



# County of Monterey

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

## Board Report

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**File #:** 19-1900, **Version:** 1

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Accept and approve the Emergency Medical Services Agency (EMS) Annual Report for Fiscal Year 2018-19.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

Accept and approve the Emergency Medical Services Agency (EMS) Annual Report for Fiscal Year 2018-19.

### SUMMARY/DISCUSSION:

The County of Monterey Emergency Medical Services Agency (EMS) completed its Agency and EMS System Annual Report for Fiscal Year 2018-19 activities. This report is regularly presented to the Board of Supervisors to keep the Board and other County officials informed about the work done by the EMS Agency and EMS system stakeholders.

Sections of the Monterey County EMS Agency Annual Report for Fiscal Year 2018-19 continue to highlight two of the larger, interrelated initiatives of the year. One is the successful implementation of a single, countywide EMS Data System that now allows for meaningful quality improvement activities and benchmarking throughout the EMS System.

The other is the continued revision and creation of policies and protocols which keep the Monterey County EMS system current with the latest developments in both clinical care and system management. The report also highlights other EMS Agency accomplishments including better operational and clinical system metrics reporting, new communications policies which enhance how medical calls are screened and dispatched, the maturation of the trauma system, the implementation of an EMS App (application) for use by system providers, and work on several emergency preparedness related plans to facilitate the County's response to medical/health needs during a disaster.

This work supports the Monterey County Health Department 2018-2020 Strategic Plan Initiative Goal 3. Ensure access to culturally and linguistically appropriate, customer friendly, quality health services; it is in support of one or more of the ten essential public health services, specifically: 7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable and 9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.

### OTHER AGENCY INVOLVEMENT

No other agencies are involved in the proposed Board action.

### FINANCING:

There is no financial impact resulting from this Board action.

### BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Check the related Board of Supervisors Strategic Initiatives:

☐ Economic Development:

- Through collaboration, strengthen economic development to ensure a diversified and healthy economy.

☐ Administration:

- Promote an organization that practices efficient and effective resource management and is recognized for responsiveness, strong customer orientation, accountability and transparency.

☒ Health & Human Services:

- Improve health and quality of life through County supported policies, programs, and services; promoting access to equitable opportunities for healthy choices and healthy environments in collaboration with communities.

☐ Infrastructure:

- Plan and develop a sustainable, physical infrastructure that improves the quality of life for County residents and supports economic development results.

☐ Public Safety:

- Create a safe environment for people to achieve their potential, leading businesses and communities to thrive and grow by reducing violent crimes as well as crimes in general.

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Approved by: Elsa Jimenez, Director of Health, 4526

Attachment:

The Fiscal Year 2018-19 EMS Annual Report is on file with the Clerk of the Board.