



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 19-274, Version: 1

Approve and authorize the Director of Health or the Assistant Director of Health to sign an Agreement with Sun Street Centers for the provision of Whole Person Care Access Services (“WPCAS”) for transportation and accompaniment of Whole Person Care (“WPC”) enrollees to medical, mental health, social services, housing services, and meetings with housing providers and prospective landlords as coordinated by the County of Monterey Health Department (Health), for a total Agreement amount of \$206,501, for the term retroactive to July 1, 2019 through December 31, 2020.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

Approve and authorize the Director of Health or the Assistant Director of Health to sign an Agreement with Sun Street Centers for the provision of Whole Person Care Access Services (“WPCAS”) for transportation and accompaniment of Whole Person Care (“WPC”) enrollees to medical, mental health, social services, housing services, and meetings with housing providers and prospective landlords as coordinated by the County of Monterey Health Department (Health), for a total Agreement amount of \$206,501, for the term retroactive to July 1, 2019 through December 31, 2020.

SUMMARY/DISCUSSION:

The County of Monterey Health Department (Health) administers the WPC program that coordinates physical health, behavioral health, and social services for vulnerable Medi-Cal beneficiaries who are high users of multiple systems and continue to have or are at risk of poor health outcomes. WPC services must additionally ensure that WPC enrollees receive crucial social-emotional support and advocacy while they attempt reintegrate with health care providers, housing, and employment. The services to be provided through this agreement will include, working collaboratively and at the direction of WPC staff, providing transportation and accompaniment for WPC enrollees to health and social services appointments or other agencies and organizations as requested by WPC staff, and assisting enrollees with the completion of applications and registrations to facilitate their access to housing, social service benefits, training, and employment.

This work supports the Monterey County Health Department 2018-2022 strategic plan initiatives: 1. Empower the community to improve health through programs, policies, and activities; and 2. Enhance community health and safety by emphasizing prevention. It also supports one or more of the ten essential public health services, specifically: 4. Mobilize community partnerships and action to identify and solve health problems. 7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

OTHER AGENCY INVOLVEMENT:

County Counsel-Risk Management and the Auditor-Controller have reviewed and approved this Agreement as to legal form, and fiscal provisions, respectively.

FINANCING:

This Agreement is funded with Whole Person Care funds through the duration of that pilot program ending December 31, 2020. There are sufficient appropriations in the Health Department FY 2019-20 Approved Budget for Administration (001-HEA014-8438) and will be included in the Health Department FY 2020-21 Approved Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Check the related Board of Supervisors Strategic Initiatives:

☐ Economic Development:

- Through collaboration, strengthen economic development to ensure a diversified and healthy economy.

☐ Administration:

- Promote an organization that practices efficient and effective resource management and is recognized for responsiveness, strong customer orientation, accountability and transparency.

☒ Health & Human Services:

- Improve health and quality of life through County supported policies, programs, and services; promoting access to equitable opportunities for healthy choices and healthy environments in collaboration with communities.

☐ Infrastructure:

- Plan and develop a sustainable, physical infrastructure that improves the quality of life for County residents and supports economic development results.

☐ Public Safety:

- Create a safe environment for people to achieve their potential, leading businesses and communities to thrive and grow by reducing violent crimes as well as crimes in general.

Prepared by: Patricia Zerounian, Management Analyst III, x4583

Approved by: Elsa Jimenez, Director of Health, x4526

Attachment:

Agreement is on file with the Clerk of the Board