

Order Confirmation

The Platform

Advanced Suite L2

- Access to media contacts in the following country: United States
- Users: Access by up to 5 Authorized Users to the Meltwater platform.
- Searches: The ability to save 15 Searches. A "Search" is a string of keywords used to find matching results from online news or social media sources in the form of articles or posts. Results are displayed in the Meltwater platform and contain a hyperlink to the original source article or post.
- Sources: Global online news monitoring, and full social listening across numerous networks and channels, with access to the X firehose.
- Dashboards: Create and save unlimited dashboards on the Meltwater platform. Dashboards are customizable and display analytics and results from saved Searches. Each Dashboard can be configured and customized using pre-populated templates or widgets from the widget library. Dashboards can be shared via email or password-protected link.
- Alerts: Create and save custom alerts that can be accessed via email, the Meltwater mobile app, or collaboration tools such as Slack and Microsoft Teams. Alerts types include (but are not limited to) Daily Digests, Every Mention, Sentiment Shift, Spike Detection and X Influencers.
- Distribution: Links to Search results can be shared via email, or collaboration tools such as Slack and Microsoft Teams. Customer can also share links to social media channels. Customer also receives 1 HTML newsfeed for use on Customer's website or intranet or extranet site containing links to selected news articles or social media posts (a XML and RSS feed is provided without any additional layout or design).
- Newsletter: Design and send branded e-Newsletters from within the Meltwater platform, containing Search results and/or Customer generated content. Includes 1 branded, customized template and 1 pre-saved Recipient list. Pre-saved Recipient list can save up to 1,000 e-mail addresses of customers choice. Customer is responsible for obtaining any required consent from recipients on the Recipient list where necessary. Customer will receive one newsletter template with a maximum of three (3) revisions. Meltwater may pause Newsletter sends if unsubscribe rates trigger SPAM alerts.
- Media Relations: Ability to research, organize and manage relevant media contacts and related outreach. Proprietary media contact search with relevance rankings. Advanced search of media contact database by journalist or publication name, location, beat, role and channel. Limit of 1,000 recipients per Outreach distribution (email) and exporting 3,000 contacts per month. Limit of 1,000 email recipients per day.
- Engage: Manage and connect up to 40 owned social media accounts. Competitive Benchmarking for up to 50 connected public social accounts. Schedule and post outbound social media content through the platform. Manage and engage with inbound social media content. Report on metrics across multiple channels for the connected owned social media accounts.
- Mobile: Access to Meltwater app (available in iOS and Android) to view results from saved Searches, conduct ad hoc Searches, set up customized notifications, and to manage owned social media.
- Extras: Natural Language Processing (NLP) sentiment analysis of article sentiment in selected languages, tagging and translation of Search results.
- Access to MIRA Studio and Companion, Meltwater's AI-powered teammate.
- Support: Technical and Consultative support during normal local business hours, for the duration of the subscription.

Broadcast National

- Monitoring of Broadcast content for one country, United States, within the Meltwater Platform (including archive functionality).

Additional Searches

- 35 Searches. A "Search" is a string of keywords used to search online news or social media sources and find relevant results in the form of articles or posts. Results are displayed in the Meltwater platform and contain a hyperlink to the original source article or post.

Initial Term and Platform Fee

Meltwater will provide the above Platform subscriptions for the period of time reflected by the start and end dates below (the "Initial Term").

Platform Subscriptions	Start Date	End Date
Advanced Suite L2	Dec 01, 2025	Nov 30, 2026
Broadcast National	Dec 01, 2025	Nov 30, 2026
Additional Searches	Dec 01, 2025	Nov 30, 2026

Total Fee (excluding tax): 19000 USD

The Agreement

This Order Confirmation incorporates and is governed by the Meltwater General Terms and Conditions ("GTC") displayed at <https://www.meltwater.com/en/terms-of-use/northamerica>. The Order Confirmation, the Product Specific Terms displayed at <https://www.meltwater.com/en/product-specific-terms> and the GTC are collectively referred to herein as the "Agreement".

Country

Customer may authorize its Authorized Users who are employed or engaged by Customer in the following country to use the Platform in accordance with the Agreement: United States.

Special Terms

In the event of conflict or ambiguity between the Special Terms and any other terms in the Agreement, the Special Terms shall prevail.

- The second sentence of Section 7.2 is removed and replaced with: The Order Confirmation shall not automatically renew at the end of the Initial Term and shall expire unless renewed by mutual written agreement of the parties.
- Notwithstanding anything to the contrary in this Agreement, Customer shall pay all invoices within 30 days of the date of invoice.

The company identified in the signature block below ("Customer") hereby agrees that its use of the Platform is governed by the terms of the Agreement. Any other terms, including those on a purchase order, in a vendor registration application, or part of an RFP, are considered void and shall have no force and effect.

This Order Confirmation, and the Agreement, is executed by the duly authorized representative of each party.

Customer

Name and Contact Information:

County of Monterey
168 West Alisal St. 1st Floor
Salinas California 93901
United States

Contact: Nicholas Pasculli

Date:

Name:

Email:

Title:

Signature:

US version last updated April 5, 2025

Meltwater

Name and Contact Information:

Meltwater News US Inc.
275 Shoreline Drive Suite 150
Redwood City, CA, 94065
United States

Company Registration Number: 20-8289528

Contact: Katrina Pangilinan

Date: Aug 20, 2025

Name: Katrina Pangilinan