY: DISCUSSION:

The Information Technology Department will make a presentation to the Board of Supervisors describing the department's initiatives and metrics and how each division is using the data from this process to improve performance.

The Information Technology Department is comprised of six Divisions: Infrastructure; Enterprise Operations; Customer Support; Applications; Security; and Administration. This presentation will cover the focused efforts of each Division and their particular strategy for long term performance improvement.

OTHER AGENCY INVOLVEMENT:

The County Administrative Office, Intergovernmental & Legislative Affairs Division has oversight of the Countywide Managing for Results Program.

FINANCING:

Monterey County's Managing for Results Program is funded in the County Administrative Office- Department 1050, Intergovernmental & Legislative Affairs Division - Unit 8054.

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Attachments:
Information Technology Department's Managing for Results Presentation