



County of Monterey

Item No.

Board Report

Board of Supervisors
Chambers
168 W. Alisal St., 1st Floor
Salinas, CA 93901

Legistar File Number: A 25-445

November 18, 2025

Introduced: 11/5/2025

Current Status: Agenda Ready

Version: 1

Matter Type: BoS Agreement

- a. Approve and authorize the Director of the Emergency Communications Department to sign an agreement with Backing Fire, LLC in an amount not to exceed \$8,150, for the term of November 18, 2025 through June 30, 2031, to provide hardware and software for a Computer Aided Dispatch backup and recovery server;
- b. Authorize the Director of the Emergency Communications Department to agree to a nonstandard End User License Agreement with the 3rd party Backup and Replication software provider that is necessary for the use of the Software as approved by County Counsel for the provision of services under this Agreement; and
- c. Authorize the Director of the Emergency Communications Department to sign up to three (3) amendments to this Agreement where the amendments do not significantly change the scope of work and do not add more than 10% (\$815) of the original agreement amount for a maximum aggregate agreement total of \$8,965.

RECOMMENDATION:

It is recommended that the Board of Supervisors:

- a. Approve and authorize the Director of the Emergency Communications Department to sign an agreement with Backing Fire, LLC in an amount not to exceed \$8,150, for the term of November 18, 2025 through June 30, 2031, to provide hardware and software for a Computer Aided Dispatch backup and recovery server;
- b. Authorize the Director of the Emergency Communications Department to agree to a nonstandard End User License Agreement with the 3rd party Backup and Replication software provider that is necessary for the use of the Software as approved by County Counsel for the provision of services under this Agreement; and
- c. Authorize the Director of the Emergency Communications Department to sign up to three (3) amendments to this Agreement where the amendments do not significantly change the scope of work and do not add more than 10% (\$815) of the original agreement amount for a maximum aggregate agreement total of \$8,965.

SUMMARY/DISCUSSION:

The Monterey County Emergency Communications Department is a consolidated Public Safety Answering Point for 9-1-1 emergency and non-emergency calls as well as a radio dispatch facility serving 28 law enforcement, fire protection, and emergency medical response agencies throughout Monterey County.

The Department uses a Computer Aided Dispatch (CAD) System to track and manage incidents and

handle emergency dispatch. This agreement will provide server hardware and software to backup the data from the CAD. This backup allows the Department to restore the CAD data in the event of a catastrophic failure where all data was lost or unrecoverable. Through this agreement Backing Fire will also assist with the software installation and configuration as well as provide ongoing support.

OTHER AGENCY INVOLVEMENT:

County Counsel has approved this Agreement as to form and has reviewed the nonstandard End User License Agreement. The Auditor-Controller and Contracts/Purchasing have reviewed and approved this agreement.

FINANCING:

Sufficient revenue and appropriations are included in the FY2025-26 Adopted Budget.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

This action meets the Board's Public Safety Strategic Initiatives and demonstrates the County's commitment to meeting the Board's strategic initiative of Public Safety that supports the mission of Monterey County.

Mark a check to the related Board of Supervisors Strategic Initiatives

☐ Economic Development
☐ Administration
☐ Health & Human Services
☐ Infrastructure
☒ Public Safety

Prepared by: John Vaught, Finance Manager II, x8883

Approved by: Lee Ann Magoski, Director of Emergency Communications, x8880

Attachments:

Agreement

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