



## Board Report

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**File #:** A 20-099, **Version:** 1

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- a. Authorize the Director of Health or Assistant Health Director to Execute a Platform License Agreement with Conduent Healthy Communities Corporation for the provision of customization, maintenance/support, and training for the Healthy Communities Institute Platform System in the amount of \$30,000 for Fiscal Year 2019-2020, \$20,000 for Fiscal Year 2020-21, and \$20,000 for Fiscal Year 2021-22, for an aggregate amount not to exceed \$70,000 for the term of April 15, 2020 to April 14, 2023;
- b. Approve non-standard risk terms regarding limitation of liability and indemnification as recommended by the Director of Health; and
- c. Approve and authorize the Health Director or Assistant Health Director to approve up to three (3) future amendments that do not exceed ten percent (10%) (\$7,000) of the original Platform License Agreement amount and do not significantly alter the scope of services.

### RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Authorize the Director of Health or Assistant Health Director to Execute a Platform License Agreement with Conduent Healthy Communities Corporation for the provision of customization, maintenance/support, and training for the Healthy Communities Institute Platform System in the amount of \$30,000 for Fiscal Year 2019-2020, \$20,000 for Fiscal Year 2020-21, and \$20,000 for Fiscal Year 2021-22, for an aggregate amount not to exceed \$70,000 for the term of April 15, 2020 to April 14, 2023;
- b. Approve non-standard risk terms regarding limitation of liability and indemnification as recommended by the Director of Health; and
- c. Approve and authorize the Health Director or Assistant Health Director to approve up to three (3) future amendments that do not exceed ten percent (10%) (\$7,000) of the original Platform License Agreement amount and do not significantly alter the scope of services.

### SUMMARY/DISCUSSION:

Conduent Healthy Communities Corporation (CHCC) hosts a Standalone Platform (CCHC Platform) which is a website template system that collects de-identified population health data from multiple sources. This solution includes a proprietary web based customizable data visualization and mapping tool that enables online analytics and data dashboarding by aggregating information such as health and social factors that impact population health in the community.

CCHC Platform enables the Health Department to facilitate community partnerships and support governing entities by presenting meaningful data through blending clinical with community data. This solution will address the need for a central system that can collect and organize the data that is publicly available. Data necessary to make informed conclusions relative to social factors that impact health is often in siloed and disparate systems. Siloed data sets across multiple programs/disperate systems pose a challenge in engaging the community stakeholders and aligning resources.

The customization and use of CCHC Platform will enable the county and community partners to develop focused strategies, implement programs, and monitor outcomes using the data while maintaining national health accreditation. It will also enable the community to access the information which improves transparency and helps to visually draw associations between social, environmental, and behavioral factors that impact

health.

The data will include existing data sets provided through CHCC and uploaded by the Monterey County Health Department (MCHD) staff. All data uploaded to the site for analytics will be de-identified and website will be publicly accessible. There will be no installation of software locally for MCHD staff to upload and develop the dashboards. Based upon the intended engagement of the vendor and solution by MCHD, it is the recommendation of the Director of Health to request approval of this recommended action.

This work supports the Monterey County Health Department 2018-2022 Strategic Plan initiatives: 1. Empower the community to improve health; and 2. Enhance community health and safety through prevention. It also supports one of the ten essential public health services, specifically: 9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.

OTHER AGENCY INVOLVEMENT:

County Counsel, Information Technology and Auditor-Controller have reviewed and approved this Service Agreement as to legal form, technology form and fiscal provisions respectively. Risk Management cannot approve due to the non-standard terms.

FINANCING:

Funding for this agreement is included in the Health Department's (HEA014-8438) FY 2019-20 Adopted Budget and will be included in FY 2020-21 and FY 2021-2022 Requested Budgets subject to funding availability.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Check the related Board of Supervisors Strategic Initiatives:

☐ Economic Development:

- Through collaboration, strengthen economic development to ensure a diversified and healthy economy.

☐ Administration:

- Promote an organization that practices efficient and effective resource management and is recognized for responsiveness, strong customer orientation, accountability and transparency.

☒ Health & Human Services:

- Improve health and quality of life through County supported policies, programs, and services; promoting access to equitable opportunities for healthy choices and healthy environments in collaboration with communities.

☐ Infrastructure:

- Plan and develop a sustainable, physical infrastructure that improves the quality of life for County residents and supports economic development results.

☐ Public Safety:

- Create a safe environment for people to achieve their potential, leading businesses and communities to thrive and grow by reducing violent crimes as well as crimes in general.

Prepared by: Sarah House, Departmental Information Systems Manager, 755-4531

Approved by:

Date: \_\_\_\_\_  
Elsa M Jimenez, Director of Health, 755-4526

Attachment:  
Agreement is on file with the Clerk of the Board