



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: 14-1184, **Version:** 1

Receive a presentation on Managing for Results (MFR) from the Information Technology Department.

RECOMMENDATIONS:

It is recommended that the Board of Supervisors:

Receive a presentation on Managing for Results from the Information Technology Department.

SUMMARY: DISCUSSION:

The Information Technology Department will make a presentation to the Board of Supervisors describing the department's initiatives and metrics and how each division is using the data from this process to improve performance.

The Information Technology Department is comprised of six Divisions: Infrastructure; Enterprise Operations; Customer Support; Applications; Security; and Administration. This presentation will cover the focused efforts of each Division and their particular strategy for long term performance improvement.

OTHER AGENCY INVOLVEMENT:

The County Administrative Office, Intergovernmental & Legislative Affairs Division has oversight of the Countywide Managing for Results Program.

FINANCING:

Monterey County's Managing for Results Program is funded in the County Administrative Office- Department 1050, Intergovernmental & Legislative Affairs Division - Unit 8054.

Prepared by: Elizabeth Crooke, Management Analyst III, 755-5108

Approved by:

Dianah Neff, Director of Information Technology, 759-6923

Attachments:

Information Technology Department's Managing for Results Presentation