



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 22-099, **Version:** 1

- a. Approve and authorize the Director of the Department of Social Services to sign an Agreement with Evident Change for access to the SafeMeasures reporting service for the Child Welfare Case Management System in the amount of \$100,689 for the period of May 1, 2022 to April 30, 2024 including nonstandard indemnification and warranty provisions and other modifications to the County's Standard Agreement terms; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) additional amendments to this Agreement where the total amendments do not exceed 10% (\$10,068) of the contract amount and do not significantly change the terms of the Agreement.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign an Agreement with Evident Change for access to the SafeMeasures reporting service for the Child Welfare Case Management System in the amount of \$100,689 for the period of May 1, 2022 to April 30, 2024 including nonstandard indemnification and warranty provisions and other modifications to the County's Standard Agreement terms; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) additional amendments to this Agreement where the total amendments do not exceed 10% (\$10,068) of the contract amount and do not significantly change the terms of the Agreement.

SUMMARY/DISCUSSION:

This Agreement allows the Department of Social Services (DSS) to continue use of SafeMeasures, an internet-based subscription reporting service which uses analytics to help social service agencies achieve better outcomes, improve service and operate more efficiently.

SafeMeasures has been effective at allowing DSS to monitor service delivery activity by navigating a set of reports which allow staff to estimate current workload demand, plan more effective service interventions, and monitor certain performance indicators established by state and federal regulatory requirements. In addition, it includes case-level quality control displays that DSS employs to improve compliance with state and federal performance audits.

The Department recommends approval of the nonstandard warranty and mutual indemnification provisions and other modifications to the County's Standard Agreement which were previously approved by the Board in a prior contract.

OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved this Agreement. Risk Management has reviewed and approved as to liability provisions. County Counsel has approved the Agreement as to form.

FINANCING:

Funding for this Agreement is provided by Federal and State revenues and Realignment funds. Sufficient appropriations and estimated revenues for SOC005 are included in the FY 2021-22 Adopted Budget. Future year funding will be incorporated into the corresponding budget process.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This Agreement correlates to the Administration and Health & Human Services Strategic Initiatives adopted by the Board of Supervisors by allowing the Department to plan more effective service interventions and improve services to customers while maintaining appropriate staffing levels and compliance with state and federal regulatory requirements.

Mark a check to the related Board of Supervisors Strategic Initiatives

- Economic Development
- Administration
- Health & Human Services
- Infrastructure
- Public Safety

Prepared by Juan Plascencia, Departmental Information Systems Manager I, x7036

Approved by Lori A. Medina, Director, x4430

Attachment: Agreement

Proposed agreement is on file with the Clerk of the Board as an attachment to this Board Report.