



**County of Monterey**

**Emergency Medical Care Committee**

**(EMCC)**

**Annual Report-2024**

**Presented To:**

**County of Monterey**

**Board of Supervisors**

**September 2025**





Monterey County EMS Agency  
**EMERGENCY MEDICAL CARE COMMITTEE**  
**(EMCC)**



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**Message from the Chair:**

Honorable Members of the Board of Supervisors,

On behalf of the County of Monterey Emergency Medical Care Committee (EMCC, I am submitting our annual report for the reporting period of January 1, 2024, through December 31, 2024. This report is not only intended to meet our legislative requirement, but to also provide you with some insight into the diligent work of our committee and the hardworking staff of the County of Monterey Emergency Medical Service Agency (EMS Agency).

Over the course of the last year, the EMCC had worked hard to fulfill its obligations specified in the California Health and Safety Code to advise the EMS Agency on EMS system issues and to work with the EMS Agency on EMS system improvements. As you review the attached report, you will see that the EMCC has reviewed all aspects of the EMS system from dispatch and disaster communications, ambulance response times, disaster operations, patient care improvements, and other aspects of the EMS system. We will continue to partner with the EMS Agency in EMS system improvements in this year and in the future. Nevertheless, our work continues as we strive to build upon the improvements made last year.

We appreciate your time in reviewing this report.

Respectfully,

Jon Anthony

County Park Ranger Supervisor

Representing County Parks





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**Report to the County of Monterey Board of Supervisors**

**Reporting Period:** January 1, 2024 to December 31, 2024.

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The Monterey County Emergency Medical Care Committee (EMCC) is pleased to provide this report to the Board of Supervisors to highlight the EMCC activities in calendar year 2024.

The EMCC meets six (6) times each year on the second Wednesday of each odd month from 10:30 a.m. to 12:00 p.m.

During this reporting period, the Committee Chair transitioned from Chief Jim Langborg to Jon Anthony. Chief Langborg was the Fire Chief of Greenfield Fire Department and was the representative for fire departments and districts which provide EMS at the basic life support (BLS) level. Jon Anthony is the supervising park ranger for the County of Monterey

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**This report, in conjunction with the Monterey County Emergency Medical Services (EMS) Agency's 2024 Annual Report to the Board of Supervisors, is intended to fulfill the annual reporting requirements for emergency medical care committees established in California Health and Safety Code Section 1797.276.**

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**I. EMCC Purpose:**

The Monterey County Board of Supervisors formally established the EMCC as required by California Health and Safety Code Section 1797.276 and updated the EMCC Bylaws on October 17, 2023.

Under the Bylaws established by the Board, the EMCC advises the Board of Supervisors, and the EMS Director on EMS system issues, ensures that all EMS constituents are actively engaged in the decisions regarding EMS system resources, and provides input on the development and implementation of the County's EMS policies, protocols, and procedures.

California Health and Safety Code Section 1797.274 requires the EMCC, on at least an annual basis, to review the operations of:

- Ambulance services operating with the County.





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- Emergency medical care offered within the County.
- First aid practices within the County.

## **II. Membership:**

The EMCC is a multidisciplinary committee with membership consisting of representation of specific Emergency Medical Services (EMS) stakeholder groups and organizations including three (3) citizen representatives from throughout Monterey County. There are twelve (12) authorized, voting seats, and three (3) non-voting, ex-officio seats on the advisory committee.

### **Membership and Constituency**

A representative from a fire-protection agency that provides prehospital EMS at the Basic Life Support level, nominated by the Monterey County Fire Chiefs' Association.	<b>Jim Langborg</b> , Chief, Greenfield Fire Department. Chair from 1/1/24 to 6/30/24. Resigned effective 12/31/24. <b>Cheryl Goetz</b> , Mid-Coast Fire Brigade, Chief (Alternate)
A representative from a fire-protection agency that provides prehospital EMS at the Advanced Life Support level, nominated by the Monterey County Fire Chiefs' Association.	<b>Samuel Klemek</b> , Chief, Salinas Fire Department <b>Mike DeLeo</b> , CALFIRE, EMS Chief-Monterey/San Benito (Alternate)
A representative from a law enforcement agency that provides prehospital EMS, nominated by the Monterey County Police Chief's Association.	<b>Chris Bourquin</b> , Chief, Del Rey Oaks Police Department
A representative of hospital administration nominated by the local Hospital Council.	<b>Carla Spencer</b> , Director of Emergency Services, Salinas Valley Health Jo Coffaro, Hospital Council (Alternate)
A representative of City Managers nominated by the Monterey County City Managers' Association.	<b>Paul Wood</b> , City Manager, City of Greenfield. Vice-Chair from 1/1/24-6/30/24.





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A representative nominated by the Monterey County Resource Management Agency that works in Parks Operations.	<b>Jon Anthony</b> , Park Ranger Supervisor, Monterey County Resource Management Agency. Chair from 7/1/24-12/31/24. <b>Bandy Smith</b> , County of Monterey, Park Ranger (Alternate)
Three citizen representatives nominated by the EMS Director with attention to appropriate geographic representation.	<b>Harry Robins</b> <b>Jodi Schaffer</b> <b>Nancy Utterback</b> -Resigned effective March 5, 2024.
An emergency physician nominated by the Medical Advisory Subcommittee.	Dr. <b>Marie Lutz</b> , Natividad, ED Physician <b>Dr. Noah Hawthorne</b> , Mee Memorial Hospital, ED Physician (Alternate)
A Monterey County accredited EMT-Paramedic nominated by the EMS Director.	<b>Spencer Harnett</b> , Paramedic, American Medical Response. Resigned effective 1/29/25.
A representative from management of the Monterey County EOA ambulance contractor	<b>William Hiller</b> , Operations Manager, American Medical Response. Vice-Chair from 7/1/24-12/31/24. <b>Michael Esslinger</b> , AMR, General Manager (Alternate)

**Ex-Officio Members**

EMS Director	<b>Teresa Rios</b> , Director, EMS Agency
County of Monterey Department of Emergency Management Manager	<b>Kelsey Scanlon</b> , Director, DEM
Monterey County Emergency Communications Department Director	<b>LeAnn Magoski</b> , Director, MCECD





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**III. Activities**

1. Reports: During this reporting period, the EMCC received the following standing reports from EMS Agency staff:

- EMS disaster communications systems reports
  - 800 MHz radio communications testing
  - ReddiNet system-Mass Casualty Incident (MCI) testing

The purpose for routine testing of the 800 MHz and ReddiNet systems is to ensure hospital staff familiarity with the systems and to ensure functionality when the systems are needed for disaster response or hospital/resource availability notices.

- American Medical Response (AMR), the contracted ambulance provider, performance reports

- Response Time performance

AMR, the contracted ambulance provider, was found to be in overall compliance with its contract requirements related to response times for each of the established response zones.

- South County ambulance response

South County is not a separate area for measuring response time compliance. EMCC began looking at South County response times to ensure the area is not underserved. As a whole, the County of Monterey presents challenges to the provision of ambulance service related to meeting response time standards not usually seen in smaller and more densely populated counties. South County is an example of an area that is difficult to service and can affect overall response time compliance. The main challenges in South County is due to low numbers of responses which causes each response outside of the established response time standards to have a greater impact towards response time compliance. The





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distance between population centers where ambulances are based also contributes to response time compliance challenges when there are multiple calls at or near the same time in the South County area. Review of response time data showed AMR consistently met response time compliance in spite of the identified challenges present in South County. In 2025, the EMS Agency will be continuing to look at South County ambulance responses to find ways to improve response time in the South County area and will bring options to EMCC for input..

- Dispatch performance

The EMS Dispatch Center operated by AMR consistently met expectations for prompt call response and dispatch.

- Medical Priority Dispatch System (MPDS) performance

AMR maintained call processing productivity while the percentage of calls with completed Emergency Medical Dispatch processing increased. This benefited the patient through the provision of pre-arrival instructions as well as providing call prioritization.

- Fire-Based Transport Providers

- Response time performance was reported on a semi-annual basis.

- There are no response time requirements for Fire-based ambulance providers Established by the EMS Agency.

- Review of response times for average and at the 90<sup>th</sup> percentile is intended to provide insight into ambulance response time in all areas of the County.

- MHOAC activities related to:

- COVID-19, following the distribution of the remaining PPE supplies.

- Disaster planning, which involved participation in several tabletop and functional exercises.

- Participation in managing the emergency medical aspects of the slide at Rocky Creek on Hwy One.





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- EMS Director Report:
  - The EMS Director provided reports on EMS Agency activities, legislative updates, progress of the RFP for ambulance services, and development of a web-based portal for the submission of Unusual Occurrence reports.
  - EMS Agency staff have met with medical staff at the prisons to discuss issues of mutual interest and to assess ways to lessen the impact of prison inmate transports when possible.
- EMS Medical Director Report:
  - The EMS Medical Director provided reports related to clinical care and the activities of the Clinical Care Committee (CCC).
  - Actions taken through CCC included the annual EMS policy and treatment protocol review and update. This process takes over 12 months to review, update, submit and receive public comments, revise, format into final form, ensure accessibility, and publish on the EMS Agency website and in the MoCo EMS app.
  - A report to CCC was shared that showed the rate of bystander CPR in Monterey was lower than the average throughout California.

**2. Discussion and Action Items:**

- Review of ambulance response time compliance in South County.
  - 90% is the standard for each zone. Response times at the community level are reviewed to ensure that no area is chronically underserved; however, the current agreement does not include separate response time requirements for these areas.
  - Ambulances are stationed in Soledad and King City.





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3. The EMCC also reviewed and endorsed:

- 2023 EMS Annual Report submitted to the Board of Supervisors.
- 2024 CSA-74 special tax disbursement.

4. In addition, the EMCC advised and supported the EMS Agency in efforts to improve the EMS system.

- Buprenorphine

The program to assist people with substance use through the EMS administration of buprenorphine and helping the individual enter a treatment pathway is up and running. The early administration of buprenorphine by paramedics benefits the patient who has received naloxone to reverse the effects of an opioid overdose by minimizing potential effects of withdrawal and helps alleviate the desire to use resume use of opioids. EMS Agency staff are working on fine-tuning the program to enhance program participation by patients and streamlining the process for the AMR paramedics who are administering the buprenorphine.

- Health Data Exchange (HDE)

The Committee received reports on project progress which resulted in implementation of two-way sharing of patient information with the EMS providers to having access to outcome information from the hospitals. At the end of 2024, Natividad, Salinas Valley Health, and CHOMP were all providing patient outcome information to the EMS responder.

- Behavioral Crisis Support Response

EMCC received a presentation on new behavioral crisis support response personnel and supported implementation of the program as being necessary to provide appropriate care to those in behavioral health crisis and to lessen the burden of behavioral health crisis response on EMS providers.





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- March 2024 Mass Shooting in King City

EMCC supported recognition of the responders to the March 2024 mass shooting in King City. Review of the incident showed that response to and management of the incident was handled exceptionally well with responders working well together which provided for excellent patient care, rapid transport of the patients, and continued care by the hospitals leading to very good outcomes for the victims of the shooting.

**IV. EMCC Membership, Subcommittees and Working Groups:**

- EMCC members complied with the following requirements:
  - Form 700 – Statement of Economic Interests.
  - Ethics course
- EMCC met as scheduled for the year and had a quorum for each meeting. EMCC meeting attendance for members of the public and other interested people is available through Zoom. Non-member participation in the EMCC meetings has been excellent with both questions and suggestions provided.
- Active recruiting for the open positions is ongoing. The hospitality association has been approached to see if their membership might have an interest in participation in EMCC as citizen representatives.