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# EXHIBIT- A

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To Agreement by and between  
Monterey County Sheriff's Office, hereinafter referred to as "County"  
AND  
CorrectCare Integrated Health, hereinafter referred to as "Business Associate"

## Scope of Services / Payment Provisions

### A. SCOPE OF SERVICES

A.1 BUSINESS ASSOCIATE shall provide services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth below:

Provide Inpatient and Outpatient medical claims review and adjudication services for inmate medical bills incurred by the Monterey County Adult Correctional Facility.

Provide remote telephone or Internet based training to Sheriff's staff on usage of BUSINESS ASSOCIATE's claims adjudication software, reports and reporting.

A.2 BUSINESS ASSOCIATE shall provide reporting services, at no charge, to County, if specialized claims adjudication reports are needed.

### B. PAYMENT PROVISIONS

#### B.1 COMPENSATION/ PAYMENT

County shall pay an amount not to exceed \$1,000 for the performance of all things necessary for or incidental to the performance of work as set forth in the Scope of Work. CONTRACTOR'S compensation for services rendered shall be based on the following rates or in accordance with the following terms:

Inpatient claims Adjusted in conformance with Penal Code regulations:	\$12.00 per each inpatient claim
Inpatient or Outpatient claims adjusted using Multiplan Insurance Contracted rates:	\$24.00 per each claim
Inpatient or Outpatient claims adjusted using Multiplan Wrap Network, Negotiation, or Data iSights referenced based methodology:	\$12.00 per each claim for adjudication + 25% of network savings

BUSINESS ASSOCIATE shall submit such invoice periodically or at the completion of services, but in any event, not later than 30 days after completion of services. The invoice

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shall set forth the amounts claimed by BUSINESS ASSOCIATE for the previous period, together with an itemized basis for the amounts claimed, and such other information pertinent to the invoice. The County shall certify the invoice, either in the requested amount or in such other amount as the County approves in conformity with this Agreement and shall promptly submit such invoice to the County Auditor-Controller for payment. The County Auditor-Controller shall pay the amount certified within 30 days of receiving the certified invoice.

ALL TAXABLE ITEMS SHOULD BE CLEARLY IDENTIFIED. It is preferable to state the tax rate applied in parenthesis and all taxes should be listed as a separate line item.

There shall be no travel reimbursement allowed during this Agreement.

BUSINESS ASSOCIATE warrants that the cost charged for services under the terms of this contract are not in excess of those charged any other client for the same services performed by the same individuals.

### **B.2 BUSINESS ASSOCIATE BILLING PROCEDURES**

Invoicing shall occur after any billable occurrence, or monthly, depending on workload volume. It is preferable to submit invoices and statements electronically to the County's invoice tracking system at:

[MCSOSheriff.Fiscal@co.monterey.ca.us](mailto:MCSOSheriff.Fiscal@co.monterey.ca.us)

Monthly invoices will be placed on BUSINESS ASSOCIATES portal and assigned to appropriate county personnel.

County may, in its sole discretion, terminate the contract or withhold payments claimed by BUSINESS ASSOCIATE for services rendered if BUSINESS ASSOCIATE fails to satisfactorily comply with any term or condition of this Agreement.

No payments in advance or in anticipation of services or supplies to be provided under this Agreement shall be made by County.

County shall not pay any claims for payment for services submitted more than twelve (12) months after the calendar month in which the services were completed.

**DISALLOWED COSTS:** BUSINESS ASSOCIATE is responsible for any audit exceptions or disallowed costs incurred by its own organization or that of its subcontractors.

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