



County of Monterey

Item No.36

Board Report

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Legistar File Number: A 25-454

December 09, 2025

Introduced: 11/12/2025

Current Status: Natividad Medical Center -
Consent

Version: 1

Matter Type: BoS Agreement

Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or a designee to execute amendment No. 5 to the agreement (A-14065) with Accruent, LLC for maintenance management software services, extending the agreement an additional one (1) year period (January 1, 2026 through December 31, 2026) for a revised full agreement term of January 1, 2018 through December 31, 2026, and adding \$38,414 for a revised total agreement amount not to exceed \$220,103.

RECOMMENDATION:

It is recommended the Board of Supervisors:

Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or a designee to execute amendment No. 5 to the agreement (A-14065) with Accruent, LLC for maintenance management software services, extending the agreement an additional one (1) year period (January 1, 2026 through December 31, 2026) for a revised full agreement term of January 1, 2018 through December 31, 2026, and adding \$38,414 for a revised total agreement amount not to exceed \$220,103.

SUMMARY:

Natividad Medical Center seeks to enter into a professional services agreement with Accruent for the continued support and maintenance of its Computer Maintenance Management System (CMMS). This system is mission critical, compliance and regulatory driven platform that supports the hospital's ability to manage service tickets, schedule preventative maintenance, and maintain oversight of both low risk and high-risk equipment.

Under this agreement, Accruent will provide technical support, software updates, and system optimization services to ensure the CMMS operates reliably and remains compliant with healthcare regulations and standards. The system serves as the centralized database for managing equipment related workflows across all departments and is integral to maintaining compliance with The Joint Commission, Centers for Medicare & Medicaid Services (CMS), and other regulatory bodies.

To ensure the successful delivery of services, Natividad Medical Center will monitor implementation of updates, patches, and necessary system modifications. Review of reporting functions and documentation practices to support audit readiness and regulatory compliance.

DISCUSSION:

The CMMS is essential to the operational infrastructure of Natividad Medical Center. Its functions directly support regulatory readiness, risk management, and patient safety by:

- Tracking and managing preventative maintenance for all facility equipment.
- Logging and resolving service tickets efficiently to reduce equipment downtime.
- Maintaining a complete and up to date inventory database of all low risk and high-risk equipment, which is essential for internal audits and regulatory inspections.

The services provided under this agreement are highly beneficial to Natividad Medical Center because they ensure our CMMS remains functional, current, and compliant with healthcare regulations. This level of operational oversight supports the hospital's accreditation status and enhances its ability to respond quickly to equipment related issues that may affect patient care or facility operations.

OTHER AGENCY INVOLVEMENT:

The Office of County Counsel has reviewed and approved this amendment No. 5 as to form, and the Auditor-Controller has reviewed and approved as to payment provisions. The amendment No. 5 has also been reviewed and approved by NMC's Finance Committee and by its Board of Trustees on November 7, 2025.

FINANCING:

The cost for this amendment No. 5 is \$38,414 which is included in the FY 2025-26 Adopted Budget. There is no impact on the General Fund with this action.

BOARD OF SUPERVISORS STRATEGIC PALN GOALS SECTION:

This agreement directly supports the Board of Supervisors strategic initiatives to promote well-being and quality of life by ensuring that Natividad Medical Center continues to provide exceptional health programs and facilities. The CMMS provided by Accruent, LLC is a foundational tool that helps maintain safe, reliable, and compliant medical equipment and infrastructure. By managing maintenance schedules, service tickets, and regulatory records for all equipment, the CMMS helps keep clinical environments safe and operational, ultimately protecting patient health and improving care delivery countywide. This supports the creation of healthier communities where all residents can thrive.

- ☒ Well-Being and Quality of Life
- ☐ Sustainable Infrastructure for Present and Future
- ☐ Safe and Resilient Communities
- ☐ Diverse and Thriving Economy
- ☐ Administrative

Prepared by: Felipe Enriquez, Director of Engineering and Safety, 783-2614

Approved by: Charles R. Harris, Chief Executive Officer, 783-2553

Attachment(s):

Board Report

Accruent, LLC Amendment No. 5

Maintenance Connection, LLC Amendment No. 4

Maintenance Connection, LLC Amendment No. 3

Maintenance Connection, LLC Renewal and Amendment No. 2

Maintenance Connection, LLC Amendment No. 1

Maintenance Connection, LLC Original Agreement

Attachments on file with the Clerk of the Board