



MONTEREY COUNTY

Family & Children's Services

Health, Housing, Homelessness and Humans Services Committee Report

Eva Jeronimo, FCS Deputy Director

March 27, 2025

Overview

- Intake Unit
- Emergency Response Unit
- Corrective Action Plan Update
- System Improvement Plan

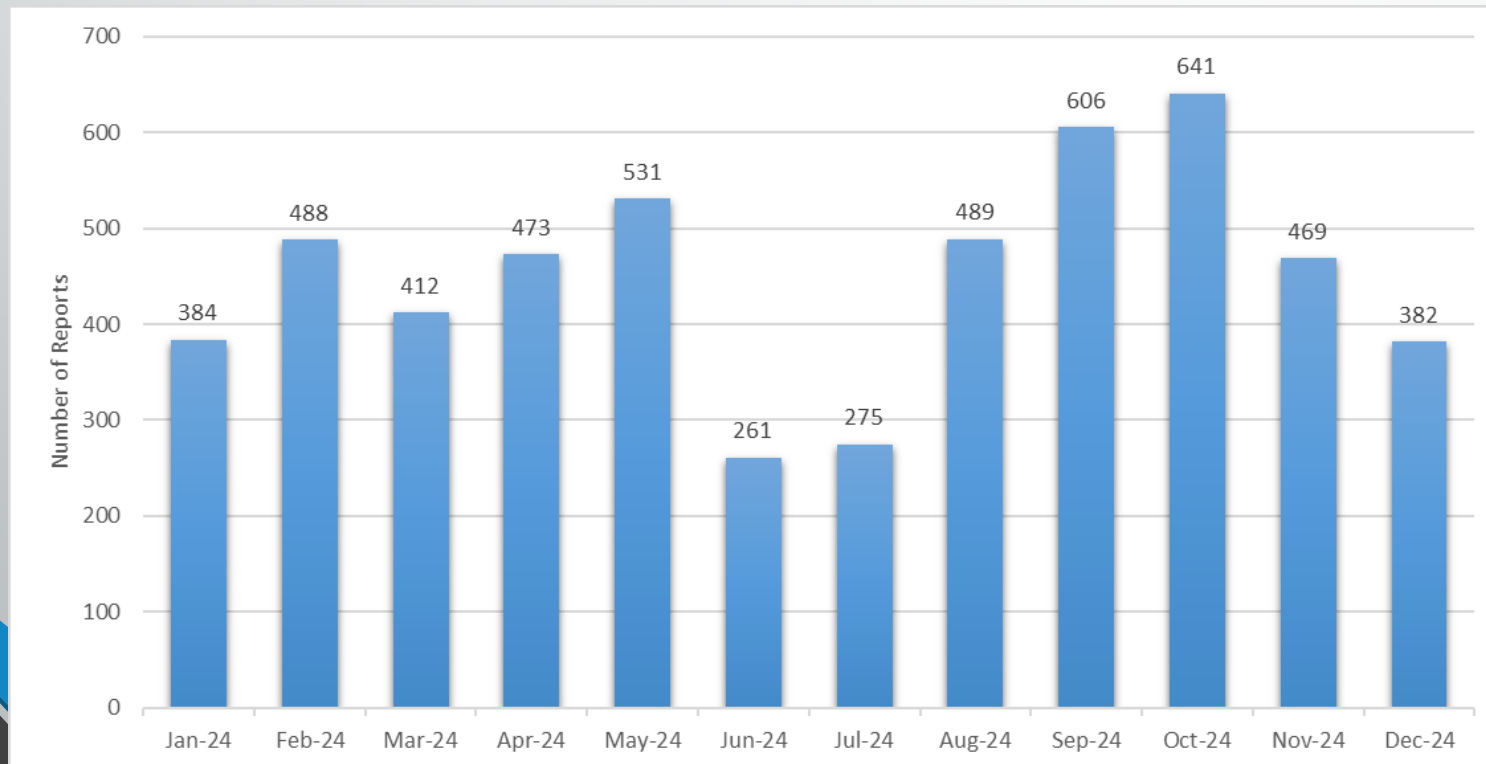


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Intake Data

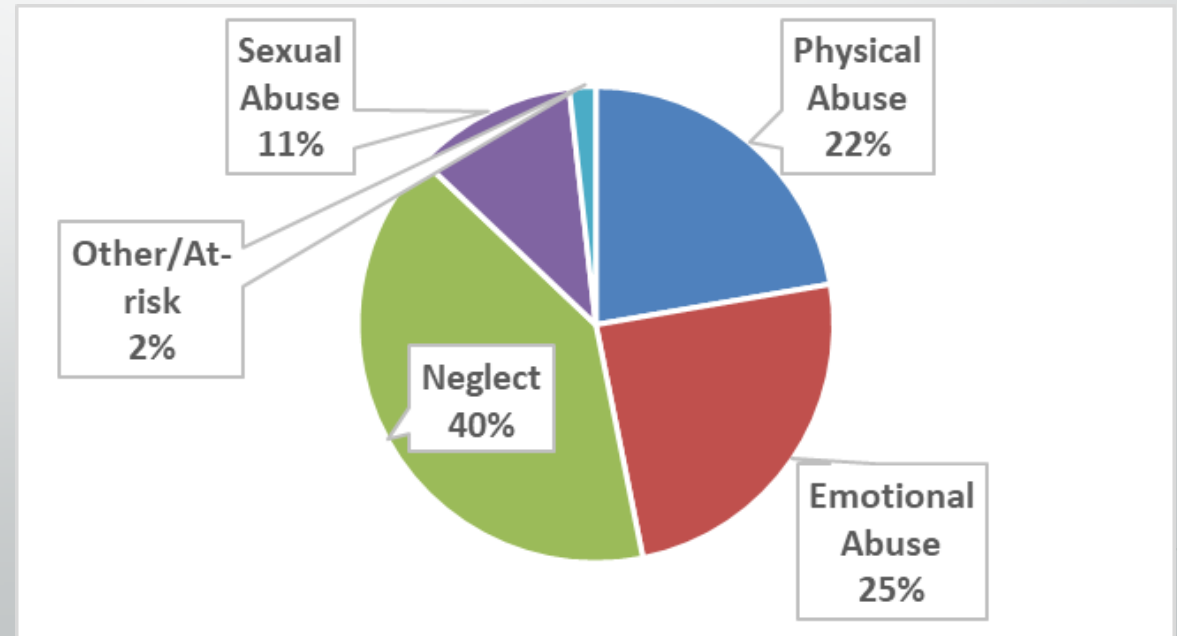
- In 2024, FCS received 5,411 reports of suspected child abuse per month (average of 451 reports a month).
- FCS is in the process of updating the Intake Unit Manual and providing ongoing training.



Emergency Response Data

- In 2024, only 39% of the reports received required further investigation.
- The majority of referrals investigated were for neglect.
- FCS and CAPC are providing in-person Mandated Reporter Training

Response Priority Rates	Count	%
Immediate	797	14.7%
Within 3 Days	0	0.0%
Within 5 Days	0	0.0%
Within 10 Days	1,333	24.6%
Evaluate Out	3,190	59.0%
N/A Secondary	0	0.0%
Not Determined	91	1.7%
Total	5,411	100%



Timeliness to Investigation

- In 2024, 79.2% of referrals were investigated timely.
- FCS is working on finalizing the Emergency Response Unit Manual of policies and procedures and will be providing ongoing training.

Investigation Timeliness	Count	%
Investigation Timely	1,686	79.2%
Investigation Not Timely	444	20.8%
Pending Investigation	0	0.0%
Total	2,130	100%



Corrective Action Plan (CAP) Updates

In response to a State onsite visit, FCS entered into a CAP with the CDSS in December 2022. FCS worked diligently to complete the tasks outlined in the CAP and implement sustainable practice change. Effective January 21, 2025, the CAP was officially closed by CDSS.



System Improvement Plan

- On February 21, 2025, Monterey County's System Improvement Plan (SIP) was approved by the CDSS.
- The program activities FCS will focus on in the next 5 years are:
 - Updating FCS Visitation structure
 - Increase relative and near-kin placements
 - Improve timeliness to respond to Emergency Response investigations



Questions?



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