



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Legislation Details (With Board Report)

**File #:** 16-525 **Name:**  
**Type:** General Agenda Item **Status:** Passed  
**File created:** 4/27/2016 **In control:** Board of Supervisors  
**On agenda:** 5/10/2016 **Final action:** 5/10/2016  
**Title:** Receive an oral presentation from Monterey County Department of Social Services on key performance measures.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Board Report, 2. Completed Board Order

| Date      | Ver. | Action By            | Action   | Result |
|-----------|------|----------------------|----------|--------|
| 5/10/2016 | 1    | Board of Supervisors | approved | Pass   |

Receive an oral presentation from Monterey County Department of Social Services on key performance measures.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

Receive an oral presentation from Monterey County Department of Social Services on key performance measures.

### SUMMARY/DISCUSSION

This oral presentation will review 22 Department of Social Services performance areas covering processing time, enrollment rates, statewide performance, timeliness of assessments, and child safety. Highlighted program areas include:

- Medi-Cal
- CalFresh
- CalWORKs
- CalWORKs Family Stabilization and Housing Support Programs
- Family and Children's Services
- Adult Protective Services
- In Home Supportive Services

Performance areas were selected to highlight major program responsibilities and community impact.

### OTHER AGENCY INVOLVEMENT:

Quality control efforts and system improvement planning are done in partnership with State and Federal oversight agencies. Military Veterans Affairs Office performance measures are presented separately.

### FINANCING:

Receiving this report and presentation has no budget impact.

Prepared by: Margarita Zarraga, Program Manager, x8492

Approved by: Elliott Robinson, Director Social Services, x4430