



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: 18-1061, Version: 1

Approve and authorize the Contracts / Purchasing Officer or his Designee to sign Amendment No. 3 to the contract between the County of Monterey and Everbridge, Inc. for emergency telephone notification services to increase the amount of the contract in the amount of \$88,850, from \$424,968 to \$513,818, to upgrade services, and to extend services for another year, retroactive to October 8, 2018 through October 7, 2019

RECOMMENDATION:

It is recommended that the Board of Supervisors:

Approve and authorize the Contracts / Purchasing Officer or his Designee to sign Amendment No. 3 to the contract between the County of Monterey and Everbridge, Inc. for emergency telephone notification services to increase the amount of the contract in the amount of \$88,850, from \$424,968 to \$513,818, to upgrade services, and to extend services for another year, retroactive to October 8, 2018 through October 7, 2019

SUMMARY/DISCUSSION:

The Office of Emergency Services and the Department of Emergency Communications are requesting an amendment to the Everbridge contract, extending it for an additional year to maintain and upgrade subscriptions to emergency and non-emergency notification systems. The proposed extension includes updated services, which will be upgraded at no additional cost; upgrades include form driven templates, enhanced conference call management capabilities, and premium call back notifications.

The existing Agreement term expires on October 7, 2018. The MCECC Operations and Executive Boards recommended this extension of the contract, including additional, upgraded features, on behalf of the local public agencies participating in the use of the Center at its September 10, 2018 meeting. The amendment modifies the contract by increasing the Agreement amount to reflect the cost of the additional year of October 8, 2018 through October 7, 2019, and to specify the upgrades to be provided to the County.

OTHER AGENCY INVOLVEMENT:

County Counsel reviewed Amendment No. 3 as to form.

FINANCING:

The cost of the extension of this contract will be funded within the current budget allocation; there is no additional impact to County General Fund by way of the recommended action. As stated in the Agreement for 9-1-1 Emergency Communication Dispatch Services Participating Agencies will pay approximately 70% of the operational costs associated with the Center making their portion \$62,195. The County's portion will remain at 30% for a total of \$26,655 (EME001-1520-8065).

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Create a safe environment by providing a reverse notification system in the event of an emergency, allowing constituents and first responders the best opportunity to prepare accordingly.

Mark a check to the related Board of Supervisors Strategic Initiatives

- ☐ Economic Development
- ☐ Administration
- ☐ Health & Human Services
- ☐ Infrastructure
- ☒ Public Safety

Prepared by:

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Approved by:

Olivia Madrigal, Acting Director, Emergency Communications, Ext. 8884

Attachments:

Everbridge Agreement
Amendment No. 1 to the Everbridge Agreement
Amendment No. 2 to the Everbridge Agreement
Proposed Amendment No. 3 to the Everbridge Agreement