County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 20-516, **Version:** 1

a. Approve and authorize the Contracts/Purchasing Officer or his designee to sign a non-standard Managed Services Agreement with Acumera, Inc. to provide an Acumera Merchant Gateway for the fuel pumps at WeatherTech Raceway Laguna Seca with a total not to exceed amount of $2,484 retroactive to December 10, 2020;
b. Approve and authorize the County Administrative Office to complete and execute an Order or Statement of Work; and
c. Authorize the Contracts/Purchasing Officer or his designee to sign future Annual Service Schedules to the Agreement, and to execute up to three (3) future amendments to this Agreement where the total amendments do not exceed 10% ($248) of the agreement amount and do not significantly change the scope of work.
RECOMMENDATION:
It is recommended that the Board of Supervisors:
a. Approve and authorize the Contracts/Purchasing Officer or his designee to sign a non-standard Managed Services Agreement with Acumera, Inc. to provide an Acumera Merchant Gateway for the fuel pumps at WeatherTech Raceway Laguna Seca with a total not to exceed amount of $2,484 retroactive to December 10, 2020;
b. Approve and authorize the County Administrative Office to complete and execute an Order or Statement of Work; and
c. Authorize the Contracts/Purchasing Officer or his designee to sign future Annual Service Schedules to the Agreement, and to execute up to three (3) future amendments to this Agreement where the total amendments do not exceed 10% ($248) of the agreement amount and do not significantly change the scope of work.

SUMMARY/DISCUSSION:
This is a non-standard Managed Services Agreement for software to accept credit cards at the fuel pumps at the Raceway Paddock at WeatherTech Raceway Laguna Seca. The cost of the service is $69.00 per month during the term of the Agreement for a total of $2,484.

Acumera will provide an Acumera Merchant Gateway (the "AMG") and network installation, configuration and management services that connect the AMG to Client's IT systems and to Acumera's AcuVigil™ dashboard for the fuel pumps at WeatherTech Raceway Laguna Seca.

Acumera is a Payment Card Industry ("PCI") compliant service provider and will provide a current Attestation of Compliance ("AoC") upon request. Acumera will make commercially reasonable efforts to maintain compliance and will handle Customer's cardholder data in a manner consistent with the requirements of the current PCI Data Security Standards ("DSS"). Additionally, Acumera will provide certain specified PCI services, as specified on an Order or Statement of Work.

To ensure high availability of Acumera's managed network services, Acumera will provide 24 x 7 x 365 AcuVigil™ dashboard and trouble ticket system access (except during occasional maintenance windows) and telephone support at (512) 687-7401 via Acumera's Support Center as defined in Acumera's Tiered Support Policy, available upon request from Acumera. In addition, Acumera will coordinate on-going field service requirements with Client or outside contractors, as specified on an Order or Statement of Work.

OTHER AGENCY INVOLVEMENT:
The Office of County Counsel has reviewed and approved the Agreement as to form.

FINANCING:
The contract with Acumera, Inc. will be funded through Fund 453 Laguna Seca Budget Unit 8536. Funding for the Agreement is included in the FY 2020-2021 approved budget. Approval of the recommended action will have no impact on the County General Fund.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:
These actions will help ensure the timely provision of necessary services to all County Departments.

__Economic Development
_X_Administration
__Health & Human Services
__Infrastructure
__Public Safety

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Approved by: Dewayne Woods, Assistant County Administrative Officer, ext. 5309

Attachments: Acumera Managed Services Agreement; Acumera Order Form; Acumera Price List