



**County of Monterey**

**Emergency Medical Care Committee**

**(EMCC)**

**Annual Report-2023**

**Presented To:**

**County of Monterey**

**Board of Supervisors**

**July 2024**



Monterey County EMS Agency  
**EMERGENCY MEDICAL CARE COMMITTEE  
(EMCC)**



**Annual Report: 2023**

**Message from the Chair:**

Honorable Members of the Board of Supervisors,

On behalf of the Monterey County Emergency Medical Care Committee, I am submitting our annual report for the reporting period of January 1, 2023, through December 31, 2023. This report is not only intended to meet our legislative requirement, but to also provide you with some insight into the diligent work of our committee and the hardworking staff of the County of Monterey Emergency Medical Service Agency (EMSA).

During this reporting period, our committee in partnership with the Monterey County EMSA have worked hard to continue improving EMS service delivery to the residents and visitors of our County. Nevertheless, our work continues as we strive to build upon the improvements made last year. Like you, we are committed to providing the highest level of service possible, and we know our work will never be done. Thank you for taking the time to read and consider the information in this report.

Respectfully,

A handwritten signature in blue ink that reads "Jim Langborg".

Jim Langborg

Chief-Greenfield Fire Department

Representing Basic Life Support Fire Departments and Districts



Monterey County EMS Agency  
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**Annual Report: 2023**

**Report to the County of Monterey Board of Supervisors**

**Reporting Period:** January 1, 2023 to December 31, 2023.

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The Monterey County Emergency Medical Care Committee (EMCC) is pleased to provide this report to the Board of Supervisors to highlight the activities of the EMCC in calendar year 2023.

The EMCC meets six (6) times each year on the second Wednesday of each odd month from 10:30 a.m. to 12:00 p.m.

The Committee Chair during this reporting period was Chief Jim Langborg. Chief Langborg is the Fire Chief of Greenfield Fire Department and is the representative for fire departments and districts which provide EMS at the basic life support (BLS) level.

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**This report, in conjunction with the Monterey County Emergency Medical Services (EMS) Agency's 2023 Annual Report to the Board of Supervisors, is intended to fulfill the annual reporting requirements for emergency medical care committees established in California Health and Safety Code Section 1797.276.**

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**I. EMCC Purpose:**

The Monterey County Board of Supervisors formally established the EMCC as required by California Health and Safety Code Section 1797.276 and updated the EMCC Bylaws on October 17, 2023.

Under the Bylaws established by the Board, the EMCC advises the Board of Supervisors, and the EMS Director on EMS system issues, ensures that all EMS constituents are actively engaged in the decisions regarding EMS system resources, and provides input on the development and implementation of the County's EMS policies, protocols, and procedures.

California Health and Safety Code Section 1797.274 requires the EMCC, on at least an annual basis, to review the operations of:

1. Ambulance services operating with the County.
2. Emergency medical care offered within the County.
3. First aid practices within the County.

**II. Membership:**

The EMCC is a multidisciplinary committee with membership consisting of representation of specific Emergency Medical Services (EMS) stakeholder groups and organizations including three (3) citizen representatives from throughout Monterey County. There are twelve (12) authorized, voting seats, and three (3) non-voting, ex-officio seats on the advisory committee.



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**Annual Report: 2023**

**Membership and Constituency**

A representative from a fire-protection agency that provides prehospital EMS at the Basic Life Support level, nominated by the Monterey County Fire Chiefs' Association.	Chair <b>Jim Langborg</b> , Chief, Greenfield Fire Department
A representative from a fire-protection agency that provides prehospital EMS at the Advanced Life Support level, nominated by the Monterey County Fire Chiefs' Association.	<b>Samuel Klemek</b> , Chief, Salinas Fire Department
A representative from a law enforcement agency that provides prehospital EMS, nominated by the Monterey County Police Chief's Association.	<b>Chris Bourquin</b> , Chief, Del Rey Oaks Police Department
A representative of hospital administration nominated by the local Hospital Council.	<b>Carla Spencer</b> , Director of Emergency Services, Salinas Valley Health
A representative of City Managers nominated by the Monterey County City Managers' Association.	Vice Chair <b>Paul Wood</b> , City Manager, City of Greenfield
A representative nominated by the Monterey County Resource Management Agency that works in Parks Operations.	<b>Jon Anthony</b> , Park Ranger Supervisor, Monterey County Resource Management Agency
Three citizen representatives nominated by the EMS Director with attention to appropriate geographic representation.	<b>Harry Robins</b> <b>Luz Garcia/Nancy Utterback</b> <b>Jodi Schaffer</b>
An emergency physician nominated by the Medical Advisory Subcommittee.	Dr. <b>Nikolas Greenson</b> , Medical Director, Salinas Valley Health
A Monterey County accredited EMT-Paramedic nominated by the EMS Director.	<b>Spencer Harnett</b> , Paramedic, American Medical Response
A representative from management of the Monterey County EOA ambulance contractor	<b>William Hiller</b> , Operations Manager, American Medical Response
Monterey County Department of Emergency Management Manager (ex-officio)	<b>Kelsey Scanlon</b> , Director, DEM
EMS Director (ex-officio)	<b>Teresa Rios</b> , Director, EMS Agency
Monterey County Emergency Communications Department Director (ex-officio)	<b>LeAnn Magoski</b> , Director, MCECD



Monterey County EMS Agency  
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**Annual Report: 2023**

**III. Activities**

During this reporting period, EMS Agency staff provided the EMCC with the following reports:

- EMS disaster communications systems reports
  - 800 MHz radio communications testing.
  - ReddiNet system-Mass Casualty Incident (MCI) testing.
- American Medical Response (AMR), the contracted ambulance provider, performance reports
  - Response Time performance
  - Dispatch performance
  - Medical Priority Dispatch System (MPDS) performance

Based on reports presented by EMS Agency staff, AMR was found to be in overall compliance with its contract requirements related to response times. Meeting response time compliance in all response categories showed some infrequent variance but did illustrate the challenges of providing service in the South County area due to the relatively low number of responses and the distances between the population centers.

- EMCC members asked EMS Agency staff to provide a report on response times that focuses on specific areas of south county and other areas where providing service may be challenging to monitor response times.
- Fire-Based Transport Providers
  - Response time performance was reported on a semi-annual basis.
  - Fired-based ambulance providers response times. There are no response time requirements placed on Fire-based ambulance providers.
- MHOAC activities related to:
  - COVID-19 support and mitigating efforts and the subsequent demobilization plan due to the termination of the COVID-19 state of emergency effective 2/28/23.
  - January and March storms. The EMS Agency kept the EMCC membership abreast of the planning for the potential disruption of traffic on major roads and highways that would have blocked patient transport and impacted hospital staffing as personnel would have been prevented from getting to work.
- Pulsepoint implementation. In 2023 the locations for Public Access Automated External Defibrillators (AEDs) were entered into the Pulsepoint registry. EMS staff started adding photos of the AED location at each site. By using the related Pulsepoint AED mobile device app, an individual is able to locate an AED near the location of a person in cardiac arrest.



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- EMS Training Programs
  - Based on a review by EMS Agency staff, the EMT training programs at MPC and Hartnell College meet or exceed the requirements for EMT training programs found in California Code of Regulations, Title 22, Division 9, Chapter 2, and in Monterey County EMS policy. The EMS Agency conducted this review as part of the process for renewal of approval of the EMT training programs. Both programs passed the review and were granted approval for the maximum term of four (4) years.
  - The EMS Agency continues to monitor the paramedic training program. The training program continues to provide instruction that meets the needs of the students and the program is progressing to meet the requirements for accreditation.
  - The EMS Agency also reported that it conducted a review of EMS Continuing Education (CE) providers as part of the renewal of approval process. All EMS CE providers reviewed met the requirements to receive continued approval for an additional four (4) years.

The EMCC also reviewed and endorsed:

- AMR's request for rate adjustment.
- 2022 EMS Annual Report to be submitted to the Board of Supervisors.
- Submittal of the County of Monterey EMS Plan for the years of 2019 to 2021
- 2023 CSA-74 disbursement.

In addition, the EMCC advised and supported the EMS Agency in efforts to improve the EMS system.

- EMT-Expanded Scope Application  
The Monterey County Regional Fire District's (MCRFD) application for EMT-Expanded Scope was endorsed by the Medical Advisory Committee and approved by the EMS Agency. By approving this application, MCRFD's EMT's can now provide a higher-level of medical care.
- Buprenorphine  
This is a program that allows paramedics to administer this drug to individuals who call 9-1-1 who are experiencing opioid withdrawal or overdose. It was endorsed by the EMCC in late 2022, and it was successfully implemented in 2023.
- Health Data Exchange (HDE)  
Given that HDE implementation is a compliance issue, the EMCC continued its support for the full implementation by the hospitals. The Committee received reports on project progress, including the challenges of gaining support from some of the hospitals.



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- **SWOT Analysis**  
The EMCC received the results of a SWOT analysis conducted by the EMS Agency to engage EMS system stakeholders in system design. Committee members discuss the results of the SWOT analysis and provided feedback to EMS Agency staff.
- **Ambulance RFP**  
A joint meeting of the EMCC, MAC and Ops subcommittees was held In November 2023 to discuss at length, and provide feedback to EMS Agency staff regarding the draft Ambulance Service Scope of Work that was released for public comment.

**IV. EMCC Membership, Subcommittees and Working Groups:**

- EMCC members complied with the following requirements:
  - Form 700 – Statement of Economic Interests.
  - Ethics course
- AB 361 – Remote Meeting Requirements. EMCC members learned the requirements of this new bill related to meeting attendance.
- EMS Agency Advisory Committee structure  
The Monterey County EMS Agency advisory committee structure establishes the EMCC in accordance with statutory requirements. Until 2023, the EMS Agency’s committee bylaws established other committees as standing subcommittees of the EMCC. Because of this structure, these committees and working groups were also subject to the requirements of the Brown Act. As such, throughout the pandemic, the committees needed to comply with the additional requirements of AB361 including multiple additional meetings related to remote meetings and, as of the end of the state of emergency, are required to meet in person.

The EMS Agency, in consultation with County Counsel, recommended a modification of this structure to the EMCC to remove the standing subcommittees and going forward establish ad hoc task forces, working groups and/or quality assurance committees to advise the EMS Director, EMS Medical Director and EMCC, as needed. In doing so, these new groups are no longer subject to the Brown Act. Reports to the EMCC on the activities of these groups will be provided by the EMS Director and EMS Medical Director, respectively. Under the new structure, the role and responsibilities of the EMCC remained unchanged.