



# County of Monterey

Item No.

## Board Report

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

Legistar File Number: RES 25-184

January 06, 2026

Introduced: 12/11/2025

Current Status: Agenda Ready

Version: 1

Matter Type: BoS Resolution

Adopt a Resolution to:

- a. Amend Personnel Policies and Practices Resolution (PPPR) No. 98-394 Appendices A and B to retitle the classifications of Communications Dispatcher I-II to Emergency Communications Dispatcher I-II;
- b. Direct the Human Resources Department to implement the changes in the Advantage Human Resources Management (HRM) system.

### RECOMMENDATION:

It is recommended that the Board of Supervisors consider adopting a Resolution to:

- a. Amend Personnel Policies and Practices Resolution (PPPR) No. 98-394 Appendices A and B to retitle the classifications of Communications Dispatcher I-II to Emergency Communications Dispatcher I-II;
- b. Direct the Human Resources Department to implement the changes in the Advantage Human Resources Management (HRM) system.

### SUMMARY:

The Emergency Communications Department requested for the Human Resources Department to conduct a review of the Communication Dispatcher I/II classification titles. The review process determined a retitle of Communication Dispatcher I/II to Emergency Communication Dispatcher I/II was appropriate.

### DISCUSSION:

The Emergency Communications Department requested to review and update the Communications Dispatcher I/II classification series in order to modernize the classifications and ensure the classifications accurately reflect the work currently performed by incumbents. As part of the review process, while updating the classification specifications, it was determined that retitling the classifications would more accurately reflect the scope, complexity, and work performed. Additionally, this proposed update will align the entry and journey-level classification titles with the supervisory classes within the series.

| <u>From</u>                  | <u>To</u>                              | <u>Class Code</u> |
|------------------------------|--|-------------------|
| Communications Dispatcher I  | Emergency Communications Dispatcher I  | 80S01             |
| Communications Dispatcher II | Emergency Communications Dispatcher II | 80S21             |

OTHER AGENCY INVOLVEMENT:

The Department of Emergency Communications has reviewed and concurred with the recommendations. In addition, the Service Employees International Union (SEIU) Local 521 has been notified of the recommendations.

FINANCING:

There is no impact on the County General Fund by retitling these classifications.

BOARD OF SUPERVISORS' STRATEGIC INITIATIVES:

The proposed recommended actions demonstrate the County's commitment in recruiting, retaining, and attracting a diverse, talented workforce that supports the mission of the County of Monterey.

- ☐ Well-Being and Quality of Life
- ☐ Sustainable Infrastructure for the Present and Future
- ☐ Safe and Resilient Communities
- ☐ Diverse and Thriving Economy
- ☒ Dynamic Organization and Employer of Choice

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Attachment:  
Resolution