



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 23-236, **Version:** 1

- a. Approve and authorize the Director or Assistant Director of the Department of Social Services to sign an agreement with the Alliance on Aging for Outreach and Ombudsman Services for seniors for the period of July 1, 2023 through June 30, 2024 in the amount of \$517,963; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three (3) amendments to the agreement where the total amendments do not exceed 10% (\$51,796) of the original contract amount and do not significantly change the scope of work not to exceed the term maximum of \$569,759.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director or Assistant Director of the Department of Social Services to sign an agreement with the Alliance on Aging for Outreach and Ombudsman Services for seniors for the period of July 1, 2023 through June 30, 2024 in the amount of \$517,963; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three (3) amendments to the agreement where the total amendments do not exceed 10% (\$51,796) of the original contract amount and do not significantly change the scope of work not to exceed the term maximum of \$569,759.

SUMMARY/DISCUSSION:

This Agreement will provide the following services:

- Bilingual-bicultural outreach to inform and enroll seniors into available services.
- Ombudsman services designed to protect the elderly in Skilled Nursing Facilities and licensed residential care facilities, by investigating complaints, facilitating resolutions, monitoring facilities, and providing training to program volunteers.

OTHER AGENCY INVOLVEMENT:

The Office of County Counsel has reviewed and approved the Agreements as to form, as has the Auditor-Controller's Office as to financial provisions.

FINANCING:

Funding is provided by the Older Americans Act. Sufficient appropriations and estimated revenues in the Area Agency on Aging 001-5010-SOC10 are included in the FY 2023-24 Recommended Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This Agreement correlates to the Health & Human Services Strategic Initiative adopted by the Board of Supervisors by working towards the goals of improving health and quality of life outcomes by providing needed services to seniors in Monterey County.

Check the related Board of Supervisors Strategic Initiatives:

- Economic Development
 Administration

Health & Human Services
 Infrastructure
 Public Safety

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Approved by: Lori A. Medina, Director, x4430

Attachment: Agreement

The proposed agreement is on file with Clerk of the Board as an attachment to this Board Report.