

CONTACT INFORMATION

Name:

Eric Henry

Title:

Senior Vice President & Area Manager

Phone:

[REDACTED]

Mobile Phone:

[REDACTED]

Email:

[REDACTED]

City of Residence:

[REDACTED]

BUSINESS INFORMATION

Business Name:

Kaiser Permanente

Business Address:

[REDACTED]

Business Website:

<https://healthy.kaiserpermanente.org/northern-california/facilities/salinas-medical-offices-468468>

Number of Current Employees:

218

Number of Years with Current Business:

3

Number of Years the Business has been in business in Monterey County:

18 months

Please describe the nature of the Business and your position within the Business:

Kaiser Permanente exists to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Founded in 1945, Kaiser Permanente is recognized as one of America's leading health care providers and nonprofit health plans. We currently serve members in 9 states and the District of Columbia.

Our care model enables our teams to think and work as one, coordinating your care seamlessly, so you don't have to — and delivering better care when it matters most. Our members have access to care from Kaiser Permanente health care professionals by phone or video 24/7.

Care for members and patients focuses on their total health. Permanente Medical Group physicians, specialists, and teams of caregivers guide all care. Our medical teams are enabled by industry-leading technology and tools for health promotion, disease prevention, care delivery, and chronic disease management.

We entered Monterey County on January 2, 2025 and operate from our Salinas Medical Office Building.

My roles as the senior vice president has oversight over our entire operations in Monterey County in addition to Santa Clara and Santa Cruz counties.

Please list your current chamber and association memberships, the duration of each membership and the positions you currently hold:

Silicon Valley Leadership Group, Board Member - 2 years
Fellow , American College of Healthcare Executives - 10+ years
Santa Clara County Hospital CEO Council - 3 years

Please list any professional award(s) or recognition(s) you have received within the last 5 years:

Power 100 Recognition, Silicon Valley 2025

As a member of your business with optimum policy authority, please describe your responsibilities within your organization:

Ensures high levels of customer satisfaction and member retention by investing in, structuring, and directing operations to meet customer needs and by reinforcing a culture of excellence in customer service
Ensures the integration of quality, service and efficiency improvements into day-to-day operations
Ensures the delivery of high quality, integrated patient care and the effective use of resources by building strong, performance-based relationships with SCPMG and Labor
Maintains a fiscally sound enterprise that generates financial returns at targeted levels through effective business practices and sound financial arrangements
Enhances Kaiser Permanente-s social contribution by effectively guiding direct and indirect community benefit investments and by building a strong community presence to meet health care needs of the members
Assures effective execution of business strategies by aligning human resource strategies with business needs, by recruiting and developing a high-performance leadership team, and by developing a climate which builds employee commitment and reinforces high performance and customer service, and supports diversity
Supports the success of the enterprise by effectively contributing to and utilizing national strategies and capabilities, actively sharing new learning and innovation, and by assuring business practices are consistent with Kaiser Permanente-s Business Fundamentals
Ensures the successful implementation of, promotes and operationalizes the Labor-Management Partnership throughout the organization. Achieves key LMP initiatives and ensures the demonstration of LMP behaviors throughout the organization. Ensures Labor participation in appropriate decision making forums and committees

Monterey County Workforce Development Board

What do you hope to contribute from your participation on the Monterey County Workforce Development Board?

I hope to become an advocate for the workforce development needs for the county by bringing healthcare and other employer perspective as a part of the board. In addition, I can ensure there is consistent alignment with our own internal community engagement activities in supporting the community and its residents.

What experience in the areas of fundraising, budget analysis, workforce policy development, youth services, knowledge of the labor market, and community involvement or linkages with educational agencies do you bring to the Monterey County Workforce Development Board, as applicable?

Budget Analysis over 25 years
Fundraising - 15 years
Workforce Policy Development - 10 years
Knowledge of Labor Market - employer perspective over 25 years

Membership on the Monterey County WDB requires that each member attend a full WDB meeting every two months, attend training sessions for board members and become an advocate for workforce development. The time commitment for these activities ranges from a minimum of 2 to 4 hours per month. Can you make that time commitment?

Yes

Membership on the Monterey County WDB requires that each member serves on a subcommittee. The time commitment for this activity ranges from a minimum of 2 to 3 hours per month. Can you make that time commitment?

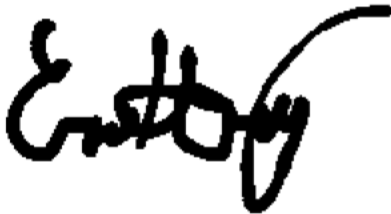
Yes

Why do you wish to serve on the Monterey County Workforce Development Board?

I hope to become an advocate for the workforce development needs for the county by bringing healthcare and other employer perspective as a part of the board. In addition, I can ensure there is consistent alignment with our own internal community engagement activities in supporting the community and its residents. I can be value added to help prepare residents for the next wave of workforce retooling.

Acknowledgment

I, the undersigned, certify that the information on this application is true and correct to the best of my knowledge and that, if appointed to serve, I will do so to the best of my ability and in the best interest of Monterey County and its citizens.

A handwritten signature in black ink, appearing to read "Ernest Lopez", with a long, sweeping flourish extending from the end.

Date

06/16/2026