

**Board Report** 

#### File #: A 20-135, Version: 1

Approve and authorize the Director of the Information Technology Department or his designee to execute amendment no. 2 to the agreement between NTT America Solutions, Inc. (formerly Dimension Data North America, Inc.) and the County of Monterey, adding an additional \$50,000 for a revised agreement amount of \$980,735.91, and extending the agreement term by two (2) years for a revised agreement term of March 29, 2017 to June 30, 2022, in order to complete the comprehensive upgrade services of the County Enterprise Network Infrastructure.

# **RECOMMENDATION:**

It is recommended that the Board of Supervisors:

Approve and authorize the Director of the Information Technology Department or his designee to execute amendment no. 2 to the agreement between NTT America Solutions, Inc. (formerly Dimension Data North America, Inc.) and the County of Monterey, adding an additional \$50,000 for a revised agreement amount of \$980,735.91, and extending the agreement term by two (2) years for a revised agreement term of March 29, 2017 to June 30, 2022, in order to complete the comprehensive upgrade services of the County Enterprise Network Infrastructure.

### SUMMARY:

Dimension Data North America, Inc., (now NTT America Solutions, Inc.) was awarded the contract through a competitive bidding process through the release of a RFQ - "Enterprise Network Infrastructure Upgrade." Data Dimension is responsible for the design, plan and implementation of significant upgrades to Monterey County's network system. The project is mostly completed except for the deployment of the Cisco Identity Services Engine (ISE) for a total of about 4500 users and a list of miscellaneous issues.

### **DISCUSSION**:

The Enterprise Network Infrastructure Upgrade project is funded by County's Capital Improvement Program (CIP) which was recommended and approved by the Board of Supervisors on August 3, 2016 as a part of the Five-Year CIP Plan from FY 2016-17 to 2020-21.

The Enterprise Network Infrastructure Upgrade project will provide a modernized, unified Internet Protocol (IP) foundation upon which, integrated data, voice, video and radio communication services will be delivered. After going through a competitive bidding process, the Information Technology Department selected NTT as the most qualified vendor with the experience to deliver the enterprise network solution.

Currently, the project is mostly completed except for the deployment of the Cisco Identity Services Engine (ISE) for a total of about 4500 users and a list of miscellaneous issues.

This proposed amendment will increase the agreement total by \$50,000 and extend the term for an additional two (2) years to allow completion of the project.

### **OTHER AGENCY INVOLVEMENT:**

County Counsel approves amendment no. 2 as to form.

# FINANCING:

Funds for this request have been included in the current FY 2019-20 ITD budget for CIP projects under Department 1930, Unit 8436, Appropriation Unit INF002.

Funds to be used for future fiscal years will be included in submission of those respective budgets under the same.

# BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

The County Network Infrastructure Upgrade project is consistent with the Board of Supervisors' Strategic Initiatives benefitting all Monterey County residents, businesses and visitors. The County is developing a sustainable, customer-focused network infrastructure to enhance and improve the quality of County technology. The improved network will enhance emergency response and public safety, will enhance the provision of health and human services to the public, and will improve the County's ability to efficiently administer the public's business.

Economic Development X Administration X Health & Human Services X Infrastructure X Public Safety

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Approved by:

Eric A. Chatham, Director of Information Technology, 759-6920

Attachments: Dimension Data Agreement Dimension Data Amendment no. 1 NTT America Solutions, Inc. Amendment no. 2

Attachments on file with the Clerk of the Board