



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

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**File #:** A 16-279, **Version:** 1

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- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with Social Solutions for \$46,578 to provide licenses, training and support for the Efforts to Outcomes (ETO) software for the period retroactive to July 1, 2016 through June 30, 2017; including non-standard warranty provisions in Exhibit A, Section 13; and
- b. Approve and authorize the Director of the Department of Social Services to sign up to three (3) amendments to the agreement where the total amendments do not exceed 10% (\$4,657) of the original contract amount, and do not significantly change the scope of work.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with Social Solutions for \$46,578 to provide licenses, training and support for the Efforts to Outcomes (ETO) software for the period retroactive to July 1, 2016 through June 30, 2017; including non-standard warranty provisions in Exhibit A, Section 13; and
- b. Approve and authorize the Director of the Department of Social Services to sign up to three (3) amendments to the agreement where the total amendments do not exceed 10% (\$4,657) of the original contract amount, and do not significantly change the scope of work.

### SUMMARY/DISCUSSION:

The Department of Social Services (DSS) has been using Social Solutions software, known as Efforts to Outcomes (ETO), for the past 9 years to support sub-contractors in tracking and reporting services provided to Family & Children's Services clients. The use of the software has been extended to support AB109 and Probation Department efforts in also tracking their service providers. ETO software allows for the implementation of client tracking that is program/contract specific, and promotes the use of data to track service and improve effectiveness.

Through use of this software, DSS has supported its contracted partners in Pathways to Safety (a primary prevention program for families referred to Child Protective Services); CHERISH (a 23- hour children's receiving center); Wraparound (a program aimed at keeping children in their placement and out of congregate care); Welfare-to-Work through Pathways to Employment (a program to engage families pending sanctions); and Probation. These programs have instant access to data to inform day to day practices, conduct quality assurance and monitor services.

This agreement was delayed due to the late receipt of the scope from the contractor.

### OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved this Agreement, with the exception of the non-standard language which is being brought before the Board for approval. County Counsel has approved the agreement as to form.

FINANCING:

Funding for this agreement is provided by Federal, State and Realignment funds. Sufficient appropriations and estimated revenues in SOC005 are included in the FY 2016-17 Adopted Budget. There is no impact to the County General Fund contributions.

Prepared by: Daniel Bach, MAIII, x3525

Approved by: Elliott Robinson, Director, x4434

Attachments: Social Solutions Agreement 2016/17

Proposed agreement is filed with Clerk of the Board as an attachment to this Board Report