



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

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**File #:** 15-1372, **Version:** 1

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Receive a presentation and report on Managing for Results (MFR) from the Library Department.

### RECOMMENDATION:

It is recommended that the Board of Supervisors receive a presentation and report on Managing for Results (MFR) from the Library Department.

### SUMMARY/DISCUSSION:

The Library Department will make a presentation to the Board of Supervisors describing how Monterey County Free Libraries (MCFL) uses performance measures in their organization as a management tool.

Monterey County Free Libraries functions legally as a less-than-countywide, dependent special district. The less-than-countywide designation comes from the fact that the service area does not include the cities of Carmel, Monterey, Pacific Grove and Salinas, all of which operate their own municipal libraries; the MCFL and these municipal libraries do work cooperatively, though, to provide services to all county residents.

MCFL has 17 branches (2 are currently closed pending rebuilding) and 3 bookmobiles which it uses to serve the community. It has recently established 37 branchlets to serve communities that do not have easy access to a branch or bookmobile stop.

Funding for the Monterey County Free Libraries comes primarily from a share of the property tax collected within its service area. This share is about one cent per dollar collected (as of 1996). Small amounts of additional funding come from the County General Fund, the State of California, from grants, donations and from library fees and fines.

MCFL provides a wide range of services that fulfill its mission of bringing “bring ideas, inspiration, information and enjoyment to our community.”

Libraries have been steadily changing how they serve communities and MCFL is changing along with the profession, providing traditional as well as a variety of newer and non-traditional services. Services are provided for all ages and include checking out materials, downloading and streaming materials, providing educational and cultural programs, literacy services, and assisting with life skills.

MCFL’s staff are held in high regard in the community for providing excellent customer service and stretching resources to serve the community. Because of its very limited budget, MCFL continues to seek ways to stretch and increase resources through writing grants, fund raising, and leveraging volunteer skills.

### OTHER AGENCY INVOLVEMENT:

The County Administrative Office, Intergovernmental & Legislative Affairs Division has oversight of the Countywide MFR Program.

FINANCING:

The Library Department oversees its own Performance and Performance Measures. Monterey County's MFR Program is funded by the County Administrative Office - Department 1050, Intergovernmental & Legislative Affairs Division - Unit 8054.

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Attachments:  
MCFL BoS Presentation Performance Measures 02022016.pdf