



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

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**File #:** A 16-147, **Version:** 1

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- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with the National Council on Crime & Delinquency for \$81,000 to access the SafeMeasures reporting service for the Child Welfare Case Management System (CMS) retroactive for the period May 1, 2016 to April 30, 2018, including Mutual Indemnification (Exhibit A, Section 9.11), and non-standard warranty provision (Exhibit A, Section 6.1 (d)); and
- b. Approve and authorize the Director of the Department of Social Services to sign up to three amendments to this agreement where the total amendments do not exceed 10% (\$8,100) of the original contract amount, and do not significantly change the scope of work.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a) Approve and authorize the Director of the Department of Social Services to sign an agreement with the National Council on Crime & Delinquency for \$81,000 to access the SafeMeasures reporting service for the Child Welfare Case Management System (CMS) retroactive for the period May 1, 2016 to April 30, 2018, including Mutual Indemnification (Exhibit A, Section 9.11), and non-standard warranty provision (Exhibit A, Section 6.1 (d)); and
- b) Approve and authorize the Director of the Department of Social Services to sign up to three amendments to this agreement where the total amendments do not exceed 10% (\$8,100) of the original contract amount, and do not significantly change the scope of work.

### SUMMARY/DISCUSSION:

SafeMeasures is a unique and innovative Internet-based subscription reporting service from the National Council on Crime and Delinquency (NCCD), a global nonprofit research organization. SafeMeasures uses analytics to help social service agencies achieve better outcomes, improve service, and operate more effectively. Child welfare and juvenile justice agencies use SafeMeasures to obtain detailed reports and other metrics created from nightly analyses of case management data.

SafeMeasures will allow the Department of Social Services to monitor service delivery activity by navigating an extensive set of reports presented in graph and chart format. These reports allow staff to estimate current workload demand, plan more effective service interventions, and monitor certain performance indicators established by state and federal regulatory requirements. Additionally, SafeMeasures includes case-level quality control displays that the Department of Social Services will employ to improve compliance with state and federal performance audits.

With the implementation of the Continuum of Care Initiative, the Resource Family Approval Program, and new federal case review requirements under the Child & Family Services Review (CFSR), SafeMeasures offers a valuable tool for maintaining continuous quality improvement and daily support to line level staff in managing increasing caseloads within Child Welfare.

This agreement was delayed being brought forward to the Board for consideration prior to the term start date because of extended negotiations with the contractor. However, while the contract is written with a May 1,

2016 - April 30, 2018 term, under Section 3.01 of the County standard agreement services and associated subscription fees will not begin until this agreement is approved by your Board.

OTHER AGENCY INVOLVEMENT:

The Safe Measures tool will be used by both the Department of Social Services and the Probation Department. Information Technology Department, the Auditor-Controller and Purchasing have reviewed and approved this Agreement. County Counsel has approved the Agreement as to form. Risk Management did not approve the Mutual Indemnification and non-standard warranty provisions, and the agreement is being brought before your Board for approval.

FINANCING:

Funding is provided by Federal and State revenues and Realignment funds. Sufficient appropriations and estimated revenues for SOC005 are included in the FY 2015-16 Recommended Budget and also incorporated in the FY 2016-17 Requested Budget. Approval of this action has no impact on the County General Fund contributions.

Prepared by: Daniel Bach, MA III, x3525

Approved by: Elliott Robinson, Director of Social Services

Attachments: National Council on Crime & Delinquency contract

Proposed agreement is on file with Clerk of the Board as an attachment to this Board Report