



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 20-343, **Version:** 1

- a. Approve and authorize the Director of the Department of Social Services to sign an Agreement with the National Council on Crime & Delinquency for \$93,555, to provide access to the SafeMeasures reporting service for the Child Welfare Case Management System, retroactively to May 1, 2020 through April 30, 2022, including nonstandard indemnification and warranty provisions; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) additional amendments to this Agreement where the total amendments do not exceed 10% (\$9,335) of the contract amount, and do not significantly change the terms of the Agreement.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Department of Social Services to sign an Agreement with the National Council on Crime & Delinquency for \$93,555, to provide access to the SafeMeasures reporting service for the Child Welfare Case Management System, retroactively to May 1, 2020 through April 30, 2022, including nonstandard indemnification and warranty provisions; and
- b. Authorize the Director of the Department of Social Services to sign up to three (3) additional amendments to this Agreement where the total amendments do not exceed 10% (\$9,335) of the contract amount, and do not significantly change the terms of the Agreement.

SUMMARY/DISCUSSION:

SafeMeasures is a unique and innovative internet-based subscription reporting service from the National Council on Crime & Delinquency (NCCD), a global nonprofit research organization. SafeMeasures uses analytics to help social services agencies achieve better outcomes, improve service, and operate more effectively. Child welfare and juvenile justice agencies use SafeMeasures to obtain detailed reports and other metrics created from nightly analyses of case management data.

This Agreement allows the Department of Social Services (DSS) to continue use of SafeMeasures for an additional period of two years. SafeMeasures has been effective at allowing DSS to monitor service delivery activity by navigating an extensive set of reports presented in graph and chart format. These reports allow staff to estimate current workload demand, plan more effective service interventions, and monitor certain performance indicators established by state and federal regulatory requirements. Additionally, SafeMeasures includes case-level quality control displays that DSS employs to improve compliance with state and federal performance audits.

With the implementation of the Continuum of Care Reform, the Resource Family Approval Program, and new federal case review requirements, SafeMeasures is a valuable tool for maintaining continuous quality improvement and daily support to line level staff in managing increasing caseloads within Child Welfare.

The Department recommends the Board approve the Agreement with the nonstandard warranty and mutual indemnification provisions which were previously approved by this Board in a prior contract, so that the Department can continue utilizing the SafeMeasures reporting service.

OTHER AGENCY INVOLVEMENT:

The SafeMeasures tool is used by both DSS and the Probation Department. The Information Technology Department and the Auditor-Controller have reviewed and approved this Agreement. County Counsel has approved the Agreement as to form. Risk Management did not approve the mutual indemnification and nonstandard warranty provisions.

FINANCING:

Funding for this Agreement is provided by Federal and State revenues and Realignment funds. Sufficient appropriations and estimated revenues for SOC005 are included in the FY 2020-21 Adopted Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This Agreement correlates to the Administration and Health & Human Services Strategic Initiatives adopted by the Board of Supervisors by allowing the Department to plan more effective service interventions while maintaining appropriate staffing levels and to better comply with state and federal regulatory requirements.

Mark a check to the related Board of Supervisors Strategic Initiatives

- ☐ Economic Development
- ☒ Administration
- ☒ Health & Human Services
- ☐ Infrastructure
- ☐ Public Safety

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Approved by Lori A. Medina, Director x4430

Attachment: NCCD Agreement

Proposed agreement is on file with the Clerk of the Board