



County of Monterey

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Board Report

File #: A 21-535, **Version:** 1

- a. Authorize the Interim Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute amendment No. 1 to the agreement (A-15116) with RQI (Resuscitation Quality Improvement) Partners, LLC for the Neonatal Resuscitation Program learning tool, extending the agreement an additional nine (9) month period (April 1, 2024 through December 31, 2024) for a revised full agreement term of April 1, 2021 through December 31, 2024, and adding \$14,074 for a revised total agreement amount not to exceed \$102,282.
- b. Authorize the Interim Chief Executive Officer for NMC or his designee to execute up to three (3) future amendments to the agreement which do not significantly alter the scope of work and do not cause an increase of more than ten percent (10%) (\$8,820) of the original cost of the agreement.

RECOMMENDATION:

It is recommended the Board of Supervisors:

- a. Authorize the Interim Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute amendment No. 1 to the agreement (A-15116) with RQI (Resuscitation Quality Improvement) Partners, LLC for the Neonatal Resuscitation Program learning tool, extending the agreement an additional nine (9) month period (April 1, 2024 through December 31, 2024) for a revised full agreement term of April 1, 2021 through December 31, 2024, and adding \$14,074 for a revised total agreement amount not to exceed \$102,282.
- b. Authorize the Interim Chief Executive Officer for NMC or his designee to execute up to three (3) future amendments to the agreement which do not significantly alter the scope of work and do not cause an increase of more than ten percent (10%) (\$8,820) of the original cost of the agreement.

SUMMARY/DISCUSSION:

A primary goal at Natividad is to offer our patients and their families' high quality, safe patient care. One way we achieve this at Natividad is to require neonatal patient care staff to have a current Neonatal Resuscitation Provider (NRP) certification. This certification is held by our neonatal nurses, respiratory therapists and advanced providers.

RQI has partnered with the American Academy of Pediatrics and the Neonatal Resuscitation Program in integrating the new 8th edition of Neonatal Resuscitation Program® that is required to be implemented by January 1, 2022. RQI will provide the online learning platform for NRP Part 1.

Extending the agreement (A-15116) an additional nine (9) month period (April 1, 2024 through December 31, 2024) is requested in order to fully implement a three-year term subscription for the 8th edition of NRP online learning platform.

Regulatory requirements:

Joint Commission

Effective January 1, 2022, The Joint Commission (TJC) approved new and revised requirements for resuscitation for hospitals and critical care hospitals, which aim to further improve resuscitation and post-resuscitation care processes by limiting unnecessary variations in practice. TJC has collaborated with certification providers and CMS (Centers for Medicare and Medicaid Services) in regards to the expectation for maintaining current certifications (BLS, ACLS, CPR, etc.), which states in part "...organizations will be surveyed to the National, State and Organizational requirements for ACLS, BLS, and CPR Certification, and organizations should take steps as soon as possible to ensure staff have current certification to meet these requirements."

Title 22

§70721. Employees

(e) Appropriate employees shall be given training in methods of hospital infection control and cardiopulmonary resuscitation.

Currently, Natividad Staff and Residents are assigned this essential resuscitation training through our HealthStream program, along with instructor-led skills validation using manikins with feedback mechanism. It allows Human Resources and the Nursing Education Department to electronically track assignments, completions, renewal dates, and provides easy access for staff.

In the past, Natividad purchased these learning tools from HealthStream; however, due to a change in HealthStream's process, Natividad will need to purchase them directly from RQI Partners, LLC.

The amendment to the contract with RQI Partners, LLC to include the new 8th edition NRP learning platform will allow Natividad's Staff and Residents to continue receiving high quality Neonatal Resuscitation training at Natividad.

Natividad requests acceptance of the Natividad Chief Executive Officer's recommendations to accept non-standard risk provisions. This tool is a hosted subscription service for the purpose of staff education. It poses negligible patient privacy or information security risks as RQI Partners will not have access to hospital's systems nor will Natividad transmit any patient information (PHI) to the vendor through the course of this agreement.

OTHER AGENCY INVOLVEMENT:

The Office of County Counsel has reviewed and approved this agreement as to form, and the Auditor-Controller has reviewed and approved as to payment provisions. The agreement has also been reviewed and approved by NMC's Finance Committee and by its Board of Trustees on September 10, 2021.

FINANCING:

The cost for this agreement is \$14,074, all of which is included in the Fiscal Year 2021-22 Adopted Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Natividad is dedicated to the people of Monterey County to provide the best possible care to each patient. It is critical that resources are available to staff that are evidenced based and current for delivering high quality and safe patient care.

- ☐ Economic Development
- ☐ Administration
- ☒ Health and Human Services
- ☐ Infrastructure
- ☒ Public Safety

Prepared by: Maria Lourdes Escolta, MSN, RN, CNS, Director of Nursing Education, 783-2851

Approved by: Dr. Chad Harris, Interim Chief Executive Officer, 831-783-2504

Attachments:

RQI Partners LLC Amendment No. 1

RQI Partners LLC Master Service Agreement

Attachments on file with the Clerk of the Board