



# County of Monterey

**Item No.**

## Board Report

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

**Legistar File Number: 25-275**

**May 20, 2025**

**Introduced:** 4/23/2025

**Current Status:** Health Department -  
Consent

**Version:** 1

**Matter Type:** General Agenda Item

Accept and approve the Emergency Medical Services (EMS) Agency Annual Report for 2024.

### RECOMMENDATION:

It is recommended that the County of Monterey Board of Supervisors:

Accept and approve the Emergency Medical Services (EMS) Agency Annual Report for 2024.

### SUMMARY:

The County of Monterey Health Department seeks approval of the EMS Agency's Annual Report for 2024.

### DISCUSSION:

The Emergency Medical Services (EMS) Agency is a Bureau within the County of Monterey Health Department and is designated by the Board of Supervisors as the entity that oversees the delivery of emergency medical services (pre-hospital care) within the County of Monterey. The role of the Monterey County EMS Agency is defined by California statute to plan, implement, and evaluate the EMS System.

The EMS Agency completed its Annual Report for the 2024 activities of the Agency and EMS System. This report is regularly presented to the Board of Supervisors to keep the Board, other County officials, and the public informed about the work done by the EMS Agency and EMS system stakeholders.

This Annual Report covers the period of January 1, 2024, through December 31, 2024. Highlights from 2024 include the following: the further expansion of the EMS Agency's Health Data Exchange (HDE) program, the development and implementation of an Unusual Occurrence (UO) report database to revamp the intake process for UO reports as well as enhance efficiency and tracking capabilities, participating in the Salinas Valley State Prison's Emergency Medical Response Review Committee to enhance collaboration with an important user of EMS, and undertook an initiative to assess response time equity in North and South Monterey County jurisdictions.

Additionally, in 2024 the EMS Agency invested a significant amount of time and effort towards the drafting and release of a Request for Proposals (RFP) for an ambulance services provider for the County of Monterey's Exclusive Operating Area (EOA). This RFP is vital to ensure the delivery of cost effective and clinically sound care to residents and visitors.

This work supports the following County of Monterey Health Department 2025-2028 Strategic Plan Goal(s): “Build Community Power and Partner’s Capacity to Increase Equity and Improve Health” and “Deepen Organizational Effectiveness and Support Long-Term Sustainability”; it is in support of one or more of the ten essential public health services, specifically: 7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable and 9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.

OTHER AGENCY INVOLVEMENT:

No other agencies are involved in the proposed Board action.

FINANCING:

There is no financial impact resulting from this Board action.

BOARD OF SUPERVISORS STRATEGIC INITIATIVES:

Check the related Board of Supervisors Strategic Initiatives:

Economic Development:

- Through collaboration, strengthen economic development to ensure a diversified and healthy economy.

Administration:

- Promote an organization that practices efficient and effective resource management and is recognized for responsiveness, strong customer orientation, accountability and transparency.

Health & Human Services:

- Improve health and quality of life through County supported policies, programs, and services; promoting access to equitable opportunities for healthy choices and healthy environments in collaboration with communities.

Infrastructure:

- Plan and develop a sustainable, physical infrastructure that improves the quality of life for County residents and supports economic development results.

Public Safety:

- Create a safe environment for people to achieve their potential, leading businesses and communities to thrive and grow by reducing violent crimes as well as crimes in general.

Prepared by: Debra Hopgood, Management Analyst III, 755-4920

Approved by: Elsa Mendoza Jimenez, Director of Health Services, 755-4526

Attachments:

Board Report

The 2024 EMS Agency Annual Report

