



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Legislation Details (With Board Report)

**File #:** A 15-229      **Name:** CareAccess, Inc. (REVA)  
**Type:** BoS Agreement      **Status:** Passed  
**File created:** 6/24/2015      **In control:** Board of Supervisors  
**On agenda:** 7/7/2015      **Final action:** 7/7/2015

**Title:** a. Approve and authorize the Director of the Department of Social Services, or his designee, to sign an agreement with Care Access Silicon Valley, Inc. for \$18,000 for Registration Enrollment Video Appointment (REVA) software for the period July 1, 2015 to June 30, 2017 for prospective Monterey County In-Home Supportive Service providers, including non-standard Indemnification, Warranty and Liability provisions (Attachment I, Article VII); and  
b. Authorize the Director of the Department of Social Services, or his designee, to sign up to three (3) amendments to this agreement, where the total amendments do not exceed 10% of the original contract amount, and do not significantly change the scope of work.

### Sponsors:

### Indexes:

### Code sections:

**Attachments:** 1. Board Report, 2. Care Access (REVA) contract, 3. Completed Board Order, 4. Fully Executed Agreement between the County of Monterey and Care Access Silicon Valley, Inc., 5. Fully Executed Agreement between the County of Monterey and CareAccess Silicon Valley, Inc.

Date	Ver.	Action By	Action	Result
7/7/2015	1	Board of Supervisors	approved	

a. Approve and authorize the Director of the Department of Social Services, or his designee, to sign an agreement with Care Access Silicon Valley, Inc. for \$18,000 for Registration Enrollment Video Appointment (REVA) software for the period July 1, 2015 to June 30, 2017 for prospective Monterey County In-Home Supportive Service providers, including non-standard Indemnification, Warranty and Liability provisions (Attachment I, Article VII); and  
b. Authorize the Director of the Department of Social Services, or his designee, to sign up to three (3) amendments to this agreement, where the total amendments do not exceed 10% of the original contract amount, and do not significantly change the scope of work.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

a. Approve and authorize the Director of the Department of Social Services, or his designee, to sign an agreement with Care Access Silicon Valley, Inc. for \$18,000 for Registration Enrollment Video Appointment (REVA) software for the period July 1, 2015 to June 30, 2017 for prospective Monterey County In-Home Supportive Service providers, including non-standard Indemnification, Warranty and Liability provisions (Attachment I, Article VII); and  
b. Authorize the Director of the Department of Social Services, or his designee, to sign up to three (3) amendments to this agreement, where the total amendments do not exceed 10% of the original contract amount, and do not significantly change the scope of work.

### SUMMARY/DISCUSSION:

REVA software is a system for enrolling and processing new In-Home Supportive Services (IHSS) Independent

Providers (IPs) that gives providers an easy way to enroll on-line. Through this on-line system, providers' enrollment information is maintained electronically. The providers are able to watch orientation videos from their home, or wherever they have access to a computer. After viewing the videos, the providers are able to schedule their own office visit. The REVA online enrollment process is accessible through the internet and is available in both English and Spanish. This allows prospective IHSS providers more flexibility in completing the required provider orientation and registration, and to schedule an in-person registration where they bring required documents to enroll.

The County has contracted with Care Access since 2004. It is recommended that the proposed contract's non-standard indemnity, limited warranty and limited contractor's liability language be approved, as set forth in the exhibits to this contract. It is the Department's position that these modifications to the County's standard provisions are necessary due to limited alternative resources for these services, as this vendor is the only one that offers REVA in the entire state. This agreement contains the modified contractual language, and is being brought before the Board for approval.

OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved this agreement, with the exception of the non-standard language which is being submitted for Board approval. County Counsel has approved the agreement as to form.

FINANCING:

This agreement is fully funded with Social Services federal and state revenues, and realignment funds. Sufficient appropriations and estimated revenues in SOC008 are included in the FY 2015-16 Adopted Budget, and are anticipated available for the life of the Agreement. Approval of this action will not have an impact on the County General Fund.

Prepared by: Bertha Gonzalez, MA II, x4904

Approved by: Elliott Robinson, Director, x4434

Attachments: Care Access (REVA) contract 2015/17

Proposed agreement is on file with Clerk of the Board as an attachment to this Board Report