



Board Report

File #: A 22-291, **Version:** 1

- a. Approve and authorize the Director or Assistant Director of the Department of Social Services to sign Amendment No. 1 to Agreement #5010-79 with Social Solutions Global, Inc. to provide licenses, training and support for the Efforts to Outcomes software extending the term through June 30, 2023 and adding \$42,248 for a revised contract total of \$112,768; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three (3) amendments to the agreement where the total amendments do not exceed 10% (\$11,276) of the revised contract amount and do not significantly change the terms of the agreement.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director or Assistant Director of the Department of Social Services to sign Amendment No. 1 to Agreement #5010-79 with Social Solutions Global, Inc. to provide licenses, training and support for the Efforts to Outcomes software extending the term through June 30, 2023 and adding \$42,248 for a revised contract total of \$112,768; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three (3) amendments to the agreement where the total amendments do not exceed 10% (\$11,276) of the revised contract amount and do not significantly change the terms of the agreement.

SUMMARY/DISCUSSION:

The Department of Social Services (DSS) uses Social Solutions Global's (SSG) software, known as Efforts to Outcomes (ETO), to support sub-contractors in tracking and reporting services provided to Family & Children's Services clients. The use of the software has been extended to support Probation Department efforts in also tracking their service providers. ETO software allows for the implementation of client tracking that is program/contract specific and promotes the use of data to track service and improve effectiveness.

Through use of the ETO software, DSS has supported its contracted partners in Pathways to Safety (a primary prevention program for families referred to Child Protective Services), CHERISH (a children's receiving center), Wraparound (a program aimed at keeping children in their placement and out of congregate care), Welfare-to-Work through Pathways to Employment (a program to engage families pending sanctions), and Probation. These programs have instant access to data to inform day to day practices, conduct quality assurance and monitor services.

This Amendment adds \$42,248 and extends the term of the agreement for one year, ending June 30, 2023.

OTHER AGENCY INVOLVEMENT:

The Auditor-Controller has reviewed and approved this Agreement. County Counsel has approved the Agreement as to form.

FINANCING:

Funding for this agreement is provided through Federal, State, and Realignment funds. Sufficient appropriations and estimated revenues in the Social Services 001-5010-SOC005 are included in the FY2022-23

Recommended Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

One or two sentences explaining how this recommendation supports/advances the Board of This Agreement correlates to the Health & Human Services Strategic Initiative adopted by the Board of Supervisors by allowing the Department to improve the quality of life for children at risk of abuse and neglect by expanding the Department's ability to work in collaboration with the community to provide early and meaningful interventions for families.

Check the related Board of Supervisors Strategic Initiatives:

- Economic Development
- Administration
- Health & Human Services
- Infrastructure
- Public Safety

Prepared by: Juan Plascencia, Departmental Information Systems Manager, x7036

Approved by: Lori A. Medina, Director, x4430

Attachment: Original Agreement
Proposed Amendment No. 1

Proposed agreement is on file with the Clerk of the Board as an attachment to this Board Report.