



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

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**File #:** A 21-335, **Version:** 1

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- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with the Alliance on Aging for \$587,275 to provide Outreach, Long Term Care Ombudsman, Health Insurance Counseling and Advocacy Services, and Medicare Improvements for Patients and Providers Act services to Monterey County seniors from July 1, 2021 through June 30, 2022; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) amendments to this Agreement where the total amendments do not exceed 10% (\$58,727) of the original contract amount and do not significantly change the scope of work.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with the Alliance on Aging for \$587,275 to provide Outreach, Long Term Care Ombudsman, Health Insurance Counseling and Advocacy Services, and Medicare Improvements for Patients and Providers Act services to Monterey County seniors from July 1, 2021 through June 30, 2022; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) amendments to this Agreement where the total amendments do not exceed 10% (\$58,727) of the original contract amount and do not significantly change the scope of work.

### SUMMARY/DISCUSSION:

This Agreement will provide the following services to Monterey County seniors: Bilingual-bicultural outreach to seniors to inform and enroll this most isolated and frail population into available services; Ombudsman services designed to protect the elderly in Skilled Nursing Facilities and licensed residential care facilities by investigating complaints, facilitating resolutions, monitoring facilities, and providing training to program volunteers; Health Insurance Counseling and Advocacy Services (HICAP); and Medicare Improvements for Patients and Providers Act (MIPPA) services that provide extensive assistance to seniors applying for and maintaining Medicare insurance.

### OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved this agreement. County Counsel has approved the agreement as to form.

### FINANCING:

Funding is provided by the Federal Older Americans Act and the California Department of Aging. Sufficient appropriations and estimated revenues in SOC010 are included in the FY 2021-22 Recommended Budget.

### BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This Agreement correlates to the Health & Human Services Strategic Initiative adopted by the Board of Supervisors by working towards the goals of improving health and quality of life outcomes by providing outreach and supportive services to seniors.

Check the related Board of Supervisors Strategic Initiatives:

Economic Development  
Administration  
 Health & Human Services  
Infrastructure  
Public Safety

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Approved by: Lori A. Medina, Director, x4430

Attachment: Alliance on Aging Agreement

Proposed agreement is on file with Clerk of the Board as an attachment to this Board Report