



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Legislation Details

**File #:** 12-1137      **Name:** Contact Center BR  
**Type:** General Agenda Item      **Status:** Passed  
**File created:** 11/27/2012      **In control:** Board of Supervisors  
**On agenda:** 12/11/2012      **Final action:** 12/11/2012

**Title:** a. Approve and authorize the Director of the Department of Social and Employment Services, or his designee, to sign County Purchase MT-01-2012 with the California SAWS Consortium IV (C-IV) under the Joint Powers Agreement amended in 2010, and the C-IV MOU executed on April 27, 2010, for \$2,182,286 to implement C-IV Contact Center technology in Monterey County for the period December 31, 2012 through June 30, 2014; and  
b. Authorize the Director of the Department of Social and Employment Services, or his designee, to sign up to three (3) amendments to this agreement, where the total amendments do not exceed ten percent (10%) of the original contract amount, and do not significantly change the scope of work.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. CIV MOU, 2. Contact Center Agreement, 3. Completed Board Order, 4. Fully Executed Agreement, Contract Center Agreement

Date	Ver.	Action By	Action	Result
12/11/2012	1	Board of Supervisors	approved	