



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Legislation Details

File #:	18-1177	Name:	Agreement for CUBS IVR Dialer Services
Type:	General Agenda Item	Status:	General Government - Consent
File created:	11/30/2018	In control:	Board of Supervisors
On agenda:	12/11/2018	Final action:	
Title:	<p>a. Approve and authorize the Treasurer-Tax Collector to sign and execute a three-year Agreement with Columbia Ultimate, Inc, effective December 12, 2018 through June 30, 2022, for a hosted voice over internet protocol (VoIP) phone system with voice mail, multi-line calling service to aid in the collections of Court Fines and Fees and facilitate 24/7 customer service for payments and account inquiries, at a cost not to exceed \$68,000;</p> <p>b. Approve the recommendation of the Treasurer-Tax Collector to approve the following non-standard risk provisions: insurance, indemnification, and limitations on liability; and,</p> <p>c. Approve and authorize the Treasurer-Tax Collector, through June 30, 2025, to sign and execute agreements containing substantially identical terms, including non-standard indemnification provisions and limitations on liability provisions, in future maintenance agreements with Columbia Ultimate, Inc.: (i) when the value does not exceed \$15,000 per year; (ii) where the cumulative value of all agreements entered into under the authority requested herein (including the present Agreement) does not exceed \$100,000; and, (iii) subject to review and approval by County Counsel.</p>		
Sponsors:			
Indexes:			
Code sections:			
Attachments:	1. Board Report, 2. CUBS IVR Dialer Non-Standard Agreement, 3. CUBS IVR Dialer Exhibit A, 4. CUBS IVR Dialer Exhibit B, 5. 46. Completed Board Order		

Date	Ver.	Action By	Action	Result
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