

County of Monterey

Board of Supervisors Chambers 168 W. Alisal St., 1st Floor Salinas, CA 93901

Legislation Details

File #: 23-617 Name: CUBS IVR Dialer Amendment #2

Type: General Agenda Item Status: Passed

File created: 7/14/2023 In control: Board of Supervisors

On agenda: 7/25/2023 Final action: 7/25/2023

Title:a. Approve and authorize the Treasurer-Tax Collector or her designee to execute renewal and

Amendment NO. 2 to an Agreement with Columbia Ultimate, Inc to provide a hosted Voice over Internet Protocol (VoIP) phone system with voicemail and multi-line calling service to aid in the collection of court-ordered fines and fees for a retroactive term of July 1, 2023 to June 30, 2024, for a revised total term of December 12, 2018 to June 30, 2024, and increasing the Agreement's amount by

\$15,000, for a revised total Agreement amount not to exceed \$98,000, and

b. Approve and authorize the Treasurer-Tax Collector, through June 30, 2025, to sign and execute up to three (3) amendments to the original agreement containing substantially identical terms, including non-standard indemnification provisions and limitations on liability provisions, in future maintenance agreements with Columbia Ultimate, Inc.: (i) when the value does not exceed \$15,000 per year; (ii) where the cumulative value of all agreements entered into under the authority requested herein (including the present renewal and amendment) does not exceed \$200,000; and, (iii) subject to review

and approval by County Counsel.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Board Report, 2. Attachment A - CUBS IVR Dialer Amendment NO.2_07.01.23--06.30.24_07.13.23,

3. Attachment B - CUBS IVR Dialer Amendment NO.1_07.01.22--06.30.23_fully executed, 4. Attachment C - CUBS IVR Dialer Non-Standard Agreement 12.12.18--06.30.22_fully executed, 5.

Completed Board Order Item No. 57

Date	Ver.	Action By	Action	Result
7/25/2023	1	Board of Supervisors		