



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 13-101, Version: 1

Authorize the Purchasing Manager for Natividad Medical Center (NMC) to execute Amendment No. 3 to the Agreement (A-12028) with Health Care Interpreter Network for Shared Interpreter Services at NMC, extending the Agreement to June 30, 2014 and adding \$55,000 for a revised total Agreement amount not to exceed \$245,000 in the aggregate.

RECOMMENDATION:

It is recommended the Board of Supervisors authorize the Purchasing Manager for Natividad Medical Center (NMC) to execute Amendment No. 3 to the Agreement (A-12028) with Health Care Interpreter Network for Shared Interpreter Services at NMC, extending the Agreement to June 30, 2014 and adding \$55,000 for a revised total Agreement amount not to exceed \$245,000 in the aggregate.

SUMMARY/DISCUSSION

The Health Care Interpreter Network (HCIN) is a cooperative of California hospitals and health care providers sharing trained healthcare interpreters through an automated video/voice call center system. Videoconferencing devices and all forms of telephones throughout each hospital connect within seconds to an interpreter on the HCIN system, either at their own hospital or one of their colleague hospitals.

NMC entered into an agreement (A-12028) with the Healthcare Interpreters Network -HCIN for a period of one year starting 7-1-2010 through 6-30-2011, in order to provide access to a system of shared interpreter services. NMC was allowed to establish a connection to the HCIN secure broadband network and utilize the services of its Video/Voice over IP Call Center. This allowed NMC to provide 24/7 interpreting services to our patients in 170 languages including American Sign Language (ASL). A valuable aspect of this service is that our staff interpreters can also log onto the system and offset the cost by providing interpreter services to the hospitals on the network on their slow or down time, making them more productive. Without these services NMC would lose the capacity to provide a qualified interpreter to a large group of patients and would not be in compliance with the Joint Commission standards and California State and Federal laws that regulate equal access to all patients. It is therefore recommended that the terms of the contract be extended for Fiscal Year 2013-2014.

Business Automobile Insurance Exemption

Business Automobile Liability Insurance requirements are waived for this vendor under this Agreement. There is no risk or exposure regarding vehicles.

- Contractor does not travel onto County property with vehicles.

Worker's Compensation Insurance Exemption

- Contractor is the sole provider of services with no permanent or temporary workers. Accordingly, Worker's Compensation Insurance is not required.

OTHER AGENCY INVOLVEMENT:

County Counsel has reviewed and approved this Amendment No. 3 as to legal form and risk provisions. Auditor-Controller has reviewed and approved this Amendment No. 3 as to fiscal provisions. The Amendment No. 3 has also been reviewed and approved by Natividad Medical Center's Board of Trustees.

FINANCING:

The cost for this Amendment No. 3 is \$55,000 and is included in the Fiscal Year 2013/2014 Recommended Budget. There is no impact to the General Fund.

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Prepared by: Victor Sosa, Language Access Coordinator, 796-1612
Approved by: Harry Weis, Chief Executive Officer, 783-2124

Attachments: Amendment No. 3, Original Agreement, Amendments numbers 1 and 2
Attachments on file with the Clerk to the Boards Office