

EXHIBIT A

1. Scope of Services.

- a. The COUNTY hereby authorizes CONTRACTOR, or its subcontractors, to perform the following tax payment services (collectively, the "Services") COUNTY:
 - i. CONTRACTOR shall provide, integrate and maintain an independent electronic system (the "Easy Smart Pay system") whereby qualified taxpayers COUNTY ("COUNTY Taxpayers") may pay real property taxes on the COUNTY's tax roll (the "Roll") through monthly installment payments.
 - ii. CONTRACTOR shall create and maintain account and payment records for COUNTY Taxpayers participating in the Easy Smart Pay system ("Participating Taxpayers") which are necessary to process tax payments to the COUNTY.
 - iii. On the express condition that a Participating Taxpayer has complied with all CONTRACTOR's terms and conditions, CONTRACTOR shall timely remit tax payments of such Participating Taxpayer to the COUNTY.
 - iv. CONTRACTOR shall remit full payment to the COUNTY using a batched payment remittance process (CORTAC) or other automated process acceptable to the COUNTY.
 - v. CONTRACTOR shall only provide taxpayers with monthly payment options and shall not allow, endorse or encourage full installment tax payments.
 - vi. CONTRACTOR shall explicitly inform COUNTY Taxpayers, via a written user agreement of all services, costs, policies, terms and conditions.
 - vii. CONTRACTOR shall prominently disclose they are not a governmental agency, bank, escrow, or financial business.
 - viii. CONTRACTOR shall perform all other services necessary for the proper installation, integration, management and maintenance of the aforementioned electronic system, with cooperation from the COUNTY where necessary and as described herein.

b. The COUNTY shall:

- i. Promote the Easy Smart Pay system on the COUNTY's relevant media, including without limitation, on the appropriate COUNTY website, except that such promotion shall be at no cost to the COUNTY and shall not result in a financial benefit to the COUNTY; and
- ii. Provide the current Secured Tax Roll to CONTRACTOR without any charge, fee, cost, or any other form of required payment on the following annual schedule:

Monthly on the 1st business day of each month or on any other schedule that is acceptable to both the CONTRACTOR and the COUNTY

If the above-described dates occur on a weekend or government holiday, the COUNTY shall provide the Roll to CONTRACTOR on the first business day following such date.