



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

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**File #: A 16-343, Version: 1**

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- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with Jump Technology Services, L.L.C. for \$38,550 to provide license and subscriptions for the AACTS software for Adult Protective Services staff for the period retroactive to July 1, 2016 - September 30, 2018, including non-standard terms and conditions in Sections 9.3 and 9.4; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) amendments to this agreement where the total amendments do not exceed 10% (\$3,855) of the original contract amount, and do not significantly change the scope of work.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign an agreement with Jump Technology Services, L.L.C. for \$38,550 to provide license and subscriptions for the AACTS software for Adult Protective Services staff for the period retroactive to July 1, 2016- September 30, 2018, including non-standard terms and conditions in Sections 9.3 and 9.4; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) amendments to this agreement where the total amendments do not exceed 10% (\$3,855) of the original contract amount, and do not significantly change the scope of work.

### SUMMARY/DISCUSSION:

Adult Protective Services case management software, known as AACTS, was purchased by contractor, Jump, at the end of June 2016. All counties utilizing AACTS were informed of this change of ownership in early July 2016. Adult Protective Services has worked with the AACTS software since 2004 and the new Contractor, Jump, will continue to support this case management program. The AACTS software supports APS case management data entry, client documentation and prepares statistical data for required monthly reports to the State. In addition, AACTS enhances the administrative oversight of Adult Protective Services and assures compliance with specific state regulations and mandates. The Department of Social Services had already completed the formal contract with the original AACTS contractor, but determined a revised contract with the new vendor was needed after news of the sale to Jump.

Contractor requires Mutual Indemnification in all of its service agreements. Therefore, it is recommended that the County's standard indemnity language be replaced in this agreement with Contractor's Mutual Indemnification provision, and that the County accept the non-standard terms and conditions due to limited alternative resources for this software/programming, and the need for uninterrupted service.

The agreement is delayed due to the late notification of the software purchase and the time required to negotiate an agreement with the new contractor.

### OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved the Agreement. County Counsel has approved the agreement as to form.

FINANCING:

This agreement is funded 100% by Federal, State and realignment funds. Sufficient appropriations and estimated revenues in SOC005 are included in the FY 2016-17 Adopted Budget. Approval of this action has no impact to the County General Fund.

Prepared by: Allison Yant, MA II, x1516

Approved by: Elliott Robinson, Director of Social Services, x4430

Attachments: Jump Technology Services L.L.C. (2016/2018)

Proposed agreement is filed with Clerk of the Board as an attachment to this Board Report