



Board Report

File #: A 17-234, Version: 1

- a. Approve and authorize the Director of the Department of Social Services to sign an Agreement with the Coalition of Homeless Services Providers for \$515,000 for technical support and interface development for the Whole Person Care program that supports Continuum of Care coordination, inclement weather planning, and Lead Me Home/10 Year Plan activities and for the period of July 1, 2017 through June 30, 2018.
- b. Authorize the Director of the Department of Social Services to sign up to (3) amendments to this Agreement where the total amendments do not exceed 10% (\$51,500) of the original contract amount, and do not significantly change the scope of work.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign an Agreement with the Coalition of Homeless Services Providers for \$515,000 for technical support and interface development for the Whole Person Care program that supports Continuum of Care coordination, inclement weather planning, and Lead Me Home/10 Year Plan activities and for the period of July 1, 2017 through June 30, 2018.
- b. Authorize the Director of the Department of Social Services to sign up to (3) amendments to this Agreement where the total amendments do not exceed 10% (\$51,500) of the original contract amount, and do not significantly change the scope of work.

SUMMARY/DISCUSSION:

The Coalition of Homeless Services Providers (CHSP) is a private, non-profit agency with a mission to promote interagency coordination, stimulate community-wide planning and coordination of programs for individuals and families who are homeless. CHSP is Monterey County's designated Continuum of Care (CoC) Coordinator and lead agency for many of the county's efforts to combat homelessness. On February 2, 2016, the Board of Supervisors approved the execution of an agreement with CHSP to develop and implement the Coordinated Assessment and Referral System (CARS). With this Agreement CHSP was able to expand their capacity by hiring and training two (2) FTE positions to maintain and support the CARS data system ensuring resource availability and shelter capacity is kept up to date, while also expanding the Homeless Management Information System (HMIS) capacity to fully incorporate all components of CARS.

The technical and infrastructure expansion implemented last year laid the groundwork for continued efforts needed to support the Whole Person Care (WPC) Pilot Program lead by the Health Department. Through a partnership with Health, this Agreement will leverage WPC funds to further expand the technical support and interface development to meet the technical needs of the WPC program through the course of the five-year pilot, ending December 31, 2020.

Under this Agreement, CHSP provides the following functions:

- Technical Support and Interface Development for WPC infrastructure including participating in data exchange projects that may require technical support, development of data interfaces or automated data extracts. This work may be performed by a subcontractor to CHSP.
- Coordinated Assessment and Referral System (CARS) administration which includes staff positions

needed to sustain and support the data system and manage training needs across the homeless service provider network to ensure systems change to incorporate CARS is maintained.

- CoC Coordination which positions CHSP as the primary entity responsible for developing and submitting the consolidated CoC application and agency project applications to the California Department of Housing and Urban Development. This process draws down approximately \$2 million in funding that supports many existing homeless service programs. This process and funding are vital to maintain operational services for persons experiencing homelessness in Monterey County.
- Inclement Weather Plan support including collecting and notifying local service providers with important resource information during the inclement weather season, a time between November 1 and March 31, when the weather conditions impose an increased risk of hypothermia to homeless residents.
- Lead Me Home (Ten-Year Plan to End Homelessness) support and advocacy provides staff support and guidance to the Lead Me Home Leadership Council, the governing collective that leads the efforts on the 10 Year Plan to End Homelessness. The Leadership Council is the CoC planning body for Monterey County. The Lead Me Home/Ten-Year Plan was approved by your Board in December 2011 and was a collective effort to map out key steps to move towards ending homelessness in Monterey County.
- Serve as the lead agency for the Homeless Management Information System (HMIS) including contracting with approved HMIS software vendors, providing technical support to end users, and management of day-to-day operational aspects.

OTHER AGENCY INVOLVEMENT:

The Auditor-Controller and Purchasing have reviewed and approved this agreement. County Counsel has approved the agreement as to form.

FINANCING:

As a condition of participation in the Health Departments' WPC Pilot program, the Agreement will be funded with Federal Whole Person Care funds and the County intergovernmental transfer of funds necessary to meet the non-federal share obligation for the WPC Pilot program. There is sufficient appropriations and estimated revenues included in SOC004 of the FY 2017-18 Recommended Budget. Approval of this action has no additional impact to Social Services County General Fund Contributions.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This Agreement correlates to the Health & Human Services and Administration Strategic Initiatives adopted by the Board of Supervisors by working towards the goals of the Lead Me Home/10 Year Plan, and the Whole Person Care program by providing services to individuals and families experiencing homelessness.

Check the related Board of Supervisors Strategic Initiatives:

Economic Development

X Administration

X Health & Human Services

Infrastructure

Public Safety

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Attachments: Coalition of Homeless Services Providers, Agreement

Proposed agreement is on file with Clerk of the Board as an attachment to this Board Report