



Legislation Details (With Board Report)

File #: A 12-036 **Name:** CyraCom International
Type: BoS Agreement **Status:** Passed
File created: 4/18/2012 **In control:** Board of Supervisors
On agenda: 5/8/2012 **Final action:** 5/8/2012

Title: Authorize the Purchasing Manager for Natividad Medical Center (NMC) to execute Amendment No. Four to the Agreement (A-11512) with CyraCom International for Language Interpretation Services at NMC, extending the Agreement to June 30, 2013 and adding \$20,000 for Fiscal Year (FY) 2012-13 for a revised total Agreement amount not to exceed \$121,000 in the aggregate.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Cyracom, 2. Board Order A 12-036

Date	Ver.	Action By	Action	Result
5/8/2012	1	Board of Supervisors	approved	

Authorize the Purchasing Manager for Natividad Medical Center (NMC) to execute Amendment No. Four to the Agreement (A-11512) with CyraCom International for Language Interpretation Services at NMC, extending the Agreement to June 30, 2013 and adding \$20,000 for Fiscal Year (FY) 2012-13 for a revised total Agreement amount not to exceed \$121,000 in the aggregate.

RECOMMENDATION:

It is recommended the Board of Supervisors authorize the Purchasing Manager for Natividad Medical Center (NMC) to execute Amendment No. Four to the Agreement (A-11512) with CyraCom International for Language Interpretation Services at NMC, extending the Agreement to June 30, 2013 and adding \$20,000 for Fiscal Year (FY) 2012-13 for a revised total Agreement amount not to exceed \$121,000 in the aggregate.

SUMMARY/DISCUSSION:

CyraCom International Inc. provides on-demand, over-the-phone interpretation services to Natividad NMC’s healthcare providers allowing them to communicate with their patients in a safe, secure and professional environment. The service is available 24/7 in 150 languages and serves as a safety net to providers when all other resources have been exhausted.

NMC entered into an agreement (#A-11512) with CyraCom International Inc., in 2008 to provide telephonic interpretation to our providers and their patients. Without these services NMC would lose their capacity to provide a qualified interpreter to a large group of patients and would not be in compliance with the Joint Commission standards, California and Federal laws that regulate equal access to all patients. It is therefore recommended that the terms of the contract be extended for the 2012-2013 Fiscal Year.

[Business Automobile Insurance Exemption]

Business Automobile Liability Insurance requirements are waived for this vendor under this Agreement. There is no risk or exposure regarding vehicles. Contractor does not travel onto County property with vehicles.

OTHER AGENCY INVOLVEMENT:

County Counsel has reviewed and approved this Amendment as to legal form and risk provisions. Auditor-Controller has reviewed and approved this Amendment as to fiscal provisions. The Amendment has also been reviewed and approved by Natividad Medical Center’s Board of Trustees.

FINANCING:

The cost for this Amendment is \$20,000 and is included in the Fiscal Year 2012/2013 Recommended Budget. There is no impact to the General Fund.

Prepared by: Victor Sosa, Language Access Coordinator, 796-1612

Approved by: Harry Weis, Chief Executive Officer, 783-2124

Attachments: Agreement, Amendments # 1, 2, 3, and 4