



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 23-269, **Version:** 1

- a. Approve and authorize the Director or Assistant Director of the Department of Social Services to sign agreement with Jump Technology Services, LLC for licensing and hosting of LEAPS software for Adult Protective Services case management system, including non-standard terms for mutual indemnification, effective July 1, 2023 through June 30, 2026, in the amount of \$119,014.08; and
- b. Authorize the Director or Assistant Director of the Department of Social Services to sign up to three amendments where the total amendments do not exceed 10% (\$11,901.41) of the original contract amount and do not significantly change the scope of work, not to exceed maximum of \$130,915.49.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

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SUMMARY/DISCUSSION:

Adult Protective Services (APS) uses case management software, known as LEAPS, which supports APS case management data entry, client documentation, enhances the ability to identify and reduce risk to elder and dependent adults in the community and integrates Federal reporting requirements, as well as improves the County's ability to comply with current State reporting requirements.

The Department of Social Services has utilized this LEAPS Licensed Software from JUMP Technology Services, since 2016. This agreement allows for renewal and a three-year extension of the LEAPS software which provides Monterey County APS with assessment, investigation and case management tools that will assist with client-centered service delivery.

Contractor requires mutual indemnification in all of their service agreements. Therefore, it is recommended that the Board of Supervisors accept the non-standard agreement and the terms for the mutual indemnification provision due to limited alternative resources for this software/programming, and the need for uninterrupted service.

OTHER AGENCY INVOLVEMENT:

The Office of County Counsel has reviewed and approved the Agreements as to form, Auditor-Controller's Office reviewed the contract, but does not agree to the non-standard payment provisions.

FINANCING:

Funds for these services are allocated to Monterey County for use by APS through Adult Protective Services

(APS) funding, California Department of Social Services (CDSS) Home Safe funding and the federal American Rescue Plan Act (ARPA) funding for APS allocated by CDSS. Sufficient appropriations and estimated revenues of \$44,671.36 in SOC005 are included in the FY 2023-24 Recommended Budget and FY 2024-25 and FY 2025-26 will incorporate total appropriations/revenues of \$89,342.72 in the corresponding budgets.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This agreement correlates to the Administration Strategic Initiative adopted by the Board of Supervisors by providing ASP with improved efficiency in accepting online APS referrals from mandated reporters and with referral monitoring.

Check the related Board of Supervisors Strategic Initiatives:

- Economic Development
- Administration
- Health & Human Services
- Infrastructure
- Public Safety

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Approved by: Lori A. Medina, Director, x4430

Attachments: Agreement

The proposed agreement is on file with Clerk of the Board as an attachment to this Board Report.