



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: RES 21-044, **Version:** 1

Adopt Resolution to:

- a. Approve amending the Department of Social Services Budget Unit 001-5010-8262-SOC005 to reallocate one (1) Supervising Office Assistant I to one (1) Supervising Office Assistant II, and four (4) Office Assistant II's to four (4) Eligibility Specialist II's for the Community Benefits Program as indicated in Attachment A; and
- b. Approve amending the Department of Social Services Budget Unit 001-5010-8262-SOC005 to reallocate one (1) Principal Clerk Confidential to one (1) Personnel Technician Confidential for as indicated in attachment A; and
- c. Authorize and direct the County Administrative Office and the Auditor-Controller's Office to incorporate the changes in the FY 2020-21 Adopted Budget Unit 001-5010-8262-SOC005 to reflect the change in position counts.

RECOMMENDATION:

It is recommended that the Board of Supervisors adopt a resolution to:

- a. Approve amending the Department of Social Services Budget Unit 001-5010-8262-SOC005 to reallocate one (1) Supervising Office Assistant I to one (1) Supervising Office Assistant II, and four (4) Office Assistant II's to four (4) Eligibility Specialist II's for the Community Benefits Program as indicated in Attachment A; and
- b. Approve amending the Department of Social Services Budget Unit 001-5010-8262-SOC005 to reallocate one (1) Principal Clerk Confidential to one (1) Personnel Technician Confidential for as indicated in attachment A; and
- c. Authorize and direct the County Administrative Office and the Auditor-Controller's Office to incorporate the changes to the FY 2020-21 Adopted Budget Unit 001-5010-8262-SOC005 to reflect the change in position counts.

SUMMARY:

The Department of Social Services (DSS) is requesting reallocation of one (1) Supervising Office Assistant I to one (1) Supervising Office Assistant II, and four (4) Office Assistant II's to four (4) Eligibility Specialist II's. These positions are within the Community Benefits Branch of Social Services. The request to reallocate these positions is based upon the business need for the Supervising Office Assistant to expand the skillset by increasing program knowledge to assist in managing outreach and coordinate efforts to triage the call center calls. The request for the reallocated Eligibility Specialists is because the Department has experienced new operating processes and an increase in workload demand which impacts customer services which are essential services within our community.

DSS is requesting support to reallocate one (1) Principal Clerk Confidential to one (1) Personnel Technician Confidential located in Social Services Human Resources to meet the personnel service levels required for this large department.

Overall, the six (6) reallocated positions are listed below:

<u>Classification</u>	<u>Code</u>	<u>FTEs</u>	<u>Change</u>	<u>FTEs</u>
Supervising Office Assistant I	80E81	18-117		
Supervising Office Assistant II	80E82	1	12	

Office Assistant II	80E21	85-481	
Eligibility Specialist II	25E21	1644	168
Principal Clerk - Confidential	80E98	3-12	
Personnel Technician - Conf.	14H03	3 14	
TOTAL			0

OTHER AGENCY INVOLVEMENT:

The Human Resources Department has reviewed and approved the request to classify for the reallocation of these six (6) positions and concurs with the recommendations. County Counsel has approved to form. On February 24, 2021, the Budget Committee gave support for the recommended actions.

FINANCING:

The six (6) reallocated positions in Social Services have an increased total of \$96,464; Supervising Office Assistant II - \$5,832, Eligibility Specialist - \$76,588, and the Personnel Technician - Confidential - \$14,044; and pro-rated for 3.5 months is a total of \$28,135.

The annual increase of expenditures and revenues is \$96,464, and \$28,135 pro-rated for 3.5 months. This additional cost will be absorbed into the department's current FY 2020-21 Adopted Budget (001-5010-SOC005). Recommended actions will not require additional County General Fund contributions (GFC) in DSS in the current or next fiscal year as additional cost will be managed within allocated GFC.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

One or two sentences explaining how this recommendation supports/advances the Board of Supervisors Strategic Initiatives. Reference to any Key Objectives and/or Milestones that are related.

Mark a check to the related Board of Supervisors Strategic Initiatives

- Economic Development
- Administration
- Health & Human Services
- Infrastructure
- Public Safety

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Approved by: Lori A. Medina, Social Services Director, x4430

Attachments: Attachment A
Resolution