



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: 18-1136, **Version:** 1

Accept and approve the Emergency Medical Services Agency (EMS) Annual Report for Fiscal Year 2017-18.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

Accept and approve the Emergency Medical Services Agency (EMS) Annual Report for Fiscal Year 2017-18.

SUMMARY:

The County of Monterey Emergency Medical Services Agency (EMS) completed its annual report for Fiscal Year 2017-18 activities of the Agency and EMS System. This report is regularly presented to the Board of Supervisors in an effort to keep the Board and other County officials informed about the work done by the EMS Agency and EMS system stakeholders.

DISCUSSION:

Sections of the Monterey County EMS Agency Annual Report for Fiscal Year 2017-18 continue to highlight two of the larger, interrelated initiatives of the year. One is the effort to implement a single, countywide EMS Data System that will allow meaningful quality improvement activities and benchmarking throughout the EMS System.

The other is working closely with EMS providers to help them develop provider-based quality improvement plans and provision of training and focused assistance to help each EMS provider meet the submission and approval deadlines. The report also highlights other EMS Agency accomplishments, including better response time compliance measurement procedures, enhanced operational reporting, a new unusual occurrence process, mutual aid responses to other jurisdictions requiring assistance, and revising numerous policies and procedures to assure that the Monterey County EMS System provides clinically-sound medical care to the people of Monterey County.

This work supports the Monterey County Health Department 2018-2020 Strategic Plan Initiative Goal 3 Ensure access to culturally and linguistically appropriate, customer friendly, quality health services; it is in support of one or more of the ten essential public health services, specifically: 7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable and 9 Evaluate effectiveness, accessibility, and quality of personal and population-based health services.

OTHER AGENCY INVOLVEMENT:

No other agencies are involved in the proposed Board action.

FINANCING:

There is no financial impact resulting from this Board action.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Check the related Board of Supervisors Strategic Initiatives:

☐ Economic Development:

- Through collaboration, strengthen economic development to ensure a diversified and healthy economy.

☐ Administration:

- Promote an organization that practices efficient and effective resource management and is recognized for responsiveness, strong customer orientation, accountability and transparency.

☒ Health & Human Services:

- Improve health and quality of life through County supported policies, programs, and services; promoting access to equitable opportunities for healthy choices and healthy environments in collaboration with communities.

☐ Infrastructure:

- Plan and develop a sustainable, physical infrastructure that improves the quality of life for County residents and supports economic development results.

☐ Public Safety:

- Create a safe environment for people to achieve their potential, leading businesses and communities to thrive and grow by reducing violent crimes as well as crimes in general.

Prepared by: Fred Claridge, EMS Analyst, 4920

Approved by: Elsa Jimenez, Director of Health, 4526

Attachment:

The Fiscal Year 2017-18 EMS Annual Report is on file with the Clerk of the Board.